YOGITA SHARMA

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Pune, India

SENIOR SOFTWARE TEST ENGINEER

Over 4 years of experience as a Quality assurance Engineer with a proven track record of achieving the best results in a fast-changing work environment. Extensively involved in Manual testing, API Testing and Automation testing. Experience in writing and executing automation scripts using Selenium for different web-based applications. Strong background in web application testing, mobile application testing, system testing, Salesforce Sales cloud, and Service cloud testing.

SKILLS

- Functional Testing
- Web Application Testing
- Jira
- Salesforce Sales and Service cloud testing
- Automation testing using Cypress and Selenium with Python
- API Testing using Postman
- Database Testing MySQL
- Agile Scrum
- Integration Testing
- Mobile Application testing and Cross browser testing using Browserstack

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EDUCATION

BACHELOR OF COMPUTER APPLICATION

2015 - 2018

Prestige Institute of Management and Research | CGPA 7.0

EXPERIENCE

SENIOR SOFTWARE TEST ENGINEER

Ksolves India Limited 2022- current

QA ENGINEER

 PractoLearn Technologies 2019-2022

PROJECT 1

DOMAIN : TRAVEL AND TOURISM

It is a travel and tourism platform. The client creates personalized vacations in Canada for travelers from around the world for over 30 years. It offers a range of travel experiences, including wildlife viewing, cultural tours, outdoor adventures, and luxury travel. Overall, the company provides a personalized and comprehensive approach to travel planning, allowing visitors to experience the best that Canada has to offer in a way that is tailored to their individual needs and interests

ROLES AND RESPONSIBILITES

- Understanding the requirements and specifications of the software to be tested, analyzing them, and creating test plans and test cases accordingly.
- Performed Service and sales cloud Salesforce testing.
- Experience mainly with Leads, Contacts, Accounts, Cases, Opportunities, and Service entities.
- Performed Partner and community testing.
- Performed basic automation testing using Selenium and maintained scripts.
- Executing tests and documenting test results, identifying defects and issues, and reporting them to the development team.
- Writing test cases for all stages of the software development life cycle (SDLC) including integration testing, system testing, user acceptance testing (UAT), and regression testing.
- Collaborating with other members of the development team, including developers, product managers, and project managers, to ensure that the software is tested thoroughly and that any defects found are addressed in a timely and effective manner.
- Communicating testing progress and results to project stakeholders, including management, development teams, and customers, and ensuring that everyone is up to date on the testing status.
- Preparing and presenting test reports and documentation to stakeholders, including defect reports, test cases, test results, and recommendations for future testing.
- Participating in team meetings, brainstorming sessions, and other team activities to ensure that the testing team is working effectively and efficiently.

PROJECT 2

DOMAIN : LEARNING AND ECOMMERCE

The client is a unified talent experience platform designed to enable end-to-end employee journeys spanning learning, skilling, and career mobility. Its award-winning platform is used internationally by organizations ranging from large Global 2000 companies to small businesses and governments.

ROLES AND RESPONSIBILITES

- Involved in requirement gathering and solution discussions.
- Performed API Testing using Postman.
- Performed cross browser testing and Mobile application testing using Browserstack.
- Performed automation testing using Cypress and Selenium (Python) Web driver
- Knowledge of working with AWS and CI/CD pipelines.
- Performed Functional, integration testing, sanity testing and Regression testing.
- Test Cases designing based on UI Mockups and testing of API's prior to and post UI deployment.
- Test data preparation that requires extensive knowledge of the entire application flow and databases involved.
- Coordinating the issues, defects, and updates between Product owners and development team while attending defect triage calls.
- Providing KT to new Team members (Both Dev and QA) on the application flow, data preparation.
- Actively involved in QA process improvement activities - process flow, problem resolution and bug tracking in JIRA
- Coordinating IT onshore/offshore teams to meet the project milestones and reporting test execution process.

PROJECT 3

DOMAIN : GOVERNMENT PROJECT OF TAXATION

The project involves the development of a comprehensive tax management system that will automate various tax-related processes, including tax registration, returns filing, tax payments, refunds, and enforcement. The system is designed to be user-friendly and accessible to taxpayers, with an intuitive interface and online services that allow taxpayers to access and manage their tax information from anywhere, at any time. The project is developed with the highest level of security and confidentiality in mind, in compliance with all relevant government regulations and standards.

KEY RESPONSIBILITES

As a Quality Engineer, It was a very challenging task since the scope of the application was immense, and being a government project it was critical and highly confidential. My primary responsibility was to ensure that the software system is fully functional, secure, and compliant with all relevant regulations and standards. My role was critical to the success of the project and required a high level of attention to detail, strong analytical skills, and excellent communication and collaboration abilities.

PROJECT 4

DOMAIN : ACCOUNTING AND FINANCIAL MANAGEMENT

The project involves developing a software system that automates the process of generating invoices, which includes capturing data related to customer orders, pricing, taxes, and other relevant information, and generating invoices based on that data.

KEY RESPONSIBILITES

As a QA engineer, I am responsible to make sure that there are no discrepancies in this upgrade in terms of both UI and functionality. The core challenge in doing so is understanding functionality of the original application that involves a great number of entities and building blocks.