Ashwin Karthik CG

Bengaluru, India ● Ph: **+91-8605445036** ● Email: ashwinkarthikcg@gmail.com

Summary

Dynamic, analytical and motivated professional in the IT industry with experience in Management and Consulting over the last 6 years having played the roles of a Project Manager, Scrum Master(Certified ScrumMaster: CSM credential), Business Analyst.

Highlights:

- Excellent communication (written and verbal) and interpersonal skills; able to develop a strong relationship and communicate effectively at various organization levels.
- Able to contribute effectively and provide decisive team leadership in a fast-paced environment.
- Well-developed analytical, mediation and problem-resolution skills.
- Achieved in empowering the teams to act on strategy, to remain focused on priorities enabling performance at a high level.
- Skilled at identifying and addressing dysfunctions in the teams, facilitating delivery, removing impediments, creating a culture of continuous improvement.
- Achieved throughout in setting deadline expectations and effectively coordinating with stakeholders to establish concise and clear communication across teams and disciplines enabling improved performance aimed at bridging the balance between team and customer satisfaction.
- Expertise in gathering, analyzing, and managing business requirements; writing and managing user stories; communicating business' vision to build seamless solutions.
- Active participation in organizational activities including emceeing at events, conducting Leadership and Communication training.

Skills

Skill	Level	Skill	Level
Project Management	●●●●○	Leadership and Communication	●●●●○
Scrum Master	●●●○○	Gap Analysis	●●●○○
Business Analysis	●●●●○	Client Relationship Management	●●●●○
JIRA	●●●○○	SQL	●●●○○
Problem-Solving	●●●●○	CaseComplete	●●●○○
Negotiation	●●●●○	SAP Business Objects	●●●○○
Microsoft Office (Word, Excel, PowerPoint)	●●●○○		

Certifications

- **CSM: Certified ScrumMaster**
  Certification URL: http://bcert.me/sukpngdcd

Work Experience

- ❖ **Senior Consultant**   **May 2019-Present**
  Enquero Global LLP, Bangalore, India
  Roles: Project Manager, Scrum Master

  - Working as a Project Manager and a Scrum Master for a team of 40 personnel across broad technical and business disciplines with a primary focus on establishing a plan, driving day to day implementation, enabling streamlined process and projected performance improvement contributing to seamless delivery.
  - Conducted daily scrum along with represented action items to identify and eliminate resistance, to reiterate the goal and focus on priorities, to build trust and comfort to eliminate discrepancies or miscommunication, to enable the channelized flow of information across teams.
  - Achieved in meeting 100 percent on-time delivery throughout with a 100 percent compliant QA and UAT execution status by presenting a consolidated view of items of importance in order of priority in form of actions items to the teams and frequently following up to drive the team towards completion ahead in time, by facilitating meetings, by brainstorming with the team for impediments and resolution.
  - Enabled teams to be self-organizing and growing along in putting a process in place by observing work patterns and by suggestive constructive feedback.

- Achieved in summarizing pending works to enable the teams with concise visibility into things in forms of Dashboards, Reports promoting reduced channel of clarity communication exchanges leading to increased focus and as result increased time bracket.
- Other activities include—Load Testing coordination, Deployment coordination, Cutover activities, Stakeholder Reporting, SAP ChaRM- CD Management, ITCM.

❖ **Senior Business Analyst**   **February 2019-May 2019**
Compassites Software Solutions, Bangalore, India
Roles: Project Coordinator, Business Analyst

- Worked within the Professional Design & Quality Solutions team as a Senior Business Analyst along with the Chief Excellence Officer in establishing the BA practice within the organization; prepared documents enunciating the BA process, conducted training sessions for the junior Business Analysts.
- Part of the team that worked on developing a product for managing day-to-day school's operations, focused on the government schools across the country.
- Involved majorly in discussions with the subject matter experts, Product Manager to arrive at a consolidated list of inclusions for a holistic product.
- Conducted significant market research along with the UX team to scope the application perspective, and developed solutions in forms of wireframes, requirement documents including use cases.

❖ **Manager Business Analyst**   **August 2018-November 2018**
Chirpn IT Solutions, Pune, India
Roles: Project Manager, Business Analyst

- Worked directly with clients and stakeholders to formulate and communicate business' vision and to scope the project. Identified potential areas of automation and aided in reengineering the existing business processes.
- Distilled differing messages into a single and consistent vision by utilizing significant negotiation and maneuvering
- Identified, developed and managed analyses to uncover areas of opportunity and presented business recommendations that helped in shaping business orientation; improved business performance by 20%
- Worked closely with cross-functional teams, clients and stakeholders to resolve performance and quality issues impacting business; lowered defects count by 70% and improved on-time delivery performance by 15%.
- Skilled in techniques to identify needs, negotiate priorities between repeating client and stakeholder factions, and collaborate with developers to ensure that the requirements are implemented effectively.
- Led a team of 25 personnel across broad technical, financial and business disciplines to deliver implementation for 4 projects. Focused the team on business objectives and tracked progress to ensure project milestones were completed on time with desired results.
- Resolved numerous project issues including staff shortages, scope creep, and divergent business and user needs.

❖ **Senior Systems Engineer**   **July 2014-May 2018**
Infosys Limited, Pune, India
Roles: Application Developer and Support Engineer, Business Analyst

- Participated in requirements elicitation meetings with the client. Developed deep knowledge of business and market focus enabling counter negotiations and a clear understanding of requirements.
- Provided deep insights, designed and maintained analyses, reports, dashboards to drive key business decisions.
- Translated business vision into effective developer requirements providing a clear visualization to the developers; resulted in a rise in delivery performance by 10%.
- Wrote user stories and the related acceptance criteria with reference to the requirements from the client.
- Proactively initiated and managed the day to day implementation activities, schedules and allocated work for achieving targets as per sprint.
- Developed business process workflows using IBM BPM including UI designs using coaches and coach views.

Education

B.E in Electrical and Electronics Engineering, Dayananda Sagar College of Engineering, Bangalore, June 2014

Other activities

- Highly skilled and empathetic Associate Events Manager with 7 plus years of experience in leading, managing and supervising professional staff in social services.
- Emceed various events ranging from professional to casual events.
- Represented Infosys, Pune in numerous corporate and open Badminton tournaments, and other open tournament representations establishing firm fitness and endurance.