

# Payel Ghosh

Pune, Maharashtra, India

 payelghosh1612@gmail.com

 +91 7066304824

 [linkedin.com/in/payel-ghosh-5b5984bb](https://www.linkedin.com/in/payel-ghosh-5b5984bb)

## Summary

- Total 10 years of IT experience, that includes 5.5 years of experience as a full stack Salesforce Developer and rest as a Mainframe developer.
- Expertise in requirement analysis, estimation, design, development, testing and deployment.
- Client Interaction (Business & Technology) at various levels within the program.
- 10 months of experience as an onsite coordinator.
- Experience in Salesforce configuration, Salesforce UI (Visualforce, Aura & LWC), Backend (Apex), Integration, Data Migration, Process automation, Reports-Dashboards and Force.com IDE.

## Experience

### Senior Salesforce Developer and System Analyst

IBM

Nov 2017 - Present (3 years 1 month +)

Project: An institutional banking credit CRM program. This program enables relationship managers/sales team to convert potential leads into successful deals near to real time, for existing and new customers. Program objective is to achieve business benefit of \$30 million from cost optimization and increased productivity across 5 years.

Role:

I help customers to get the most effective solutions for their business implemented in the Salesforce platform. As a full stack developer, my job starts right from the requirement understanding, creating a solution for the requirement, and implement it.

Responsibilities:

- Feasibility study, requirements analysis and gathering from clients.
- Creating functional design and technical design for code development.
- Development and unit testing.
- Performing peer and QA reviews.
- Providing SIT and UAT support.
- Doing deployment.
- Mentoring junior resources.

### Senior Salesforce Developer

Hsbc Software Development Limited.

Nov 2016 - Nov 2017 (1 year 1 month)

Project – Procurement and Vendor Management using SalesForce. This program provides capability of HSBC Vendor Onboarding & Management, Procurement and Contract Management, Purchase Order & Invoice Management along with Payment capabilities, integrated with various Enterprise systems e.g. Finance/Payments/Visual Analytics/EDW.

Technology: Force.com, Apex, Async Apex, Triggers, Process Automation, Workbench, Data Loader, Web Services, Change Set, Lightning Aura components.

Responsibilities:

- Creating Functional and Technical specification for code development.
- Development and Unit testing. Code review and analysis.
- Performing peer and QA reviews.
- Provide SIT, UAT support.
- Doing deployment.



## **Senior Software Engineer**

Allianz Managed Operations & Services

Sep 2014 - Nov 2016 (2 years 3 months)

Project - ABSi- ABS (Allianz Business Services) is a product of Allianz that looks after the insurance business of Allianz mostly in the European countries. ABSi program enables sales team to convert potential Volkswagen car insurance leads to successful contracts for existing and new customers.

Technology: Salesforce.com, Salesforce Configuration, Visualforce page, Apex, Async Apex, Triggers, Change Set, Workbench, REST API.

Responsibility:

- Build design document.
- Development and Unit Testing.
- Provide SIT support.
- Doing monthly deployment.

Project - AWP - Allianz Worldwide Partners looking after the insurance business of Allianz in total 15 European countries for travel, assistance and health for all the phases of insurance containing contract creation of customer, claims, collection and disbursement, coverage settlement etc.

Technology: Database (DB2); Programming language (COBOL, PL1); Job and transaction processing (JCL, TSO & ISPF); Tools (Eclipse, Squirrel, Control M); O/S (Linux)

Responsibility:

- Gathering business requirements, analyzing and translating business requirements to technical requirements and preparing design document.
- Analysis, Design, Development and System Testing.
- Coordinating with offshore counterpart.
- Providing production support which includes solving production abends and fixing defects.
- Working on Live Defect analysis and fixing for various applications.
- Doing monthly deployment.
- Provide UAT and implementation support.



## **Mainframe Developer**

Cognizant

Oct 2010 - Aug 2014 (3 years 11 months)

Project – Credit Suisse Asset Management. Asset servicing works for a leading investment bank, which acts as a custodian and deals with securities, corporate actions and periodical fees. It also acts as a 4th party administrator on behalf of particular clients, who themselves operate a fund supermarket, whereby the client is the 3rd party administrator.

Bank of New York Mellon - Noveta works for a leading investment management and investment services company, uniquely focused to help clients manage and move their financial assets and succeed in the rapidly changing global marketplace. Our application provides the Transfer agency services to the client company which is one of the back office functions of the company. The service offering for a Management company includes, Customer Management, Customer Order processing, corporate action processing, Agent management.

The other major applications are prudential system, BACS box, manual intervention with IAS system, GEAC smart stream system.

Technology: Database (DB2, IMS DB/DC); Programming language (COBOL, PL1); Job and transaction processing (JCL, TSO & ISPF); File Processing (VSAM); Tools (File Aid, Changeman, Endeavor, Formcape); Middleware (Web Service); O/S (Z/OS)

Responsibility:

- Code analysis and development
- Creation and execution of Unit test cases
- System Testing support
- Providing host batch support for daily batch run on system.
- Doing monthly deployments of various applications which involves small enhancement

## Education



### Academy Of Technology, West Bengal

Bachelor's Degree, Engineering in Information Technology

2006 - 2010

## Licenses & Certifications



### Salesforce Certified Platform Developer I - Salesforce

21568077

## Skills

Certified Salesforce.com Developer • Apex Programming • Salesforce Lightning • LWC • Aura • Visualforce Pages • Force.com • IBM Mainframe