

# HITARTH BHALLA

A versatile, high-energy professional with 3 years of Hands-on experience in Agile Scrum Master and solid understanding of agile methodologies, who collaborates with vertical heads and business leaders to facilitate professional advancement of their teams, and policies to drive operational excellence

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## Key Skills

Agile Methodology

Scrum Master

Business Excellence

Organizational Development

Six sigma Proficient

Training & Development

Quality Assurance

ZOHO Projects

JIRA

Microsoft Azure

## Profile Summary

- **The dynamic career of 5.4 years** reflects rich experience & year-on-year success in **Business Excellence, Agile Project Management, Six Sigma, and Operations.**
- Lead Scrum Team of **6 to 12 members** to streamline multifaceted compliance project of implementing **Business Excellence** model with ACMA.
- Implemented **Agile** mindset by conducting burndown charts, team velocity, and continuous improvement initiatives
- Implemented **Six Sigma methodologies** for improving employee training effectiveness and **Straight pass ratio** in the manufacturing process.
- Excellence in designing and applying comprehensive **performance management, competency, and OD framework** to support the business plans
- Year on year experience in **Lean** as well as Agile methodologies
- Track record of establishing **processes & SOPs**, streamlining workflow by studying requirements, and creating a work environment to enhance productivity.
- Worked in a **multi-disciplinary, multi-product** & multi-location environment with a hands-on approach in devising & implementing various business excellence concepts.

## Soft Skills



Communicator



Thinker



Collaborator

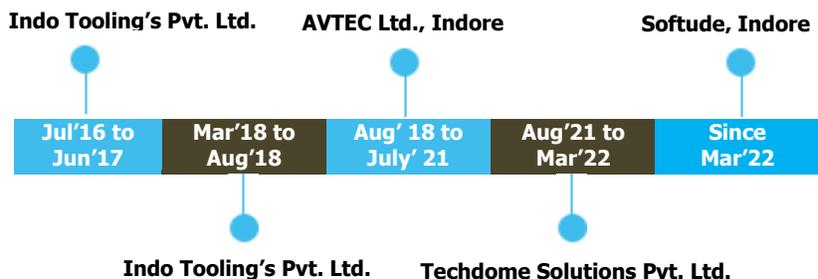


Innovator



Intuitive

## Career Timeline



## Certifications

- Scrum Fundamental Certified by Scrum Study – June 2022
- Agile Project Management by Google – Sept'21
- Data Science Concepts and Methodology – May 2020
- IATF 16949 Certified internal Auditor – Jan 2020
- Lean Six Sigma Black Belt – Apr'19
- Six Sigma Green Belt – May'17

## Education

- Master's in Engineering from Shri G.S Institute of Technology and Science in 2017 Industrial Production Engg. with 7.93 CGPA
- BE (Mechanical) from Medicaps Institute of Technology & Management in 2015 with 6.37 CGPA

## Work Experience

### Since March'22 with Softude (Systematix Infotech Pvt. Ltd.), Indore as Project Manager

#### Highlights:

- Project Manager of a development team of 20 members working on various projects and a product on diversified domains.

#### Role:

- Working as a scrum master for the all the projects.
- Completed Projects related to CRM Website, Inventory management system and IT support system and HRMS in Low code.
- Worked and successfully completed the mockups designs on Wireframe modeling software's Like Balsamic and Figma
- Carried out end to end testing including the scenario based testing of the products as well as projects and delivered to customer
- Carried out demo sessions for the client on weekly basis.
- Led all sprint planning, sprint reviews, sprint retrospective, and daily scrum with all the development team.
- Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines.
- Works with Product Owner to define project scope and objectives
- Works effectively with others to remove delivery team roadblocks

## Previous Experience

### Aug'21 to March'22 with Techdome Solutions Pvt. Ltd., Indore as Project Manager.

#### Highlights:

- Scrum Master for a team of 9 members, working on the development of ERP models for manufacturing organizations.

#### Role:

- Led all sprint planning, sprint reviews, sprint retrospective, and daily scrum with all the development team.
- Worked closely with product management and technical stakeholders to clarify the schedule, status, and details of each project.
- Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines
- Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes

- Provides a single point of contact for projects
- Manages the health of the team
- Works with Product Owner to define project scope and objectives
- Works effectively with others to remove delivery team roadblocks
- Guides team through the continual improvement process

### **Aug'18 to Aug'21 with Avtec Ltd, Pithampur as Operations Engineer**

- Implemented Agile methodology to lead the team of 12 members for implementing a Business excellence model in the plant that saved the company's 20 lacs rupees.
- Organized and improved agile practices and values that increase the productivity and overall satisfaction
- Utilized Agile scrum practice to help the team to increase project velocity within the first year of adoption by 30 %
- Enforced the KANBAN principles as a scrum master which increased the team's throughput in 3 months.
- Designed and Implemented Kaizen policy on the shop floor for continuous process improvement
- Scheduled and allocated work, providing advice and guidance, and resolving problems to meet technical performance and financial objectives
- Liaising between Team members, ACMA, and other stakeholders.
- Executed value engineering initiatives to increase productivity by reducing cycle time without any compromise on functional quality
- Imparting training to team members on agile process and lean concepts increased project efficiency by 50%

#### **Recognized with:**

- Most promising new joiner -2018-19
- Best Cluster Coordinator by ACMA (Automotive Component Manufacturing Association – 2019)
- Implementing Best 5S on the shop floor – 2019, 2020, 2021

### **Mar'18 to Aug'18 / Jul'16 to Jun'17 with Indo Tooling's Pvt. Ltd as Quality Engineer**

#### **Highlights:**

- Successfully implemented the six sigma project in the quality department
- Improved process validation by regular audits

#### **Academic Project**

- Master's Project: - Title - Process Improvement of Tool Room using Six Sigma Methodologies. In the project, **six sigma DMAIC methodology** is implemented in the quality department of a tool room

#### **Publication**

- Industrial Engineering Journal (Volume 10 & Issue No. 11) - November 2017. Title - Improving Efficiency of Precision Instruments Using **Six Sigma Methodology**.

#### **Personal Details**

**Date of Birth:** 6<sup>th</sup> February 1993

**Languages Known:** English, Hindi & Punjabi

**Present Address:** Indore