



**SOMNATH SHARMA**



## Senior Software Developer

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### OBJECTIVE

Seek to work in an environment that will challenge me further; while allowing me to contribute to the continued growth and success of the organization.

### ROLES & RESPONSIBILITIES

- Overall **8.9 years of experience in which 7.2 years** of Experience in **Salesforce.com** which includes an experience of **5+ years in building application using Salesforce Lightning programming model** for mobile and desktop devices.
- **2+ years of experience in working on LIGHTNING WEB COMPONENTS** some of which are **Generic in nature**.
- Experience with **building Communities with Lightning using Customer Service Template**.
- **Business Analysis experience in multi-cultural environment**
- Work closely with internal stakeholders to ensure that Salesforce solutions implemented aligns with business requirements and takes a proactive approach in continuous improvement of our salesforce.com applications.
- Strong hands-on experience in programming using both **Synchronous and Asynchronous Apex**, Salesforce Object Query Language (SOQL), use of **VS Code** as an IDE and configuration aspects of Salesforce. I have Experience in implementation of **Lightning Design System** and use of **Base Lightning Components** for application based on Lightning Component framework
- Experience with deployment using **change-set/ANT migration/Git ,Jenkins ,Auto Rabbit**.
- Ability to create, analyze, and recommend, multiple alternative design solutions
- Have Lead a team of developers, suggesting best practices, promoting code reusability .

### WORK EXPERIENCE

- **Senior Software Engineer at Mindtree Ltd from 15<sup>th</sup> July 2013 to 10<sup>th</sup> Feb 2017**
- **Consultant at Wipro from 15 Feb 2017 to 24th November 2017**.
- **Package Solution Consultant at IBM India Private Limited 28th November 2017 to 21<sup>st</sup> June 2019**.
- **Specialist Schneider Electric India Ltd 24<sup>th</sup> June 2019-present**

### PROJECT EXPERIENCE

- **Unilever Europe (UEIT) [Client-Hindustan Unilever Limited] -Oct 15-Feb 17**

#### PROJECT DESCRIPTION

The work involves analyzing and contributing in improving quality of Mobile Apps build on the Salesforce 1 platform, for the internal Unilever employee under the program of Digital Employee Mobile workplace. The main aim of these Mobile Apps is to digitize the existing business process of Unilever Org & increase the productivity, agility, priorities scope of internal employee across the globe to meet the growing demand of Accessibility & Scalability. Support the developing quality apps of common underlying technical platforms that can be leveraged across Unilever's smartphone mobile app landscape. Evaluate program scope and direction over time against market changes and new opportunities. Support the formation of a single, global delivery model for internal Unilever mobile apps. Under DEM Program Mindtree has built six web apps for mobile i.e. EVENTS APPLICATION, APPROVAL, WORKPLACE, NEWS CENTRE, IDEAS, and FEEDBACK. We have made use of Lightning Component

framework for building single-page applications which is an event-driven architecture, and a framework optimized for performance.

> **ONEVIEW LIFE Upgrade Project [Client-ANZ Insurance]-March 17-Nov 17**

**PROJECT DESCRIPTION**

OneView Life Upgrade project is an Insurance domain-based project, where the existing OneView Life Portal was migrated to a OneView Life Community which is Cloud based self-service portal that enables you to provision, monitor, and track the insurance policies of the clients. It provides visibility for the agents the clear understanding of their Insurance Coverage and other cliental Information. It's built on Salesforce.com Community Cloud and is built over a Customer Service Template and is Mobile Responsive.

Most of the basic build is made from Lightning Components using Aura framework. The Existing system doesn't compose of daily or hourly updating of Policy details and values for the Adviser to see latest changes in the policy in term of Premium changes, Payment data, and Requirement data for Policy thus there was a need in an Upgrade. Real time data synchronization was not available in the existing system, but the proposed system gives more real time data.

> **Retail Frontline Peak Performance [Client-Royal Dutch Shell-Downstream (Application and Infrastructure Rationalization)]: Dec 17-Dec18**

**PROJECT DESCRIPTION**

RFPP application is a Business-Critical application which gives an overview of how Shell sites are performing across the globe by capturing all the KPI's on Salesforce Platform. The data is available to all Territories managers across the globe for analysis. The application is also rolled out to people outside shell networks, basically the retailers via Community.

> **License Maestro (Lima): Jan 19-June 19**

**PROJECT DESCRIPTION**

License Maestro (Lima) is a license management, invoicing application. It is used for rights management, royalty processing, reporting, contract management and invoice generation for both intra group (IG) and third party SBI licensees. The production version of Lima has reached end of life. After an initial analysis round to assess the available options it has been confirmed by the License Markets business and SBI that they want to replace the solution with a custom-built application on Salesforce The objective of the overall License Maestro replacement project is to replicate the functionality currently available, and actively used by the SBI teams, within Salesforce.

> **ISSUE TO PREVENTION (I2P): June 2019-December 2019 [Schneider Electric India Pvt Limited]**

**PROJECT DESCRIPTION**

The Issue to Prevention (I2P) **Solution Analyst** role has the responsibility to support the I2P module in Bridge Front Office (bFO) solution based on Salesforce platform.

I2P Module is a module developed on salesforce.com platform to support internal Schneider Electric processes which aim to address customer originated issues management within the company covering product/customer safety alerts, product quality and problems as well as business risks escalations.

Main responsibilities include:

- Collecting, structuring & challenging business requirements linked to the domain and converting them into solution specifications based on salesforce.com platform.
- Coordinating with on-shore teams & resources to deliver agreed solution evolutions.
- Participate and contribute on-going projects as a solution lead for the Issue to Prevention domain.
- The module **Customer Journey Mapping** is built using **Lightning Web Components programming model** where I have built reusable components using Lightning record edit form, reusable Lightning data tables have been built, majority of the implementation is apex less as most of the business logic which was handled by apex is now implemented by consuming Wire adapters and JavaScript functions built on top of Lightning Data Service (LDS) and User Interface API.

> **BAXTER: January 2020-November 2020 [LWC implementation]**

**PROJECT DESCRIPTION**

A new User Interface for ATP check process step (for all) the integration of an external module called DSL - Demand Source Locator – which is recommending the User

the best shipping location and / or best part reference to select in the Parts Order (based on some criteria)

It facilitates the decision-making of the Field Services planner on Part/Shipping Location selection. Align Field Services Part Ordering Process and Supply Chain Planning rules

to match customer entitlements. It can search for a specific quantity of parts, can execute multi-part searches and try to minimize number of locations returned

It considers logistic constraints (Hours of operation by facility, Cut-off times by location). It considers SC Planning constraints (Part substitution, Excess inventory availability)

Main responsibilities include:

-As a Solution Lead from Salesforce coordinate with IFW, Oracle, Sap Teams and business to formulate the requirement.

-Building an extension of lightning data table which embeds lightning LWC components as custom data types such as picklist, custom lightning input types as data types as to achieve various functional needs.

> **SEAMLESS: December 2020-till now [API only project]**

**PROJECT DESCRIPTION**

Seamless/mySchneiderWeb is a personalized experience enabling end to end journeys (By customer type) providing relevant information and interaction capabilities to our customers through business services connected to various SE platforms.

Services experience focuses on field services specific use cases enabling major features such as Installed Base Management, Contract management, Consulting and Digital Offers, Service Visits.<Not for external> While services experience is currently deployed only for end users with service maintenance contracts(Subject to data cleansing and readiness) , services experience vision also includes extending this experience for partners and facility managers.

SKILL	YEARS
LWC	2 years
AURA	5 years
APEX	7 years
TRIGGER	7 years
FLOW	4 years
API	1 year
HTML	5 years
CSS	5 years
JAVASCRIPT	5 years
SFDC CONFIGURATION	5 years

## ACADEMICS

QUALIFICATION	SCHOOL / UNIVERSITY	YEAR OF STUDY
B.E Electrical and Electronics Engineering, Visveswaraya Technology University	KLE DR. M.S. SHESGIRI COLLEGE OF ENGINEERING AND TECHNOLOGY, BELGAUM, KARNATAKA	2008-2012
ISCE (+2)	MOUNT ASSISI SCHOOL, BHAGALPUR	2006-2008
ICSE (10TH)	MOUNT ASSISI SCHOOL, BHAGALPUR	2005-2006
<b>Certification</b>		
Salesforce Certified Administrator (Winter '20) Salesforce Certified Platform Developer I (Winter '20)		

## HONORS AND AWARDS

CERTIFICATE OF APPRECIATION/MERIT
<ul style="list-style-type: none"> <li>● <b>Winners of VIDYUTH-A Salesforce Hackathon organized across entire Karnataka by Deloitte Digital Practice- April 2019</b></li> <li>● <b>Lightning Champions Program by Salesforce Aug 2019-July 2021</b></li> <li>● <b>AGENTS OF AGILE (Unilever Europe (UEIT): Employee Services Technology)</b></li> <li>● <b>Gems of Shell - Shell India Markets Private Limited</b>: For providing Architectural Solutions for retail team and ensuring project delivering exceed business application</li> <li>● <b>Certificate of Excellence-IBM India Private Limited</b>: In Recognition of efforts towards implementation of Shell RFPP Application.</li> <li>● <b>A Team</b> for Work in <b>Digital Employee Mobile Program</b> for Unilever</li> <li>● <b>Hats Off by Test Lead and Eureka</b> for Ideas application and PACV project design and development with <b>zero defects in UAT</b> and use of <b>Lightning Design System with minimum custom CSS</b>.</li> <li>● <b>Unstoppable &amp; Eureka by Architect associated with DEM program</b> for execution excellence by effectively balancing and prioritizing multiple projects deployments to production so that it is available to users before Winter 17 is activated on production and application functionality is not affected for users.</li> <li>● <b>Strategic Thinking</b> for implementation of enhancements to New Centre Application by removing bootstrap and using <b>Lightning Design System</b> offered by Salesforce.</li> <li>● <b>A Team</b> awarded for successfully implementing Winter 17 fixes for all lighting applications and releasing to Production well within the set deadline.</li> <li>● <b>A Team</b> awarded for successfully migrating all Apps to Salesforce Lightning.</li> <li>● <b>Hats Off by Project Manager</b> in Recognition to continuous effort for entire DEM Program on release activities.</li> </ul>

- **A Team** In recognition for outstanding work for fixing Winter 17 issues and releasing to Prod on time. It was a smooth transition without downtime or any incidents reported.

**DECLARATION**

I hereby declare that all the statements made above are true to the best of my knowledge and belief.

Yours faithfully,

PLACE: Bangalore

**(SOMNATH SHARMA)**