

Divya K

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To gain more skills and experience in Salesforce Ecosystem and highly motivated and detail oriented graduate student with 3.5 years of professional experience as a Software Engineer at **Webmatics Solutions Private Limited** Hyderabad.

### Professional Summary:

- Good Experience with Lightning and implemented components with Modern JavaScript Web Standards.
- Developed various Apex classes, Controller classes and Apex Triggers for various functional needs.
- Worked as an enhancement team member and performed the roles of Salesforce Developer on Lightning Framework.
- Experience in Development, Administration, Configuration and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
- Worked on Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Workflows, Reports and tasks.
- Proficient knowledge of Governor limits. Experience in optimization of existing code in accordance to the governor limits.
- Participated in all stages of Software Development Life Cycle (SDFC) i.e., System Analysis, Design, Development and Testing Expertise.
- Experience in using Data Loader for insert, update and bulk import or export of data from Salesforce.com Objects.
- Experience in using declarative features like validation rules, workflows, approval process, dynamic approval process, sharing rules automation for satisfying complex business process automations.

### Skill Set:

<b>SFDC Technologies</b>	Lightning Web Components, Aura Components, Standard objects, Workflow & Approvals, Apex Classes/Controllers, Apex Triggers, Data Loader, Reports, Force.com IDE.
<b>Languages</b>	APEX, Modern JavaScript , CSS , HTML
<b>Tools &amp; Technologies</b>	Force.com DataLoader, Force.com Platform(Sandbox and Production).
<b>Operating systems</b>	Windows 98/NT/XP/Vista/7/8, Windows CE, Linux.

### Education:

- B.Tech(Computer Science & Engineering) from JNTUH University (2015).

### Experience:

- Working as Software Engineer at **Webmatics Solutions Private Limited** from May-2019 to till date Hyderabad, India.

## Project 2:

Project Name: CBRE Project Management System, CBRE, USA

September 2020 – Till Date

Client Role: Admin & Application Developer

Environment: Salesforce.com

### Description:

CBRE Group, Inc. is an American commercial real estate services and investment firm. The abbreviation CBRE stands for Coldwell Banker Richard Ellis. It is the world's largest commercial real estate services and investment firm. CBRE provides services to both occupiers of and investors in real estate. For occupiers, CBRE provide facilities management, project management, transaction (both property sales and leasing) and consulting services and valuation among others. For investors, CBRE provide capital markets, property leasing, investment management, property management etc.,

### Roles and Responsibilities:

- Developed and supported Import Screens for Contacts, Accounts and Properties in Lightning WebComponents to import data from other systems.
- Designed and deployed Custom tabs, Custom Objects, Components, validation rules and Approval Processes for automating business logic.
- Worked with standard Sales force objects like Accounts, Contacts, Leads, Cases and Opportunities.
- Created workflow rules and defined related tasks, email alerts, and field updates.
- Implemented pick lists, dependent pick lists, lookups, master detail relationships, and Record Types to enforce data quality Setup.
- Worked on Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Workflows, Reports and tasks.
- Worked on Data Mapping and Data Loading into SFDC using Data Loader.
- Created Custom Buttons, Overriding the buttons with Lightning Components for creating the data with import screens.

## Project 1:

Project Name: Bank of America Merrill Lynch

July 2019 - August 2020

Client Role: Admin & Application Support

Environment: Salesforce.com

### Description:

The Bank of America Corporation (commonly referred to as Bank of America; often abbreviated as BofA or BoA) is an American multinational investment bank and financial services holding company headquartered in Charlotte, North Carolina. It is the second-largest banking institution in the United States,

after JPMorgan Chase, and the second largest bank in the world by market capitalization. Its primary financial services revolve around commercial banking, wealth management, and investment banking.

#### Roles and Responsibilities:

- Managing User's permissions via profiles, permission sets and creating custom Objects.
- Created custom labels and Custom settings for use in Apex Classes and Lightning Components.
- Worked on Data import and Data export etc., using Workbench which is the third party application for SOQL, SOSL and updating the records.
- Build Test classes for various Complex Apex Classes and helped in achieving the Code coverage
- Fixed the issues in Aura components to support the business needs and deployed the code on regular basis to ensure.
- Data Integrity is maintained.
- Worked on controlling the data access using data security in Salesforce like OWD, Role Hierarchy and Sharing Rules.
- Prepared Unit Test Scripts for various functionalities.