KAVYA.J

Email: **kavyareddy.j418@gmail.com**
Phone: +91 9618223153

Professional Summary:

- Having 4 years of software development experience in **Salesforce CRM**
- Well understanding of Salesforce.com technologies **Aura**, **Apex** and **Visual force** and implementing new instances of Salesforce.
- Experience in SFDC development using **Apex Classes**, **Apex Triggers**, **Aura** and **LWC**.
- Experience on Lightning components,Design System,Events in Lightning.
- Enabled **Aura Framework**, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- Created **Batch** and **Scheduling** Apex for Data Cleansing and Scheduling activities.
- Used **SOQL** and **SOSL** Queries within Governor limits for data fetching and manipulation needs of the application.
- Hands on experience in data migration using **Data Loader** and **Workbench**.
- Having Knowledge of **REST** and **SOAP** web services.
- Hands on experience on Creating **Profiles**, **Permission Sets**, **OWDs**, **Page Layouts** and Record Types, Reports and Dashboards as per the Requirement.
- Experience in implementing the security Model(Object,Field & Record level) in salesforce.com .
- Knowledge on Lightning Web Components (**LWC**).
- Good Knowledge in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Record Types, Email Services, Approvals, Workflows, Validation Rules, Reports, Dashboards, Tasks and Actions.
- Strong analytical and programming capabilities in both independent and collaborative work environments with quick learning abilities .
- Good team member, positive attitude and self-motivated, quick Learner, willing to adapt to new challenges and technologies.

Technical Skills

- **Lightning Experience Development:** Salesforce Lightning Design System and Lightning Components, Aura Framework, JavaScript Controllers, Server-side Controllers, LWC. • **Salesforce.com Development:**   Apex Trigger, Apex Class, SOQL, SOSL, Visualforce, HTML.
- **Administration:** Reports&Dashboards, Validation Rules, Users, Roles and Profiles, Deployments, Formula fields, Workflow Rules, Apex Data Loader,Custom Apps, Custom Labels, Sharing Settings, Email Templates.
- **Languages:** Apex, HTML, Java Script, CSS.
- **Tools/Utilities:** Force.com Data Loader, VS Code, ANT Migration Tools etc.

PROFESSINAL EXPERIENCE:

- Working in MailerPort Private Limited From Jan 2019 to Till date.

Certification Details

- Salesforce Certified Platform Developer **I**

Educational Qualifications

- Master of Technology in VLSI Design System from Vaagdevi College of Engineering, Affiliated to JNTU Hyderabad in 2015.
- Bachelor of Technology in Electronics and Communication Engineering from Ganapathy Engineering College, Affiliated to JNTU Hyderabad in 2013.

Work Experience

Project #1

Project : Surgical Technologies

Client   :   Vinar Healthtech

Role   : Salesforce Developer

Description:

The project provides the functionality to create and track appointments for the patients with doctors for consult, surgery, etc. Doctors could specify there preferred working hours and the preferred procedures that will do at those times. Hospital management System also includes the pharmacist where anyone can inquire about the drugs availability and the stock to be ordered as well as about its expiry date.

Roles and Responsibilities:

- Understanding and analyzing business process and to design solutions.
- Worked on Development of Aura and LWC lightning components.
- Created Custom Objects, Fields and Page layouts.
- Worked on the Security model using Profiles, Roles and Sharing Model(Organizational wide defaults & sharing rules) settings.
- Developed Apex Classes, Triggers and Lightning pages.
- Designed and developed Workflow rules.
- Created SOQL & SOSL for data handling using platform database objects.
- Worked on lightning quick actions.
- Involved in Weekly Status reports and Scrum calls.

Project #2

Project : IMS

Client   : AIG, USA

Role   : Salesforce Developer

Description:
Online Insurance Management System is a web based application in Salesforce.com CRM Service Cloud, which is used to tracking the details about the insurance policy, customer details and company details. In this process user enter into the website it will show details about insurance and its types, also it will show the details about different duration schemes to corresponding insurance type or insurance policy.

Roles and Responsibilities:

- Worked on various Objects like Accounts, Contacts, Cases, Leads, Opportunities, Reports and Custom Objects based on Business requirements.
- Created many Lightning Components and server-side controllers to meet the business requirements.
- For various functionalities in the organization performed Batch Apex, Apex Triggers and Apex classes.
- Using SOQL and SOSL statements properly in custom controllers, extensions and triggers to avoid Governor Limits.

Project #3

Project : RAMOS

Clients : GSK, UK.

Role : Salesforce Administrator

Description:
RAMOS enables research teams to place the medicines and track all the details of the newly invented drugs. Through these CRM they were able to track all the details and place the accurate data to medical center authorities.

Roles and Responsibilities:

- Participated in interactions with the client to understand the requirements.
- Customised CRM Application for the client using Salesforce.com Platform.
- Worked on Developing the Custom Objects, Custom Fields, CustomTabs and Validation Rules.
- Worked on creating the lookup and Master detailed relationships on the objects.
- Worked on creating Workflow rules,tasks, Email alerts and components to meet the business requirements.
- Used hierarchical custom settings logic to personalize few key profiles and users in the organization.
- Created and customized Reports and Dashboards for the profiles using best practices.