

Ravi kiran Bukkuri

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SUMMARY

- Over 6 years of experience in Data Analysis.
- Proficient with Data analytics, Data cleansing, Data quality & standards, Database objects, SQL queries and PLSQL programming.
- Well-versed and expertise in presentation and Excel (Pivot tables, formula etc.) and automations experience.
- Ability to handle multiple projects and deliverables.
- Strong leadership and analytic skills.
- Fluent communication skills and ability to manage client requirements.

SKILLS

- Data Analysis
- SQL
- Reconciliation Modelling
- Requirements Analysis
- Elementary knowledge in Informatica mapping and work flow
- Tableau
- Telecommunications
- PL/SQL
- Team Management
- Project Management
- Sound knowledge on PMF (Products Master File)
- Salesforce

EXPERIENCE

Bureau Veritas 06 /2019 - Present
Master Data Management Analyst

- Project involves Master data analysis by using **SQL, Tableau** and **Salesforce** tools.
- Analysis involves data cleansing, Data Mining and Data modelling.
- Analysis mainly involves in Marketing and Sales Domain with key area market analysis.

Tech Mahindra 05 / 2017 – 03 /2018
Supplier performance management (SPM) BTGS – IT Consultant

- Project involves supplier performance as per the service level agreement signed by Third Party Supplier
- Analysis of the Suppliers who are breaching SLA's
- Analysis mainly meant for pulling the Revenue from the Third party supplier
- Analysis on NMDB report data reconciliation and data mapping and performance level management analysis
- Analysis Include the SLA Breach on all the global customers who belong to the British Telecom Region.

Tech Mahindra 08 / 2013 – 04 / 2017
STRADA DHL DQM – Data Analyst

This project focuses on cleansing of customer's data i.e. Non-Inventory, Inventory and commercial inventory. BFG is a central repository that stores information about the customers, sites, inventory and commercial inventory. Rationalize multiple customer instances that are redundant and perform data quality checks to ensure better data management. Maintaining Data quality and keeping the data in sync across system stack.

- Analysing networks, sites, services, inventory and price lines and maintaining the data quality as required by the customers.
- Impact analysis of data changes on Various BTGS Systems/Applications and establishing the data integrity of operational and commercial inventory data across the BTGS Operational Support Systems and Business Support Systems like EXPEDIO OM, CLASSIC, IPMS, BFG, NMDB.
- Reconcile the inventory data with what is actually being billed to the customer. While performing this activity the products associated with this inventory is verified in BFG by mapping products with that of products in master data.
- Identifying inventory and Priceline issues & perform root cause analysis.
- Participate in review meetings with end customers and gather the requirements & also ensure that the solutions are in compliance with BT processes.
- Monthly and weekly send the updated reports reflecting the latest updates to the client.
- Studying and analysing the full end to end flow: Liaising with the various system stakeholders and extracting data.
- Developing a data model to bridge the gap in data from various sources.
- Performing initial analysis to validate the data and help to quantify the probable benefit by building an end to end reconciliation data model.
- Extracting and analysing data right from Quote systems, Provisioning systems and finally through to billing systems.
- Generate the discrepancy report for record set update.
- Get the approval from the stakeholders for the changes to be implemented.
- Check the network inventory if changes have been correctly updated or not.

As a Data Analyst my role is to:

- Design fuzzy lookup solutions for the data which are cosmetically not same but are logically the same.
- Engaged in customer requirement capture meetings to understand the business requirements.
- Presented proposals to the customers and discussed their concerns to help identify most suitable solutions.
- Prepared solutions for variety of data quality issues.
- Reconcile the inventory data with what is actually being billed to the customer.
- Do the Root Cause Analysis of the issue.
- Maintain a Risk & Issue Register which was maintained as a log.
- Proactive fault management for active orders.
- Liaised with platform owners to sort out traditional errors occurring in the workflow.
- Provided insight for CE Stories with the data supporting my case.
- Produced discrepancy reports and send it to the respective teams for correction.

Tech Mahindra

IT Trainee

Joined Tech Mahindra as an Associate software Engineer. My role in this juncture was as an associate trainee. Got training on: C Language, Unix, PLSQL, SQL DBMS, Advanced Excel, Unix, VV&T, Software Engineering, OSS-BSS.

EDUCATION

Govt. College (Autonomous) Degree, Rajahmundry.
B.Sc. (Maths, Physics and Chemistry)
Secured 62% Aggregate

2010 - 2013

**Passport
Details:**

Passport No: L8864709
Date of Issue: 30-Apr-2014
Date of Expiry: 29-Apr-2024

ACHIEVEMENTS

Standing Ovation Award
Tech Mahindra Off Shore

12 / 2016

Associate of the Month
Tech Mahindra Off Shore

03 / 2015

Vice President Membership at Tech Mahindra Pune Toastmasters
01/2017 - Present

Active Volunteer in Pune Josh Team

08 / 2014 - Present

Received an e card from customer for pro- active working
02/2016

Received an e card from customer for good deliverables

03/2016

Millennial VIP Member at Bureau Veritas.
Present

08 / 2020 -

**PERSONAL
INFORMATION**

DOB: 17th Jan 1992
Languages: English, Hindi, Telugu.
Interests: Dancing, Kick Boxing, Trekking.

