

KAMNA

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Detail oriented, responsible and committed engineer. Ambitious to work with an organization where I can utilize my technical and soft skills for overall growth of company and enhance my personal experience.

EXPERIENCE

OCT,2018 – PRESENT

PERIOD: OCT, 2018 - PRESENT

SENIOR SYSTEM ENGINEER, INFOSYS LTD.

Project Overview:

Client: One of the leading German base shoes and clothing Company

Duration: Feb ,2019 – Present

Project: CRM

Role: Salesforce Marketing cloud Developer

- Developing Emails: Customer Related Management including Order Related emails, Membership, Birthday.
- Testing, debugging and deployment in production environment
- Tracking Reports
- Working in Automation, journey builder, Data Extensions, Email Studio.
- Using HTML, SQL, AMPScript

Certification:

- Infosys global Agile certification
- Infosys internal Salesforce Marketing cloud Email Specialist Certification

Training: 4 Months

- Done Infosys training in Python, Java.
- Detailed training in database SQL (structured query language)

EDUCATION

AUGUST 2018

B.TECH, JMIETI,RADAUR

75.6%

Participated in various activities includes event organization, Participation in Dance competitions, accomplished First position 2 times in Annual Fest.

TECHNICAL SKILLS

- Marketing Tool: Salesforce Marketing Cloud- Automation Studio, Journey Builder, Contact Builder.
- Worked in Agile- Scrum/Kanban environment.
- Ticketing Tool: JIRA
- Scripting Language: HTML, AmpScript
- Query Language: SQL

SOFT SKILLS

- Team Player
- Enthusiastic for learning new things
- Clear Communication for explaining thoughts, Active listening

PERSONAL DETAILS

Date of Birth: 5th July,1997

Languages: English, Hindi

Hobbies: Dance, Painting

Declaration:

I hereby declare that the above mention details are correct.

KAMNA