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|  | **CSM Image** |  |

**Sasikumar Dhanapal**

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**Professional Synopsis**

14+ years of IT Experience in successfully delivering the projects on time using project knowledge, job performance and interpersonal skills

* **Project Management Experience** - Successfully delivered the projects on time and within the budget for 5+ years
* **Scrum Master Experience** – Proven history of successful work with multiple scrums and cross-functional team for 2+ years
* **Code Red Expert** – Expert in managing code red projects
* **Team strength and Revenue involved** – Managed team of 40+ members and part of accounts worth USD 2M revenue
* **Key Domains involved -** Life science, Manufacturing, Hospitality, Banking, Telecommunication, Retail
* **Key Clients involved** – Anthem Inc, Infor Technologies, Oracle hospitality, Standard chartered Bank, British Telecom, Hess stores
* **Pricing models involved –** Time & Material and Fixed price
* **Currently in Virtusa** – Working as Scrum Master/Project Manager based on the project lifecycle

**Key Accomplishments**

**As Project Manager / Scrum Master / Team Lead in Virtusa:**

* Expertise in Code red projects and been a differentiator for Oracle hospitality, Infor
* All releases/sprints were extremely successful and met 100% OTD compliance
* Reduced the defect pattern by doing root cause analysis and putting preventive/corrective actions in place
* Scrum Team exceeded expectations and delivered more than 2000 Mappings for the cloud Migration
* Managed multiple projects, collocated and virtual teams effectively without impacting the project delivery
* Managed Niche Skill set issues and various internal staffing issues through effective procurement and cross-training

**Work Experience**

* **Virtusa** as Scrum Master / Project Manager / Team Lead (Feb 2010 to Till Date)
* **Netgrow systems** as Senior Software Engineer / Software Engineer (Sep 2006 to Feb 2010)

**Skills**

* **Domain**: Life science, Manufacturing, Hospitality, Banking, Telecommunication, Retail
* **Process Implementation Proficiency**: CMMi practices, Process, and product quality assurance
* **Project Methodology**: SAFe, Agile, Iterative, Waterfall
* **Database**: SQL Server, Oracle,
* **Data Ware Housing**: Informatica, Talend
* **Tools**: Jira

**Certification**

* **CSM** Certification from Scrum Alliance
* **Quality for Project managers** from ESI International
* **Scheduling and Cost Control** from ESI International
* **Developing Agile Requirements** from ESI International
* **Microsoft Projects Essentials** from ESI International
* **Managing IT projects** from ESI international

**Education**

* **Bachelor of Engineering** (Electrical and Electronics)**,** MGR Engineering College, 2001 -2005.

# **Career Highlights**

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| **Period** | **Position** | **Domain** |
| **Nov-2019 to Till Date** | Scrum Master | Life science |
| **Client** | Anthem Inc | |

Responsibilities

* + Managing multiple scrum teams and cross functional teams.
  + Facilitating Scrum Ceremonies - Sprint Planning, Daily scrum call, Sprint Review and Sprint Retrospection.
  + Facilitating the Grooming sessions with product owner to build product backlog.
  + Track and remove internal and external impediments for the scrum team through stakeholder management.
  + Track and report Burn down chart, Team velocity and Scrum Dashboards.
  + JIRA Setup for every new project involved – Project, Scrum board, Version, JQL Filters, Scrum Dashboard.
  + Interaction with JIRA Admin team for access issues, improvisations for JIRA Workflows and gadgets.
  + Established a communication schedule to update stakeholders including appropriate staff in the organization on the progress of the project.
  + Wrote reports on the project to management and Client.
  + Ensured to present Weekly call with customer on the project status.

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| **Period** | **Position** | **Domain** |
| **Aug-2017 to Oct-2019** | Scrum Master, Project manager | Manufacturing |
| **Client** | Infior Technologies | |

Responsibilities

* + Managing multiple scrum teams and cross functional teams.
  + Facilitating Scrum Ceremonies - Sprint Planning, Daily scrum call, Sprint Review and Sprint Retrospection.
  + Facilitating the Grooming sessions with product owner to build product backlog.
  + Track and remove internal and external impediments for the scrum team through stakeholder management.
  + Track and report Burn down chart, Team velocity and Scrum Dashboards.
  + JIRA Setup for every new project involved – Project, Scrum board, Version, JQL Filters, Scrum Dashboard.
  + Interaction with JIRA Admin team for access issues, improvisations for JIRA Workflows and gadgets.
  + Established a communication schedule to update stakeholders including appropriate staff in the organization on the progress of the project.
  + Wrote reports on the project to management and Client.
  + Presented Raid Analysis to customer and Highlighted their involvement to clear the impediments
  + Prepared project charter and communication plan according to the Project standard.
  + Ensured to present Weekly call with customer on the project status.
  + Manage to deliver the mapping document for more than 20 modules and close to 2000 mapping conversion in less than 24 months.
  + Responsible for creating the automation scripts from LN target using the page pot application.
  + Empowered teams to self-organize and grow cross-functionality

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| **Period** | **Position** | **Domain** |
| **Jan-2016 to Jul-2017** | Project manager | Hospitality |
| **Client** | Oracle Hospitality | |

Responsibilities

* + Executed the project according to the project plan.
  + Created the project plan as committed in the SOW
  + Evaluate the outcomes of the project as established during the planning phase
  + Worked with the customer to identify the successful route for the deliverables
  + Established a communication schedule to update stakeholders including appropriate staff in the organization on the progress of the project.
  + Wrote reports on the project to management and Client.
  + Ensured to present Weekly call with customer on the project status.
  + Ensured that the project deliverables are on time, within budget and at the required level of quality
  + Created a detailed work plan which identifies and sequences the activities needed to successfully complete the project
  + Reviewed the quality of the work completed with the project team on a regular basis to ensure that it meets the project standards

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| **Period** | **Position** | **Domain** |
| **Jul-2012 to Dec-2015** | Project manager, Team Lead | Banking |
| **Client** | Standard Chartered Bank | |

Responsibilities

* + Executed the project according to the project plan.
  + Created the project plan as committed in the SOW
  + Evaluate the outcomes of the project as established during the planning phase
  + Worked with the customer to identify the successful route for the deliverables
  + Established a communication schedule to update stakeholders including appropriate staff in the organization on the progress of the project.
  + Wrote reports on the project to management and Client.
  + Presented Raid Analysis to customer and Highlighted their involvement to clear the impediments
  + Prepared project charter and communication plan according to the Project standard
  + Ensured to present Weekly call with customer on the project status.
  + Ensured that the project deliverables are on time, within budget and at the required level of quality
  + Created a detailed work plan which identifies and sequences the activities needed to successfully complete the project
  + Reviewed the quality of the work completed with the project team on a regular basis to ensure that it meets the project standards
  + Developed a schedule for project completion that effectively allocates the resources to the activities
  + Developed the procedure to get the alert for the consumer banking.
  + Reviewed and guided the team for the development, unit testing activities.

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| **Period** | **Position** | **Domain** |
| **Mar-2010 to Jun-2012** | Team Lead | Telecommunication |
| **Client** | British Telecom | |

Responsibilities

* + Extracted data from source systems and loaded to a staging database on using utilities like Multi Load and Fast Load
  + Involved in exhaustive Code Review for mappings as per Coding Standards
  + Analysed session log files in case the session failed to resolve errors in mapping or session configurations
  + Prepared technical specifications documents to develop ETL mappings to load data into various tables confirming to the business rules
  + Debugged session data using threads and various tasks
  + Evaluate the outcomes of the project as established during the planning phase
  + Worked with the customer to identify the successful route for the deliverables
  + Ensured that the project deliverables are on time, within budget and at the required level of quality
  + Reviewed the quality of the work completed with the project team on a regular basis to ensure that it meets the project standards
  + Developed a schedule for project completion that effectively allocates the resources to the activities
  + Developed the stored procedure using PL-SQL to get the alert for the consumer banking.
  + Reviewed and guided the team for the development, unit testing activities.

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| **Period** | **Position** | **Domain** |
| **Sep-2006 to Feb-2010** | Senior Software Engineer, Software Engineer | Retail |
| **Client** | Hess Stories | |

**Responsibilities:**

* Developed LLD document according to the business rules.
* Prepared technical specifications documents to develop Informatica ETL mappings to load data into various tables confirming to the business rules Preparation of WSR and DSR reports
* Extracted data from source systems and loaded to a staging database
* Developed mappings using transformations and mapplets based on the data model
* Debugged session data using threads and various tasks (session, command etc.) and managed database connections and scheduled workflows
* Involved in migrating the code from development to testing environment
* Performance tuning of mappings, transformations, and sessions to optimize session performance
* Solving the Remedy tickets raised by the customers within SLA Timings
* Monitoring the jobs during load process
* Loading of the data to Warehouse for Daily & Monthly basis
* Analysed session log files in case the session failed to resolve errors in mapping or session configurations