# Vivek Kumar Sharma

## CONTACT

Purvanchal Royal City, Tower 12A, B1-256, Sector-Chi V, Greater Noida, UP-201310

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9590955696

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## CERTIFICATIONS

- Sales Cloud
- Platform Developer I1
- Salesforce Admin
- Service Cloud
- Platform Developer I

## SKILLS

- Salesforce CRM
- Apex
- Visualforce
- Salesforce Lightning
- SOQL/SOSL
- Salesforce Admin
- Apex Asynchronous
- Flows
- Triggers
- Vlocity
- LWC
- Aura
- Integration REST & SOAP.
- Platform Events
- Sales & Service Cloud Expert.
- Jira Admin.
- ServiceNow
- Copado

Salesforce Developer having 8.5 years of experience with proficiencies in Apex Programming, Lightning Components, Integration, Salesforce Configuration and Integrated Tools (Eclipse & VSCode). Demonstrated talents in guiding teams in design, analysis, planning, development and deployment of salesforce projects. Having knowledge in Sales , Service , Health & Experience Cloud. Worked on Pharmaceuticals, life Sciences and Energy Utilities Domains. Expertise in Salesforce CRM.

## EXPERIENCE (8 Years)

August 2019 to Current
**Package Consultant in *IBM India Pvt Ltd*,** Bengaluru, India

- Involved in Customization of Apex classes, Apex Triggers and in Salesforce.com.
- Involved in creating custom settings and Custom Metadata.
- Customized page layouts for Salesforce standard and custom objects.
- Done Rest API Integration with third party vendors.
- Involved in Writing Test Classes.
- Done Shield Encryption in this Projects.
- Done Single Sign On setup in this Project.
- Integrated Salesforce with MuleSoft and uses events to publish data.
- Worked on OmniStudio. (Omniscripts, Dataraptors & IP)

July 2018 to July 2019
**Salesforce Developer/Consultant *Wipro*,** Bengaluru, India

- I got an opportunity to work on LWC module, Community Cloud, ServiceMax.
- Developed Flow, Process builder and Trigger.
- Directly involved with business with regards to requirement and impact analysis.
- Also worked on lightning Components in Communities.

March 2015 to June 2018
**Salesforce Developer/Associate Consultant**, **Capgemini India Pvt Ltd**, Bengaluru, India

- Data management in the application database involving use of PL/SQL.
- Written Test Classes with Salesforce Best Practices like Utility classes uses of assert statements.
- Worked on Profiles, Permission Sets.

## EDUCATION

**PGDAC, CDAC Bangalore, Karnataka.**
**Bachelor of Engineering in Electronics and Communications, Jabalpur, MP**
**HSC from KVOFK, Jabalpur (MP)**
**SSC from KVT, Secunderabad (AP)**