Naresh Pasupuleti

Business Analyst

Business Associate supporting clients and serving as primary business contact. Excel in building relationships with clients, identifying new business opportunities, handling client communication, and communicating business offerings to customers. Skilled leader during business meetings with diligent technology and product development expertise. Strong business acumen, attention to detail, excellent communication, and interpersonal skills. •

8+ years of experience in Business and Data analysis in domains of Retail Industry including Insurance, online banking, and supply chain business. •Good knowledge and experience in Software Development Life Cycle (SDLC) and its phases: Requirement gathering, Analysis, Design, Implementing, Testing, Deployment, and Maintenance.

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| |  |  | | --- | --- | |  | **Contact** |   Address  Hyderabad, TG, 500001  Phone  9912898000  E-mail  Nareshp1112@gmail.com   |  |  | | --- | --- | |  | **Skills** |  |  |  | | --- | --- | | Robotic Process Automation Blue Prism, UiPath. |  |  |  |  | | --- | --- | | Functional Requirements Key Stroke Mapping Requirement Analysis |  |  |  |  | | --- | --- | | Database SQL Server, 2008, 2016 |  |  |  |  | | --- | --- | | SharePoint 2007&2010, 2013,2016. SharePoint online, office 365 |  |  |  |  | | --- | --- | | Frameworks Visual Studio 2008.NET 3.5 |  | |  | |  |  | | --- | --- | |  | **Work History** |  |  |  |  | | --- | --- | --- | | **2018-05 - Current** |  | Business Analyst  Blue Prism, UI Path, Schneider Electric, US   * Analyze and document complex business processes for Schneider Electric. * Design and provide architectural design maps for various processes. * Work with RPA & Technical Team members to facilitate the planning and execution of RPA and other Automation Anywhere projects. * Worked with Business Teams to create PDD (Process Definition Document) and developed separate SDD (Solution Design Documents). * Knowledge of RPA technologies and spectrum of best practices with process automation and operational excellence. * Worked closely with QA teams to define test cases and execute test plan. * Working in accordance to the Software Development Life Cycle (SDLC) methodologies including Waterfall model and Agile (SCRUM) model •Coordinates with the business and the RPA team to identify and provide support for solution designs for production issues and enhancements. * Design and develop info-graphic BI solutions to convey business stories that captivates the stakeholders and executives using various tools like SharePoint, MS office tools etc. * Understanding member needs to identify the time constraints in order to provide best possible solutions •Engage in daily standup calls, Weekly status updates, sync up meetings with supervisors, onsite-offshore connects and also develop status reports based on the work progress and present it to the management. |  |  |  |  | | --- | --- | --- | | **2016-11 - 2017-12** |  | RPA Support Analyst  Blue Prism, Schneider Electric, US   * Incident Management – handling the day to day issues pertaining to production environment * Create and manage Production tickets raised on RPA issues in production. * Managing and investigating exceptions of the issues. * Log Production Incident tickets for errors identified in production RPA processing. * Prioritize the defects for resolution, including planning the testing of fixes. * Fix RPA errors, confirm the fix in UAT and deploy tested fixes to Production environment. * Supporting and administering the day to day running of Blue Prism processes in the live (production) environment Monitoring, scheduling and running Blue Prism processes, ensuring the stability of the Blue Prism IT environment * Monitoring – Daily administration of the Blue Prism live environment (Running processes, maintaining resource PCs, viewing logs etc.) and submit the daily health check report and job-run status report to the key stake holders. * Creating and documenting test procedures and scenarios for the pre-UAT phases. * Mentoring colleagues through the Blue Prism training and accreditation program – providing advice and guidance on best practice and development techniques. Problem solving issues that arise in day to day running of Blue Prism processes and providing timely responses and solutions as required. * Communicating with Blue Prism on software related issues, suggested improvements and participating with other users in the Blue Prism community. * Working within project planning constraints, communicating any identified project risks and issues to the delivery/project manager accordingly and providing inputs to the change control process. * Creating and documenting test procedures and scenarios for the pre-UAT phases. |  |  |  |  | | --- | --- | --- | | **2016-03 - 2016-07** |  | Support Engineer  Sharepoint Server, TMX Finance, US   * SharePoint Support (SharePoint 2013) TMX Finance, US •Customized a SharePoint Website Using Microsoft SharePoint Designer. * Monitoring the Applications Daily. * SharePoint Server Migrations, administration, backups and recovery, deployment of new solutions and web parts to SharePoint Farm •Design and build SharePoint solutions to support business process automation/workflows, document/record management, any other needs of the client/department. * Train new end Users on the proper use and guidelines of the SharePoint environment. * Responsible for installation, support, and maintenance of SharePoint farm(s) servers (frontend Web servers and backend SQl servers). * Develop internal web applications for all customers using SharePoint 2010/2013 •Created custom alternative Cascade Style Sheets using Microsoft SharePoint Designer. * Customized Default Master Pages using Microsoft SharePoint Designer. * Involved in SharePoint Lists, Content Types, and Site Columns. * Assigned permission levels using SharePoint Out of the box. * Created Custom Libraries using SharePoint Out of the box and giving various permissions. * Developed Solution packages (WSP) and deployed in to the SharePoint •Migrating data from SharePoint 2007 to SharePoint 2013 •Attending daily calls (client) for status updates and maintain timesheets. |  |  |  |  | | --- | --- | --- | | **2013-11 - 2015-11** |  | SharePoint Analyst  Sharepoint 2013, eMac Chalhoub Group -UAE   * Customized a SharePoint Web Site Using Microsoft SharePoint Designer. * Created custom alternative Cascade Style Sheets using Microsoft SharePoint Designer. * Customized Default Master Pages using Microsoft SharePoint Designer. * Involved in SharePoint Lists, Content Types, and Site Columns. * Assigned permission levels using SharePoint Out of the box. * Created Custom Libraries using SharePoint Out of the box and giving various permissions. * Developed Solution packages (WSP) and deployed in to the SharePoint Migrating data from SharePoint 2007 to SharePoint 2013 Attending daily calls (client) for status updates and maintain timesheets. |  |  |  | | --- | --- | |  | **Education** |  |  |  |  | | --- | --- | --- | | **2003-03 - 2007-05** |  | Bachelor of Technology: Computer Science Engineering  Sree Vidyanikethan Engineering College  Computer Science JNTU Hyderabad. |  |  |  | | --- | --- | |  | **Certifications** |  |  |  |  | | --- | --- | --- | | 2019-05 |  | UI Path Developer | |