



Rajat Gupta

PEGA CSSA 8.6, CSA 8.0

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EXPERIENCE

❖ Morgan Stanley, Bangalore



Manager | (May 2022 - Present)

- Regulatory Data Manager application
 - Onboarded 2 new banking regulations in PEGA from scratch. Used BIX reports, collections, SAML Authentication, AROs, access groups, service integration using REST, Stream and Parse XML rules.
 - Leveraged Kafka and microservices architecture to improve system scalability & reliability by 25%.
- MainframeDeco StreetSide application
 - Streamlined account creation process using SSO, Authentication Profile to implement External Service Authentication increasing user engagement by 40%.
 - Designed and implemented a generic validation framework for 50+ types of account requests using validation rules, design templates, MQ Listener, File Listener and Declarative Rules.

❖ Sopra Steria, Noida



Senior Software Engineer | (Nov 2018 - Apr 2022)

- TOSCA : A French healthcare application
 - Created tailored UI components such as dashboards, navigation menus, widgets, portals & sections reducing feature discovery time by 20% for users.
 - Automated event triggering using Queue Processor and Job Scheduler reducing manual intervention by 95% through enhanced process automation and CI/CD pipeline.
 - Developed complex features such as cascading approval, PDF generation and wait mechanism.
- SALTO : A French telecom hardware management application
 - Worked on business rules: application settings, flow actions, correspondence, toggles; activity & DT.
 - Implemented declarative rules, decision rules, Locking strategies, Routing, SLA.
 - Revamped application efficiency through strategic use of product creation, ruleset migration, PAL leading to reduction in errors & alerts improving guardrail score of application by 3.33%.
 - Engineered an advanced bulk data fetching system using custom report definitions & data pages which reduced manual data handling by 10 hours weekly.
 - As part of hygiene items; migrated existing servers to new UNIX machines, upgraded Tomcat version from 8.5 to 9.0. Worked on PEGA platform upgrade from 8.3 to 8.7.

SKILLS

- ❖ Smart BPM Suite: PEGA Infinity (PRPC 7.1.9V, 8.3.3V, 8.7.3V)
- ❖ Debugging Tools : PEGA tracer, Splunk, Windows Terminal and Putty, AES, PAL
- ❖ Deployment Tools and DevOps : Unix Commands, Stashblue, Jenkins, Git, LafUI
- ❖ Industry Knowledge: Kafka, DB2, SQL, Java, Platform Cloud, UI/UX ; Agile Methodologies

EDUCATION

- ❖ B.Tech (IT) | Northern India Engineering College, IP University, Delhi

GPA: 78.39% | (2014 -18)

FELICITATIONS AND CERTIFICATIONS

- ❖ MS Thanks, honored for Putting Clients First and Leading With Exceptional Ideas (Dec 23, Oct 22)
- ❖ Pinnacle Award, honored for meeting customer expectations, understanding business requirements (Jun 2021)
- ❖ Spot Award, honored for 2 consecutive years for showing exceptional technical expertise (Nov 2019, 20)
- ❖ Scrum Fundamentals Certified | SCRUM Study, ID: 735702 (Oct 2019)