



# MOUNIKA MUSUNURU

*Agile Project Manager/Scrum Master/Agile Coach*

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## ABOUT ME

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Bringing people together. Stamping out hurdles. Supporting teams. Creating great things. Keeping Teams motivated.

I am one who enjoys working with people and who believes strongly that healthy, cooperative, and Lucid teams always bring out great results. When someone chooses to work with me, they are bringing a strong contender to the table – and I'm not afraid to argue my case. I see it as my job to coach and help the team move forward and to protect it from hurdles and negative influences.

Proven track records of around 8+ years of IT experience with various roles and responsibilities in Agile, Product Management, and Project management.

Excellent written and verbal communication skills which have augmented my strength in organization-level change initiatives.

Well matured to use the right mix of traditional Project Management skills along with a new generation Agile Mindset.

## WORK HISTORY

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*Micron Operations India,LLC | Dec 2019 - Present*

*IT Project Manager*

- Coached/Mentored three squads (2 collocated & 1 Distributed, cross-functional team of 7 resources each) to deliver quality products through training workshops on Scrum and Kanban, assisting them in good working relationships to become self-organized squads.
- Coached and mentored Product Owners (traditionally working as Program Managers SMEs and QA Managers) on Release Planning, Product Backlog Refinement, and on the nuances of Sprint Review with Business stakeholders.
- Coached and mentored dual role Scrum Masters (traditionally working as Engineering Managers and Technical Leads) on Sprint Planning, assisting Product Owners on Product Backlog Refinement, and on facilitating techniques for Sprint Retrospectives.
- Provide updates on the team progress, removing impediments that hinder the team progress.
- Created team environment by establishing trust and transparency through collaboration and effective communication.
- Involved in Agile maturity assessment across organization
- Responsible for driving organization level initiatives such as 'Onboarding Agile training', 'Knowledge sharing' and 'Guilds'

### *Outcome*

Team happiness index and velocity improved. Agile adoption across the various cross-functional teams within the portfolio.

- Acted as a Scrum Master for product teams with a focus on guiding the teams towards improving the way they work.
- Improved team velocity by incorporating capacity planning into sprint planning sessions.
- Training and coaching the team on the Scrum framework through the application of Agile values and principles. Working with the customer-facing teams to improve the prioritization process.
- Coaching the Product Owners, Scrum Masters, and other key stakeholders by educating them on their roles and actively helping them in this change process.
- Working with the management to create Team scorecards that align with Business metrics and KRA's of the IT organization (Chief technology officer).
- Enabling the teams to adopt new tools for Product management, Continuous integration and deployment, and automation.
- Simplifying the incident management process and making the objective SLAs that can be tracked on daily basis.

### ***Outcome***

Agile scrum adoption across teams located in India,US,Singapore & China and Collaboration improved

### ***Penna Cement Industries | Nov 2015 - Jul 2018***

### ***Assoc. Project Manager***

- Project Lead: Responsible for a project plan with milestones, Effort estimates, and resource planning. Running Daily standups and resolving blockers. Weekly project reviews, Identify risks, and plan for mitigation. Collaborate with Product engineering for feature releases and bug fixes and with Performance QA for optimization. Ensure successful completion of UAT, Gate reviews, Cut Over planning, Go-Live, and warranty support
- Business Analyst: Conduct requirement gathering sessions, document business requirements, translate to System requirements, Work with technical team for project execution, review QA test plans, own functional validation, roll out Iterative prototypes and giving Customer Demo, collect customer feedback, incorporate changes, running UAT, work with the development team for successful delivery.

### ***Outcome***

Successful Implementation & Roll Out of Salesforce Marketing Cloud and has ramped up the adoption to 78%

### ***Phoenix Group | Feb 2013 - Apr 2015***

### ***Asst. Project Co-ordinator***

- Work with respective Project directors/Circle heads/Project Managers to develop plans for dealing with potential or anticipated obstacles and changes in the Brick & Motor Industry

## **CERTIFICATIONS & TRAININGS**

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- Certified Scrum Master (CSM) from Scrum Alliance
- Certified Scaled Scrum Expert (SSEAC) from Scrum Institute
- ICAgile Professional in Agile Coaching Certification (ICP-ACC) from IC Agile
- SAFe PO/PM from with SAFe 4.6 from Scaled Agile Academy.
- Trained PMP Professional from PMI Institute

## **ACCOLODES**

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- Bravo Award for active participation in Agile Community of Practices in Micron
- Cultural Champion for the Contributions towards Micron Women Leadership Network
- People's Choice Award for Organising & Hosting successfully Micron Young Leadership Network Event in an Agile Way
- Recognized with a Spot Bravo Award for Improving Agile Process in Trailblazers Team
- Elected as Core Committee Member of Sports & Recreation Club in Micron
- Thank You Award from "New College Graduates (Freshers)" for being their Buddy & Mentor
- Won the Best Team Manager of the year in 2018 during my tenure with GlobalData Plc
- Appreciated by CTO on neat and organized reporting, documentation and communications with the team

## ALM TOOLS

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- Azure DevOps
- Service Now
- JIRA
- Sharepoint
- Trello

## ANALYTICALS SKILLS

- Power BI
- MS Projects
- MS Office Suite
- Salesforce Case Management
- Salesforce Dashboards

## EDUCATION

*Sikkim Manipal University*

Masters of Business Administration - OR

*Vignan Engineering College*

Bachelors of Engineering - E.C.E

## PERSONAL DETAILS

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Languages Known - English, Hindi & Telugu

Passport Details - S7772588 (valid till November 2028)