

Biswajit Nayak  
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Bilingual BI Professional of 5+ years of experience with customer-driven nature and focus on working as a part of team using Tableau server versions (2019 and 2020) as a front-end BI tool and MS SQL Server 2019 as backend database. Designed and developed workbooks, dashboards, global filter pages and complex parameters-based calculations. Experienced in analyzing BI needs, interpreting business user requirements and translating them into reports.

## Work Experience:

### Tata Consultancy Services

Role: Application Developer

Project: Horizon Healthcare

From April 2020 till date

Responsibilities:

- Prepared Technical specs Document for the project development based on the functional Specs utilizing capabilities of Tableau such as Data extracts, Data blending, Forecasting, Dashboard actions and Table calculations.
- Designed dashboard templates as per the requirement & dashboards content which includes complex tabular reports, bar charts, score cards, Gantt charts, and Bubble charts.
- Created Filters, Groups, Sets on Tableau Reports.
- Implemented data blending advanced visualizations in Tableau.
- Worked on Dual Axes, Individual Axes, and Blended Axes concepts while working with reports.
- Generated Dashboard with Quick Filters, Parameters and Sets.
- Recommended optimized design and chart for specific requirement.
- Developed or edited custom SQL and data blends as per requirement.
- Developed report level logic as per the requirement and DB constraints.
- Generated Tableau dashboards with combination charts for clear understanding.
- Handling the performance tuning of reports to reduce refresh time

Role: Analyst

Project: Windstream

From Feb 2019 to April 2020

Responsibilities:

- Develop and maintain monthly KPI reporting along with individual's performance. May provide input to performance reviews of others in the department.
- Audit existing data to identify issues related to accuracy, completeness and integrity. Interpret data issues to identify corrective actions for reporting practices

- Intake requests for data, analysis or reports, gate keep and manage expectations among ad-hoc and standard work
- Data collection and consolidation, analytics and reporting before delivery to ensure consistency
- Development of reports and metrics for optimal presentation to Global Compliance and Firm wide executives
- Drive, adopt and enforce best practices in templates and tool
- Design, development, compilation, analysis, generation and distribution of reports
- Identifying strategic improvements and delivering measurable change

## **Concentrix Daksh Services**

Role: Senior Advisor

Project: Sprint Communication

From April 2017 to Feb 2019

Responsibilities:

- Created numerous dashboards in Tableau Desktop based on the data collected and blending data from MS Excel and CSV files.
- Complied interactive dashboards in Tableau Desktop and published them to Tableau Server which allowed story telling with Quick Filters for on demand needed information with just a click of a button.
- Developed and reviewed SQL queries with use of joins clauses in Tableau Desktop to validate static and dynamic data for data validation.
- Created derived fields using calculated functions and parameters in Tableau.
- Performed data analysis on daily, weekly, and monthly scheduled refresh of data based on that business or system change that have happened to ensure that the developed dashboards are displaying accurate and up-to-date live data and sent those into production after editing.

## **Teleperformance India**

Role: Technical Support Executive

Project: Microsoft NA

From December 2015 to April 2017

Responsibilities:

- Worked as a Technical Support Engineer.
- Assisting in basic troubleshooting of OS level issues like unexpected reboot, system down
- And user login problems.
- Identify and troubleshoot issues related to CPU, memory, I/O disk space and other resource contention.

**Skills:**

- Tableau Desktop (dashboard creation, report authoring and troubleshooting, data source management)
- Have good knowledge in creating and editing SQL queries
- Build and publish interactive dashboards on Tableau online
- Able to blend data to create powerful dashboards

- Strong written and verbal communications

- BI Tools – Tableau (Primary), Microsoft Power BI, AlterYX
- SQL language – MS SQL Server 2019
- Operating System- Windows 7/8/10
- Scripting Language- Python (Basic)
- Tools: Microsoft Excel, HP ALM, JIRA, CQ, Jenkins, SQL Studio Management

#### Education

- Bachelor in Technology from Gandhi Engineering College, 2014
- Higher secondary from CBSH, 2009

#### Certifications

- Tableau Desktop I
- Udemy

#### Personal Details

Name: Biswajit Nayak  
Date of Birth: 27<sup>th</sup> November 1991  
Marital Status: Single  
Nationality: Indian

Bhubaneswar

Biswajit Nayak