Darshan

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Education

Dr. Ambedkar Institute of Technology, Bangalore, India | Bachelor's Degree in Computer Science | 2011 - 2015

Professional Experiences

Birlasoft (India) Ltd
Apttus CLM & Salesforce Developer | Bengaluru, India   May 2016 – June 2019

Tata Consultancy Services Limited
Apttus CLM & Salesforce Developer | Bengaluru, India   June 2019 – Till Date

- An experienced IT professional with overall 4+ years of working experience in development and project experience in Salesforce domain.
- Salesforce CLM Level 1 certified developer.
- Hands on experience on Apttus CLM Template.
- Hands on experience in configuring and customizing the applications on salesforce platform.
- Good knowledge of security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Hands on experience on Creating Template, configuring Aptttus CLM, Merge fields, Smart Fields, Clauses, Agreement protection, Doc assembly rulesets, Document output format, document versioning, comply system properties, Cycle Time reporting, playbook, dynamic segment, Reconciliation, Query template, Agreement rules, Advanced Approval Management and Intelligent Workflow Approvals.
- Experienced in creating roles, Profiles, Users, Email Services, Page layouts, Workflow Rules, Reports, Dashboards, Approval Processes, Permission Sets, Custom Permissions, Sharing Settings, Process Builders.
- Implemented various advance fields in picklist, custom Formula fields, Field dependencies, Validation rules, workflows, sharing rules and approval process for automated alerts, field updates and Email generation based on customer requirements.
- Worked on Lightning App Builder, Lightning Record Page Implementation, Lightning components, Compact Layouts, Lightning App.
- Experience in implementation using Apex Language, VisualForce Email Templates, Classes, Controllers, Triggers, HTML+CSS, SOQL and SOSL Queries, Components and Custom Objects.
- Hands on experience on ANT deployment tool, created Package.xml files to retrieve and deploy the data from one org to another org.
- Hands on experience on Apttus X-author migration tool.
- A well-organized, goal-oriented, highly motivated effective team member with excellent analytical, troubleshooting, and problem solving Skills.
- Proven ability to identify problem, analyze possible solutions and determine best course of action to meet objectives.
- Develop, enhance and debug modules and unit testing.
- Excellent team player with good interpersonal skills, commitment, result oriented, hard working.
- Good Communication Skill with Good Knowledge on Salesforce domain.

Projects

SIRVA-QLAB Maintenance and sup
Client: Sirva Inc, Project Location: Noida   May 2016 – Sep 2016

SIRVA, Inc, the leading global relocation and moving service provider, today announced that it has acquired Team Relocations, a relocation & move management company based in Amsterdam, with offices across Europe.

- Coordinated with the front-end design team to provide them with the necessary design and development solutions.
- Created CLM templates, custom objects, custom tabs, custom fields, Profiles, Roles, Users, Email Templates, Record Types, Workflow Rules, Process Builders, Page Layouts, Compact Layouts, Workflow alerts & tasks, Approval Processes, Admin Entries, Validation Rules, and Wizards.
- Migrated templates from UAT sandbox to production org.
- Deployed custom objects, custom fields, lookup filters, profiles, roles, users, workflows, process builders, approval processes, record types, page layouts and other required data from one org to another org.
- Involved in data management by importing and exporting the data.

- Involved and worked with Quality testing resources for the betterment of the work.
- Worked efficiently to handle the errors. Exception handling.
- Interacted with client and counter parts to get the requirement.
- Root cause analysis for high priority issues.
- Prepared Requirement Design Documents, Solution Design Documents, Technical Design Documents and User manuals.

Hulu, LLC
Client: Hulu, Project Location: Bangalore   Oct 2016– June 2019

Hulu is the leading premium streaming service that offers instant access to live and on demand channels, original series and films, and a premium library of TV and movies to more than 20 million subscribers in the U.S. Since its launch in 2008, Hulu has consistently been at the forefront of entertainment and technology.

- Created CLM templates, custom objects, custom tabs, custom fields, Profiles, Roles, Users, Email Templates, Record Types, Workflow Rules, Process Builders, Page Layouts, Compact Layouts, Workflow alerts & tasks, Approval Processes, Admin Entries, Validation Rules, and Wizards.
- Worked on Lightning App Builder, Lightning Record Page Implementation, Lightning components, Compact Layouts, Lightning App.
- Setup Adobe Sign for contract eSignatures.
- Migrated templates from UAT sandbox to production org.
- Deployed custom objects, custom fields, lookup filters, profiles, roles, users, workflows, process builders, approval processes, record types, page layouts and other required data from one org to another org.
- Involved in data management by importing and exporting the data.
- Involved and worked with Quality testing resources for the betterment of the work.
- Worked efficiently to handle the errors, Exception handling.
- Interacted with client and counter parts to get the requirement.
- Root cause analysis for high priority issues.
- Prepared Requirement Design Documents, Solution Design Documents, Technical Design Documents and User manuals.

Arthrex
Client: Arthrex, Inc Project Location: Bangalore   June 2019 – Till Date

Arthrex is a global medical device company and leader in new product development and medical education in orthopedics. With a corporate mission of Helping Surgeons Treat Their Patients Better, Arthrex has pioneered the field of arthroscopy and develops more than 1,000 innovative products and procedures each year.

- Analyzing and understanding Business requirement and configure the application.
- Created CLM templates, custom objects, custom tabs, custom fields, Profiles, Roles, Users, Email Templates, Record Types, Workflow Rules, Process Builders, Page Layouts, Compact Layouts, Workflow alerts & tasks, Approval Processes, Admin Entries, Validation Rules, and Wizards.
- Worked on Lightning App Builder, Lightning Record Page Implementation, Lightning components, Compact Layouts, Lightning App.
- Involved in implementation of requirements using apex classes and apex triggers.
- Creating HTML templates and Visualforce Email templates.
- Setup Email Services and Email approval responses.
- Setup DocuSign for contract eSignatures.
- Setup DocuSign users in salesforce and DocuSign User's account.
- Worked on Email branding for the business team requirements.
- Migrated templates from UAT sandbox to production org using Apttus Migration Manager tool.
- Deployed various components from one org to another org by creating Snapshots and Branches using Flosum.
- Creating Reports and Dashboards in SFDC for reporting purpose.
- Involved in preparing High Level Design Document, DocuSign Admin Guides and User Guides.

Accomplishments

- Certified with Apttus CLM 201 by Apttus.
- Certified with Agile Way of Working Foundation by Tata Consultancy Services Limited.
- Certified with Learning Salesforce.com Development (LinkedIn Learning).

- Certified with Cert Prep: Salesforce Certified Administrator (LinkedIn Learning).
- Trained new resources & other teammates of the organization on Apttus CLM & Salesforce.