BISWAJIT SWAIN
Software Developer

CONTACT

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AREAS OF INTEREST

- Data Integration and Middleware Tools
- Data Analysis & Visualization

SKILLS

- **Methodology:** Agile Scrum
- **Languages:** C, Java, Python, JSON, XML, HTML & SQL
- **Database:** MySQL
- **Data Visualization:** Power BI
- **Computer Skills:** MS Office, Advanced MS Excel
- **CI/CD:** GitHub
- **Web Services:** SOAP, & REST
- **Tools:** Postman, REST Assured, & SoapUI

PROFESSIONAL SUMMARY

Dedicated Integration Engineer with nearly 3 years of hands-on experience orchestrating seamless connections across diverse applications and platforms. Certified in prominent iPaaS platforms, I am committed to staying abreast of emerging technologies. Adept at the entire integration lifecycle, from gathering requirements to designing, implementing, and optimizing solutions. I bring proven expertise in API development, testing, and ensuring data integrity across complex systems. Committed to delivering innovative, efficient, and scalable solutions to address complex business challenges. My ability to analyze business requirements and design effective data integration solutions has consistently delivered value to clients.

WORK EXPERIENCE

CriticalRiver Technologies Pvt. Ltd., Hyderabad, Telengana
Software Engineer   **(June, 2021 – March, 2023)**

- Successfully delivered projects using Whendu, Five9's proprietary workflow automation tool—an iPaaS solution for a US-based virtual contact center software provider.
- Effectively communicated project information through presentations and technical reports. Provided technical guidance and support for development, diligently documenting design specifications.
- Developed various Callable Recipes in Workato, demonstrating proficiency in Recipe Lifecycle Management and Recipe Ops. Worked on Common Data Models (CDM).
- Automated processes such as employee onboarding and offboarding, lead-to-cash workflows, and Streamlined Billing and Customer Relationship Management Integration using Workato. This involved analyzing targeted API documentation, understanding API calls, and creating different recipes.
- Developed SDK Connectors and Error Handling Notification frameworks in Workato.
- Applied integration concepts and API testing, consistently gathering requirements, analyzing, planning, designing, and implementing solutions for business problems.
- Hands-on experience in developing integrations between on-premise and cloud applications using Workato.

SRM Technologies Pvt. Ltd., Chennai, Tamil Nadu
Software Developer   **(May, 2023 – Present)**

- Led end-to-end project delivery on Workato, addressing complex business challenges from requirement gathering to implementation.
- Provided valuable technical support for development.
- Demonstrated expertise in Data Transformations within Workato.
- Developed seamless integrations, such as Salesforce-Workday for streamlined HR Management and automated marketing processes by connecting HubSpot to SFDC. This involved in-depth analysis of targeted applications and crafting custom recipes for maximum efficiency.

EDUCATION

1. **C.V. Raman College of Engineering, Bhubaneswar**
   2015 – 2019

   Bachelor of Technology, Mechanical Engineering

2. **Christ College, CHSE, Cuttack**
   2013 – 2015

   Intermediate, Science

3. **Cambridge School, ICSE, Cuttack**
   2010 – 2013

   Matriculation, Science

INTERNSHIPS

1. **Mechanical Engineer, NALCO, CPP, Angul, Odisha**
   May, 2017 – Jun, 2017

   - Done my Internship in Captive Power Plant of NALCO, Angul.

2. **Business Analyst, Finlatics, Remote**
   Nov, 2022 – Dec, 2022

   - I honed my skills as an analytical and data-driven individual. Using Microsoft Excel and Microsoft Power BI, I was able to create insightful and visually appealing reports and dashboards. I had a deep understanding of Pivot Tables and used this knowledge to effectively analyze and organize data sets.

3. **Power BI Developer, Forage - PwC, Remote**
   April, 2023 –May, 2023

   - Design and develop data models and reports using Power BI to provide actionable insights to decision makers. Utilize MS Excel to extract, transform, and analyze data from multiple sources.

CERTIFICATIONS

- Workato Automation Pro 1, 2 & 3
- Boomi – Associate Administrator & Associate Developer
- Celigo – Level 1, 2, 3, & 4
- Jitterbit Certified Developer
- Reltio MDM Certifications
- Business English Certificate, British Council
- Lean Six Sigma White Belt & Six Sigma Yellow Belt