




NAVYA ATHIRA RAM

Linux Server Administrator

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+ ABOUT ME

- Linux Server Administrator and an enthusiastic learner with 5 years experience in the internet industry.
- Skilful and Comprehensive with UNIX based systems and their service related configurations/implementation
- A good team player with adequate communication skills

+ WORK EXPERIENCE

- Endurance International Group FEB 2018 - PRESENT
Bengaluru
SENIOR HOSTING PRODUCT SPECIALIST
 - Troubleshooting Managed Dedicated and VPS server issues
 - Server Hardening and Service Optimisation
 - Handle Incident Response and fix recurrent issues by coordinating with product management teams
 - Migration/Backup restoration
 - Mounting SAN storages
 - Handle Escalations for both Windows and Linux systems
 - Member of the in-house training team
- Poornam Info Vision (Bobcares) DEC 2015 - JAN 2018
Kochi
SOFTWARE ENGINEER
 - Run-of-business activities including DNS, SSH, Mail Servers, MSSQL and MySQL, Firewalls, Networking and Web Servers
 - Handling customer queries through Tickets and calls regarding their products and helping them resolve their issues in timely manner.
 - Delegating the tasks to concerned field representative in case of any escalations.
 - Providing support for Windows and Linux OS with control panels
 - Deployment of servers in virtualization platforms like Xen, Hyper-V, VMware and Virtuozzo
 - Configuring backups, monitoring systems and control panels

+ SKILLS

Operating System: Linux (Redhat, CentOS, Ubuntu)	Web Servers: Apache
Database Servers: MYSQL	Mail Servers: Exim, Postfix
DNS Servers: BIND	FTP Servers: Proftpd, Pure-FTPd
Security: TCP Wrappers, Iptables	Bash Scripting
GIT Version Control System	

+ EDUCATION

- Amal Jyothi College of Engineering 2015
BACHELOR OF TECHNOLOGY

Bachelor of Technology in
Electronics and Communication