

# Prasanna Patwardhan

*Salesforce Certified Technical Leader, Pune (Maharashtra), Mobile - 08087445775, prasanna23p@gmail.com*

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Around **Fifteen years plus** of experience in all stages of Software Development Life Cycle (SDLC) including Requirements, Analysis, Design, implementation, integration, testing, deployment and post development maintenance. A Self-starter with strong planning, organizing and controlling skills. Consistently manage time and multiple tasks to meet deadlines, established objectives and quality performance standards.

**I have been to the USA, South Africa and France for software assignments. Valid H1-B visa (till August-2024)**

- Implemented projects using development methodologies like **Agile** and **Test-Driven Development**.
- Good Exposure in **Sales and Service cloud** implementations. Worked on community & Marketing cloud.
- Used the **Jason to APEX converter tool** to get Request, Response classes for the Services.
- In Salesforce I worked on **Customization & Configuration**.
- Worked on **LWC, Aura Component & called REST services through LWC, Aura Component**.
- Identify relationships and convert to salesforce **custom objects, lookup relationships, junction objects, and master-detail relationships**.
- Worked extensively on various salesforce.com standard objects like Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports and Dashboards.
- Experience building **Custom Objects, VisualForce Pages, Visual Force Custom Controllers/ Components, Reports, Dashboards, Tabs, Tags and Components**.
- Extensive experience of using declarative features like **Flow, Validation rules, workflows, process builder, approval processes, sharing rules automation for satisfying complex business process automations**.
- Expertise in the Force.com technology **stack: APEX, SOQL, SOSL, VisualForce**.
- Created page layouts, **search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages**.
- Worked on Apex Language, **Apex Class, Apex Trigger, Asynchronous Apex and VisualForce (Component, Page, Controllers)**
- Expertise in **MVC 5.0/4.0, ASP.NET 4.0/3.5/2.0, ASP, C#, VB.NET, ADO.NET, Entity framework (ORM), .Net Framework 2.0/3.5/4.0, WinForms, Windows Presentation Framework and Visual Studio.NET**
- Experience developing Win **Services, Web Pages** using various **.NET Frameworks**.
- Integrated different systems using **Web Services** using **Windows Communication Foundation (WCF)** (both **REST** and **SOAP** based)
- Very well versed with Web related UI tools/technologies/concepts like **HTML, JSON, XML, XSLT, CSS, JavaScript, AJAX, State Management and JQuery, Angular js**.
- **RDBMS** Experience with **PL SQL, T-SQL, Stored Procedures, Functions, Views, triggers, cursor, indexes and imports and exports of Data in SQL Server (2012/2008/2005/2000)**.
- Excellent Functional and Technical knowledge in **Mortgage, Insurance, Healthcare, Banking & Financial** domain

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## Technical Skills

<b>CRM</b>	Salesforce
<b>Development Technologies</b>	<b>LWC, Aura component, Visualforce, Trigger, Flow,APEX class</b>
<b>Tools</b>	<b>Jason To APEX converter ,Postman &amp; Swagger,Workbench</b>
<b>.NET Technologies</b>	ASP.Net, ADO.Net,WPF,Entity Framework 5.0, MVC 5/4/3, WCF, LINQ
<b>Programming / Query Languages</b>	C#, VB.Net, PL/SQL, T-SQL
<b>Web Technologies</b>	HTML, JavaScript, Angular JS, JQuery, JSON, XML, CSS3, Knockout, AJAX, Web forms.
<b>Dot Net Framework</b>	.Net Framework 3.0/3.5/4.0/4.6
<b>IDE / Build And Deployment Tools</b>	Visual Studio / <b>Copado</b> , Changeset, Cruise Control
<b>Application/Web Servers</b>	IIS 7.0/6.0
<b>RDBMS/DBMS</b>	MS-SQL Server, Oracle 11G,MS Access, Excel
<b>ETL Tools/ Reporting Tools</b>	DTS, SSIS ,SSRS
<b>Database Utilities</b>	MS DTS, MS Enterprise Manager, SQL Agents, SQL Alerts, SQL Jobs
<b>Design Methodologies</b>	<b>Agile</b> , TDD, SDLC
<b>Application Packages</b>	MS Office 2010 (Excel, word, PowerPoint), MS Visio 2010.
<b>Source Control Tools</b>	TFS, Vault, Tortoise SVN, MS VSS.

## Education

Bachelor Of Electrical Engineering	Pune University	India
Diploma In Electrical Engineering	Bombay Technical Board	India
SSC	SSC board	India

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## **Certifications ( Salesforce CRM )**

**Salesforce Administrator**

**Salesforce Service Cloud**

**Salesforce Sales Cloud**

**Salesforce Certified Integration Architect**

## **Professional Experience**

**Employer Name :** Photon Infotech, USA  
**Employment Period :** September-2022 to February-2023  
**Client Name :** Banfield  
**Team Size :** 8  
**Job Duties :**

- Daily scrum meeting & interaction with the Offshore team.
- Worked on sales, service cloud.
- Worked on LWC & Flow.
- Worked on Asynchronous APEX class & Trigger.
- Used workbench for data migration.
- Solved bugs in different environments & given production support.
- PreSales activity worked on Project Proposal

Tools & Technologies: **Environment:** Azure DevOps, Salesforce.com, Visual Studio, Postman tool.

**Employer Name :** Photon Infotech, India/USA  
**Employment Period :** February-2021 to August -2022  
**Client Name :** Toyota Financial Services  
**Team Size :** 10  
**Job Duties :**

- Daily scrum meeting & interaction with the Onsite/Offshore team.
- Transferred data from Marketing cloud to Sales, service cloud.
- Worked on Lightning Web component
- Worked on APEX, Aura component & Test classes.
- Consumed REST API services.
- Used Copado for deployment.
- Solved bugs in different environments.
- PreSales activity worked on Project Proposal

Tools & Technologies: **Environment:** Jira, Salesforce.com, Visual Studio, Copado, Postman tool.

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**Employer Name** : Altezzasys Systems Pvt. Ltd, India  
**Employment Period** : August-2020 to January-2021  
**Client Name** : Volvo  
**Team Size** : 8  
**Job Duties** :

- Daily attended a scrum meeting & updated tasks in Azure Dev ops.
- Design and development of Custom Objects.
- With a workbench tool executed SOQL & done data migration.
- Worked on a community cloud.
- Worked on APEX classes & created Test classes.
- Worked on LWC,Aura components .
- Solved bugs in different environments, QA & given production support.

Tools & Technologies: **Environment:** Azure Dev ops, Salesforce.com, Visual Studio, Change set, Swagger tool.

**Employer Name** : mPHATEK Systems Pvt Ltd, India/South Africa  
**Employment Period** : July-2019 to June-2020  
**Client Name** : ABSA  
**Team Size** : 12  
**Job Duties** :

- Daily attended a scrum meeting & updated tasks in JIRA.
- Design and development of Custom objects.
- Used APEX class converter tool to get Request, Response classes for services.
- Used the Swagger tool to test the Endpoint of the services.
- Worked on Aura components & controllers. Written Test classes.
- Worked on Community cloud.
- Solved bugs in different environments, QA & given production support.

Tools & Technologies: **Environment:** JIRA, Salesforce.com, Swagger tool.

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**Employer Name** : Collasys LLC, USA  
**Employment Period** : March-2016 to February-2019  
**Client Name** : Fannie Mae  
**Team Size** : 8  
**Job Duties** :

- Daily attended scrum meetings & updated tasks in JIRA .
- Used Sales, Service Cloud.
- Worked on custom objects & Visual force pages.
- Used the Postman tool to test the Endpoint of the service.
- Worked on Aura components & controllers.
- Written Test Classes.
- Worked on Asynchronous Apex class and Apex Trigger
- Solved bugs in different environments, QA & given production support.

Tools & Technologies: **Environment:** JIRA, Salesforce.com, Postman Tool

**Employer Name** : Athreya Inc, USA  
**Employment Period** : February-2014 to February-2016  
**Client Name** : VENDORNET  
**Team Size** : 11  
**Job Duties** :

- Agile development environment including Scrum methodology.
- Worked on Retail Order Management, Work order, Purchase Order modules using **MVC 5.0 , ADO.Net, Entity Framework, LINQ, AJAX, HTML, HTML 5 Controls, Angular js, CSS and JSON.**
- Integrated application using **ASP.NET Web Services (SOAP, REST) and WCF.**
- Developed database objects such as Procedures, Functions, Views, Tables, Triggers, and Indexes using T-SQL.
- Followed TDD approach and written test cases.
- Involved in Agile Development methodology based on Scrum which involves daily status meetings, weekly iterations, iteration planning meetings, test-driven development, and continuous integration.
- Deep understanding of version control systems, Team Foundation Server, including branching and merging of the code base.
- With a team member done paired programming
- Deploy application on DEV, QA environment & given production support.

Tools & Technologies: **Environment:** Visual Studio 2015, ASP.net, MVC with C#, WCF, Ms SQL server, Angular js, Team Foundation server 2012.

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**Employer Name** : Zensar Technologies Pvt Ltd, India/USA  
**Employment Period** : May-2008 to September-2013  
**Client Name** : eSolutions USA / India  
**Team Size** : 8  
**Job Duties** :

- eSolutions Application is developed using **MVC 5.0/4.0 (C#/VB.net)**, **ADO.Net**, **Entity Framework**, **LINQ**, **XPATH**, **AJAX**, **HTML**, **HTML 5 Controls**, **JQuery with Knockout**, **JavaScript**, **CSS** and **JSON**.
- Gathered functional & non-functional requirements. Using Visio, I created a class diagram.
- **Agile** development environment including Scrum methodology.
- Used MVC 3.0 & MVC 4.0 framework, WCF services, Repository, Dependency Injection pattern
- Designed standard JQuery functions and CSS classes to be used across multiple web pages.
- Created and consumed WCF Web Services to expose the application functionality for different applications running inside the company & outside, implementing a Service Oriented Architecture (SOA).
- Worked On PL-SQL.
- Used Test Studio for a test driven development approach.
- Worked on various logs.
- Preparation of setup and delivery documents for Production deployment & given production support.

Tools & Technologies: **Environment:** Visual Studio 2010/12, ASP.net with C#/Vb.net 3.5, 4.0, WCF & MVC Framework 3.0, 4.0, Oracle 11G, Cruise Control, JQuery with knockout.js, Team Foundation server.

**Employer Name** : Target Corporation, India  
**Employment Period** : July-2007 to April-2008  
**Client Name** : Target Corporation, USA  
**Team Size** : 9  
**Job Duties** :

- Gather requirements from business and technical teams across and translate to SRS documents. Worked on the entire Software Development Life Cycle (SDLC) processes including Analysis, Design, Programming, Testing and Documentation.
- Provide enhancements and maintenance support to current applications which were built in ASP.net, VB.
- Done system Study, preparation of design documents i.e., sequence and class diagrams.
- Using HTML, JavaScript, AJAX, ASP.net worked on Assortment, Planogram, and Material Matrix modules.
- Developed database objects such as Procedures, Functions, Views, Tables, Triggers, and Indexes using T-SQL, SQL Analyzer and Enterprise Manager.
- Using cruise control, done build & deployment.
- Merging of the project in the vault.
- As per CMMI level done quality auditing
- Done interaction with the onsite team.

Tools & Technologies: **Environment:** Visual Studio 2005, ASP.net with C# 3.0 /WCF, MS Sql server-2005, Nant script, Cruise control, Vault.

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**Employer Name :** Hewlett Packard, India/France  
**Employment Period :** June-2006 to June-2007  
**Client Name :** HP - France / India  
**Team Size :** 6

### **Job Duties :**

- Provide enhancements and maintenance support to current application which was in C#.
- Support daily, weekly and monthly jobs in Production.
- Created triggers to enforce data and referential integrity.
- As per CMMI level quality auditing.
- Worked on different project proposals (Pre Sales activity).

Tools & Technologies: **Environment:** C#-2.0, MS Sql server-2000, Team foundation server.

**Employer Name :** Cognizant Technologies Ltd,India  
**Employment Period :** June-2005 to June-2006  
**Client Name :** IndyMac, USA  
**Team Size :** 10

### **Job Duties :**

- System Study, preparation of design documents i.e. Class diagrams.
- Understanding and documenting the design of the application.
- Preparation of setup and delivery documents.
- Worked on CPU,CPU Bus, Mortgage Matrix modules
- Done interaction with the onsite team.

Tools & Technologies: **Environment:** Net oxygen, MS Sql server 2000, VSS