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# SUNIDHI PANDEY

I'm an ambitious technology professional who finds pleasure in developing software using innovative thinking and tested techniques.

## PROFILE SUMMARY

- **7+ years** of experience in CRM implementations with **Salesforce** declarative, non-declarative development. It involves various phases of software development for instance requirement gathering, design, development and testing of CRM applications.
- Hands on Experience in Salesforce Administration, Platform Development (**SOQL**, **Apex programming**, Aura components) and **Community builder** in Salesforce lightning.
- Experience in **Sales Cloud** and **Service Cloud.**
- Worked on **Salesforce CPQ** (product rules. Price rules, quote lines, bundle configs)
- Expertise in developing application using **LWC, Aura Component, JavaScript, HTML**.
- Designed and developed the custom solutions in salesforce.com considering the **governor limits and incorporating the best practices**.
- Familiarity working with **workbench** and **Data loader tool.**
- Executed REST API/Webhooks inbound and outbound Integration techniques.
- Experience of working in **SCRUM Agile**.

## WORK EXPERIENCE

**Extentia Information Technology-A Merkle Company, Bengaluru** (DEC 2021 – PRESENT)
**Role: Senior Software Engineer**

**Projects: Pharmacy Benefit Management, Revenue Management System Company**

**Client:** IDeas / **Team Size:** 8

Skills Used:    LWC, Apex, SOQL, Aura Components, CPQ

Tools used:    Microsoft Visual Studio Code,
                        Salesforce.com

**Responsibilities:**

- Requirement gathering, analysis and solution review.
- Worked on CPQ functionalities like product and bundle configurations, quotes and quote lines etc.
- Worked on Sales and service process
- Executed Salesforce integration with Stripe, added multiple payment methods.
- Created custom LWC and class for implementing various functionalities
- Design, code and develop applications in Salesforce using Apex, Flows, Record Types, Page Layouts, Custom Fields, Validation Rules, Custom Objects, Profiles, Permission sets, Workflows, Process Builder etc.
- Designed webhooks for establishing one way communication various events.

**Royal Dutch Shell, Bengaluru** (JUNE 2019 – DEC 2021)

**Role: Developer**

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**Projects:  Multiple Projects -** Trading and Supply – Revolution East, Fleet Solutions

**Client:**  Shell / **Team Size:** 3

Skills Used:       LWC, Apex, SOQL, HTML, JavaScript,
                   Aura Components, Community Builder

Tools used:       Microsoft Visual Studio Code,
                  Salesforce.com, SonarQube

**Responsibilities:**

- Requirement gathering & analysis for 4 major Southeast Asian countries.
- Estimation & planning.
- Design, code and develop applications in Salesforce using Record Types, Page Layouts, Custom Fields, Validation Rules, Custom Objects etc
- Implemented Conga composer for sending notification with attachment.
- Documentation & providing KT to support team.

**Atria Convergence Technologies , Bengaluru** (MAR 2017 – MAY 2019)

**Role: Software Developer**

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**Project #1:** CRM (Mar 2016 – July 2018)

**Client:**  ACT/ **Team Size:** 5

Skills Used:       Apex, SOQL, HTML, JavaScript, Aura Components

Tools used:       Salesforce.com

**Responsibilities:**

- Salesforce config, customization
- Involved in creation of objects and fields, Profiles, Permission sets, Sharing rules
- Reports and Dashboards creation.

## ACADEMIC DETAILS

Bachelor in Technology (Electronics & Communications), A.P.J. Abdul Kalam Technical University formerly UPTU (2016)