# Resume

**SWAPNESWAR SHARMA**
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**Email: swapneswars@gmail.com**
**Current Location: Surat, India**

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**Career Objective:** To work for an organization and add value and growth to it by contributing towards its development using my knowledge and experience through my honest efforts constantly.

## Highlights

❖ Over all 17 years of experience in IT working in various domains (Finance, Travels, Customer Care, Supply Chain Management, Safety, and Health Care) in Microsoft Technologies with reputed organizations.

❖ Experienced Project Manager offering 9+ years of success leading all phases of diverse technology projects.

❖ 8 years of development experience in **ASP.NET, C#, MVC, Angular JS, JQuery, WCF, SQL Server** and Crystal Reports.

❖ Deploy, configure and maintain compute on Azure cloud.

❖ Deploy applications and implement new process.

❖ Involve in the project management activities like Project Estimation, Project Planning & Scheduling, Monitoring, Tracking, Resource Planning, Customer Interaction and offsite /onsite co-ordination.

❖ Provide technical leadership to the technical team, specifically in the areas of architecture and design, functional analysis and technology best practices.

❖ Good understanding in Software Development Life cycle.

❖ Successfully contributing to Q&A testing, integration and user documentation.

❖ Strictly adhere to the quality standards and strive hard to provide quality output.

❖ Good communication and interpersonal skills.

## Technical Skills

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| **Technology** | Microsoft .NET, MVC, AngularJS, ASP, VB 6.0, Design Patterns |
| **Programming Language Details** | jQuery, C#, WCF, Java, C, C++, XML, HTML5 |
| **Frameworks** | .NET Framework 4.5, 4.0/3.5/2.0, AngularJS, Scrum, Agile |
| **Databases** | Oracle 9i, MS Access, SQL Server 2005/2008/2012 |
| **Operating Systems** | Windows 7/10, Win XP, Win 2000 |
| **Tools / Packages** | MS FrontPage2000, Dreamweaver MX, MS Office, Adobe Photoshop, MS Silver light, Visual Studio 2008, 2010, 2012, ASANA management tool |
| **Testing Tool** | Nunit, Selenium |
| **Domain / Functional Area** | Finance, Travels, Supply Chain Management, Customer care, Safety |

## Educational Qualifications & Certifications

- **DNIIT (Diploma Software Engineering) from NIIT, Chennai, India. Year 2003.**
- **Bachelor in Commerce, Utkal University Orissa, India. Year 1999.**

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## Professional Career Details

**Project Manager, Vagaro Technologies Pvt ltd., Ahmedabad, Nov 2020 to Feb 2021**

**Project Manager, Mobineers Info Systems Pvt. Ltd, Goa, Dec 2019 to July 2020**

**Project Manager, ASK-EHS Engineering & Consultants Pvt. Ltd, Surat, June 2014 to Dec 2019**

**Project Manager, Shrestha Consultancy (P) Ltd, Bhubaneswar, May 2011 to May 2014**

**Project Lead, EPS Computer Systems Pte. Ltd., Singapore, Nov 2009 to Mar 2011**

**Analyst, Comtel Solutions Pte. Ltd., Singapore, Aug 2009 to Oct 2009**

**Analyst, ICLP Pte. Ltd., Singapore, May 2008 to July 2008**

**Application Support engineer, Accenture Pte. Ltd, Singapore, Dec 2007 to Apr 2008**

**Associate Programmer, Botree Software Intl. Pvt. Ltd. India, Sep 2006 to Nov 2007**

**Sr. Programmer, Travel Exchange India Pvt. Ltd, India, Dec 2004 to Sep 2006**

**Programmer, Tricon Technologies Ltd, India, Apr 2003 to Nov 2004**

## Some of Projects Experience

**Project:  VAGARO SOFTWARE (SALON, SPA, FITNESS)**
**Duration: Nov 2020 to Feb 2021**
**Client: SALON, SPA, FITNESS CLUBS (USA, UK, AUSRALIA, CANADA)**

**Brief Description:**
Vagaro is a powerful scheduling and management software for business. It has many features such as COVID features, Pay Desk, Live Streaming, Online booking, Customer tracking etc.

**Role: Project Manager**
**Responsibilities:**
- ❖ Planning & Monitor projects based on requirements and changes.
- ❖ Attend kick off meeting with product team.
- ❖ Actively participated in team meetings with clients to discuss progress of the overall applications in production support.
- ❖ Carry the responsibility of the technical quality.
- ❖ Manage Software Management Tool (ASANA) to improve team collaboration, track, and manage project.

**Technical Environment:**
**Visual Studio 2017, GIT, DevOps, JQuery, C#, SQL Server 2012, Management Tool (ASANA)**
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**Project:  PUCC-GOA**
**Duration: Dec 2019 to July 2020**
**Client: Directorate of Transport (GOA)**

**Brief Description:**
Pollution Under Control Certificates (PUCC) can be issued by Pollution Check Points (Pollution Under Control - PUC Centers) across the country using the application which captures smoke parameters through API provided by the vehicle manufacturer, if the vehicle emissions are found to be within the norms the PUCC is issued.

**Role: Project Manager**
**Responsibilities:**
- ❖ Analysis of the application, designing and development.
- ❖ Worked in High Level, Detailed Level Design.
- ❖ Deploy application and maintenance.
- ❖ Monitor project based on requirements and changes.
- ❖ Actively participated in team meeting with client to discuss progress of the overall applications in production support.
- ❖ Carry the responsibility of the technical quality.
- ❖ Provide technical support to the team members.
- ❖ Involve in preparing user manual.

**Technical Environment:**
**MVC 4.0, .NET Framework 4.0, AngularJS, JQuery, C#, SQL Server 2012**
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**Project:  Safe-GMR (Safety)**
**Duration: Jan 2019 to Dec 2019**
**Client: GMR (Delhi)**

**Brief Description:**

For one of the most important aspect of safety is to manage and reduce incidents and near misses. Now, having a digital system for the same can be one of the most robust and full proof ways of managing the incident. It provides systematic approach for managing incidents, lays a flexible and standardized approach for incident management practices with emphasis on common principles, a consistent approach to operational structures and an integrated approach to resource management. Give your employees the ability to record and report incidents anytime, anywhere using the mobile app, Record injuries, illness, near misses, hazards and environmental release all within one single system, Implement Corrective-Preventive Actions, assign and track corrective action from your desktop or mobile device.

Main features of the system are: Incident and Near-Miss Management, Site Inspection, Hazard Reporting, Safety Observation, Safety Equipment Inspection & Inventory Management etc.

**Role: Project Manager**
**Responsibilities:**
- ❖ Analysis of the application, designing and development.
- ❖ Worked in High Level, Detailed Level Design.
- ❖ Deploy application and maintain in azure cloud.
- ❖ Monitor project based on requirements and changes.
- ❖ Actively participated in team meeting with client to discuss progress of the overall applications in production support.
- ❖ Carry the responsibility of the technical quality.
- ❖ Provide technical support to the team members.
- ❖ Involve in preparing user manual.

**Technical Environment:**
**MVC 4.0, .NET Framework 4.0, AngularJS, JQuery, C#, SQL Server 2012**

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**Project:  Health Care Management System (Health Care)**
**Duration: Jan 2018 to Dec 2019**
**Client: Bajaj Automobiles (Pune, India).**

**Brief Description:**
This software offers to have a uniform platform for occupational health data management of employees, contractors and vendors. It helps maintain good health for an adaptation of work to people, and people to their jobs. Also, a provision of an OPD center which could maintain all the records and history of the workers' health, their health reports and the treatment they are undergoing.

This software Maintain Employee Medical and Health Information, Record Employee Injuries/ illness details with treatment prescription given by doctor/paramedic, Updates employee wise history for visits to clinic, description about illness and treatment given.

Analyze illness/injury records by producing reports such as Internal Medical health checkup, External Medical health checkup, History of Employees health fitness records, OPD visits history etc.

**Role: Project Manager**
**Responsibilities:**
- ❖ Analysis of the application, designing and development.
- ❖ Worked in High Level, Detailed Level Design.
- ❖ Monitor project based on requirements and changes.
- ❖ Actively participated in team meeting with client to discuss progress of the overall applications in production support.
- ❖ Carry the responsibility of the technical quality, time and cost requirements.
- ❖ Provide technical support to the team members.
- ❖ Involve in QA.

**Technical Environment:**
**MVC 4.0, .NET Framework 4.0, AngularJS, JQuery, C#, SQL Server 2012**

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**Project:  Scaffold Management System (Safety)**
**Duration: June 2014 to Dec 2019**
**Client: Keiwit (Omaha, USA), CTCI Corporation (Taiwan).**

**Brief Description:**
This is a Flexible & simple system designed for plant owners & project management companies. Software values man, material, time & productivity. It helps the scaffolding department to manage requesting, planning, tracking progress, and generating various reports of scaffolds throughout the project. This application provides easy to use, effective and better way to manage over all activities performed in the entire scaffold life cycle.

**Role: Project Manager**
**Responsibilities:**
- ❖ Analysis of the application, designing and development.
- ❖ Worked in High Level, Detailed Level Design.
- ❖ Deploy application and maintain in azure cloud.
- ❖ Monitor project based on requirements and changes.
- ❖ Actively participated in team meeting with client to discuss progress of the overall applications in production support.

- ❖ Carry the responsibility of the technical quality, time and cost requirements
- ❖ Provide technical support to the team members
- ❖ Involve in quality analysis.

**Technical Environment:**
**MVC 4.0, .NET Framework 4.0, AngularJS, JQuery, C#, SQL Server 2008**

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**Project:  Smart Banking (Finance)**
**Duration: May 2011 to May 2014**
**Client: Credit Co-Operative Society (Kendrapara).**

**Brief Description:**
Smart Banking is a web application to automate the complete banking procedure in online manner. This Online system is like core banking system concept having all the transaction related to all the branches at one place with multiple access facilities to manage.
Main features of the system are: 1. Customer / Member entry, 2. Account opening of various assets and liabilities, 3. Transactions (Cash/Transfer, 4. Online Reports, 5. Online administration, 6. Accounts security, 7.SMS/Email, 8. Printing (Passbook, FD/RD certificates, Cheque, Share certificate)

**Role: Project Manager**
**Responsibilities:**
- ❖ Analysis of the application, designing and development.
- ❖ Worked in High Level, Detailed Level Design.
- ❖ Manages resources, time-lines, customer interaction, and deliverables of the project
- ❖ Monitor project based on no. of tickets received on regular basis
- ❖ Actively participated in Weekly team meeting with client to discuss progress of the overall applications in production support
- ❖ Planning the resource based on requirement.
- ❖ Carry the responsibility of the technical quality, time and cost requirements
- ❖ Provide technical support to the team members

**Technical Environment:**
**ASP.NET 3.5, .NET Framework 3.5, Ajax, C#, SQL Server 2008**

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**Project:  E-Bankers (Multipurpose Credit Co-Operative society) (Finance)**
**Duration: May 2011 to May 2014**
**Client: State Bank of India, LIC, NABARD**

**Brief Description:**
The objective of the project is to manage the account details of the Co-operative Societies or Co-operative Banks. As everybody know that a Co-operative Society has multiple ledgers like Share, Deposits, Term Deposits, and Loans. It Provides Loan to members and also receives deposit from members by certain interest rates. For that they follow some certain schemes. Mainly this software has some modules which can provide the complete solution for the Co-operative Bank/Society.

**Role: Project Manager**
**Responsibilities:**
- ❖ Managing end-to-end delivery of a project which meets the defined scope, schedule, cost and quality objectives
- ❖ Agree and document the project scope, targets and high-level project plans in order to translate desired business benefits into clear and achievable project objectives.
- ❖ Develop, implement, and maintain the Project.
- ❖ Review, and be responsible for, the overall development and integration of requirements
- ❖ Maintain up-to-date detailed project plans and provide timely and concise status information on project progress based on plan and issues log in order to highlight key issues and maintain senior management confidence in project management and delivery
- ❖ Review and manage all changes to the requirements through a formally defined scope change process
- ❖ Ensure that all requirements, project plans, and changes to commitment are communicated to all affected team members
- ❖ Ensure that the project team follows all quality assurance processes, including periodic reviews
- ❖ Manage and coordinate work between different teams at different locations

**Technical Environment:**
ASP.NET 3.5, .NET Framework 3.5, C#, Ajax, SQL Server 2008

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**Project:  Finance Co-operative (Finance)**
**Duration: March 2012 to July 2012**
**Client: Secure Life, Ashore, AT Groups.**

**Brief Description:**

The objective of the project is to manage the account details of the Co-operative Societies or Co-operative Banks. As everybody know that a Co-operative Society has multiple ledgers like Share, Deposits, Term Deposits, and Loans. It Provides Loan to members and also receives deposit from members by certain interest rates. For that they follow some certain schemes. Mainly this software has some modules which can provide the complete solution for the Co-operative Bank/Society. It also has the agent calculation periodically.

**Role: Project Manager**
**Responsibilities:**
- ❖ Manages resources, time-lines, customer interaction, and deliverables of the project
- ❖ Monitor project based on no. of tickets received on regular basis
- ❖ Actively participated in Weekly team meeting with client to discuss progress of the overall applications in production support

- ❖ Planning the resource based on requirement
- ❖ Carry the responsibility of the technical quality, time and cost requirements
- ❖ Provide technical support to the team members

**Technical Environment:**
ASP.NET 3.5, .NET Framework 3.5, Ajax, C#, SQL Server 2008

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**Project:  E-Service (E-Appointment, Calculator), My Requests, My Activities**
**Duration: Nov 2009 to March 2011**
**Client: CPF Board, Singapore**

**Brief Description:**
The Central Provident Fund (CPF) is a comprehensive social security savings plan that has provided many working Singaporeans with a sense of security and confidence in their old age. It is administered by the Central Provident Fund Board, a statutory board under the Ministry of Manpower.

**Role: Project Lead**
**Responsibilities:**
- ❖ Mentor and lead development team members into delivering tasks on time
- ❖ Analysis of the application, designing and development
- ❖ Worked in High Level, Detailed Level Design
- ❖ Work with client and technical team to develop the appropriate system architecture Provide technical guidance and mentoring to other team members
- ❖ Manage risks and issues impacting project deliverables
- ❖ Ensure customer satisfaction on the project deliverables and quality of execution
- ❖ Design and code all aspects of a solution based on the Microsoft .NET platform using best practices
- ❖ Provide technical leadership to team to achieve project goals
- ❖ Participates in design reviews of other modules and provide insightful comments to improve the quality
- ❖ Participates in architecture and design reviews for project
- ❖ Produce technical requirements, design, test documentations

**Technical Environment:**
ASP.NET 3.5, C#, ASP, VB 6.0, JavaScript, SQL Server 2005

**Achievements: Received appreciations from the client.**

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**Project:  Gross Margin Security Maintenance**
**Duration: Aug 2009 to Oct 2009**
**Client: 3M Asia Pacific, Singapore**

**Brief Description:**
The Gross Margin Security Maintenance application is a web application created to allow country setup users to have an appropriate security to access the Gross Margin information in the APAC Gross Margin Qlikview application

**Role: Analyst**
**Responsibilities:**
- ❖ Extensively worked on research to solve specific problem
- ❖ Analysis of the application, handling CR, designing and development
- ❖ Participates in design reviews of other modules and provide insightful comments to improve the quality
- ❖ Creates and maintains the design documentation for the module
- ❖ Understand the requirement and develop the application or modify existing application
- ❖ Interaction with client, discussing the issues and explored all possible solutions to resolve it
- ❖ Development and Testing the module

**Technical Environment:**
ASP.NET 3.5, C#, Ajax, JavaScript, SQL Server 2005

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**Project:  Courts Home Club**
**Duration: July 2008 to July 2009**
**Client: COURTS, Singapore**

**Brief Description:**
Courts is mega retails store in Singapore catering electronics, furniture for consumers with different brands making latest home products easily affordable.

**Role: Analyst**
**Responsibilities:**
- ❖ Worked in requirement enhancement in ASP.NET
- ❖ Preparation of Technical specifications based on the functional specification
- ❖ Ensures coding standards are met and conducting code reviews
- ❖ Test the deliverables/solution to ensure the quality standards and metrics are met and ensure the functional requirements are covered
- ❖ Ensure effective status reporting, communication and on-time delivery

**Technical Environment:**
ASP.NET 3.5, C#, CSS, Java Script, SQL Server 2005/2008

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**Project:  Marriott Vacation Club International**
**Duration: May 2008 to July 2009**
**Client: Marriott Vacation Club, Singapore**
**Brief Description:**
The name Marriott has stood for quality, service and an uncompromising commitment to excellence. So it's no wonder that Marriott Vacation Club is considered the finest in Vacation Ownership. Marriott Vacation Club owners have access to more than 50 resorts in some of the most desirable beach, golf and ski destinations worldwide. Marriott Vacation Club owners have limitless vacationing options and flexibility. Marriott's affiliation with Interval International provides access to more than 2,400 resorts in 75 countries around the world.

**Role: Analyst**
**Responsibilities:**
- ❖ Responsible for coding and testing to developed the module using .NET Design High Level Diagram & Low Level Diagram
- ❖ Analyze functional /non-functional requirements and develop a detailed technical design
- ❖ Identifies technical risks related to the design and drives the mitigation of those risks.
- ❖ Produce technical requirements, design, test documentations
- ❖ Apply advanced software development tools to minimize development time and effort
- ❖ Update Project Management Documents such as Project Plan, DB Design Document database planning, database designing, and implementing the common data assets
- ❖ Mentor and lead development team members into delivering tasks on time
- ❖ Involvement in data localization and data cleaning processes

**Technical Environment:**
ASP.NET 3.5, C#, SQL Server 2005/2008

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**Project:  Canon Warranty System**
**Duration: May 2008 to July 2009**
**Client: Canon Singapore Pte. Ltd**
**Brief Description:**
Canon Singapore Pte Ltd is Canon's regional headquarters for South & South East Asia. The domestic marketing arm of Canon Singapore continues to market a comprehensive range of digital imaging equipment and office solutions with a team of direct sales personnel and a network of more than 100 dealers throughout the island.

**Role: Analyst**
**Responsibilities:**

- ❖ Involved in Development and bug fixing of application
- ❖ Testing the application according to requirement
- ❖ Design and code all aspects of a solution based on the Microsoft .NET platform using best practices
- ❖ Provides details regarding planning/development tasks and required skills for the development team.
- ❖ Involvement in the development and maintenance of the database
- ❖ Activities involving interaction with development and end-user

**Technical Environment:**
ASP.NET 3.5, SQL Server 2005, HTML, CSS, Java Script

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**Project:  IRIN**
**Duration: Feb 2008 to Apr 2008**
**Client: Inland Revenue Authority of Singapore (IRAS)**
**Brief Description:**
IRAS acts as agent of the government to assess, collect and enforce payment of taxes. In connection with such functions, IRAS is responsible for administering the following Acts like Income Tax, Property Tax, Goods& Services etc. IRIN is the tax portal through which taxpayer files tax.

**Role: Application Support engineer**

**Responsibilities:**

- ❖ Involved in Development and bug fixing of application
- ❖ Testing the application according to requirement
- ❖ Design and code all aspects of a solution based on the Microsoft .NET platform using best practices
- ❖ Analysis the cause of the reported errors raised, fixing and unit testing (i.e. Using Remote Assembly) before the fix is promoted to the testing servers for the users

**Technical Environment:**
ASP.NET 2.0, SQL Server 2000, HTML, XML, CSS, Java Script

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**Project: ELog**
**Duration: Dec 2007 to Feb 2008**
**Client: DHL, Singapore**
**Brief Description:**
DHL Exel Supply Chain (DESC) provides Service Parts Logistics (SPL) services to Dell in Asia Pacific and Japan Region (APJ), which includes 1 Regional Hub (RH), 1 Parts Validation Center (PVC), 1 Service Logistics Center (SLC), 3 Service Revolver Hub (SRH), 13 Country Hubs (CH) and 59 Satellite Hubs (SH) and 3 Parts Exchange Center (PEC) in 16 countries and regions in APJ.

**Role: Application Support engineer**
**Responsibilities:**

- ❖ Involved in Development and bug fixing of application
- ❖ Testing the application according to requirement
- ❖ Design and code all aspects of a solution based on the Microsoft .NET platform using best practices
- ❖ Analysis the cause of the reported errors raised, fixing and unit testing (i.e. Using Remote Assembly) before the fix is promoted to the testing servers for the users

**Technical Environment:**
ASP, VB 6.0, SQL Server 2000, HTML, CSS, Java Script

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**Developer experience in the following projects:**

Botree Software International Pvt. Ltd, Chennai, Associate Programmer

Project: Core Stocky

Technical Environment: VB 6.0, SQL Server 2000

Travel Exchange India Pvt. Ltd, Chennai, Sr. Programmer

Project: TOUR / HOTEL PACKAGE, VISA MAIL / VISA FEE

Technical Environment: ASP, ASP.NET, Java script, SQL Server 2000

Project: World Track. (Tour & Accounts)

Technical Environment: VB.NET, SQL Server 2000

Tricon Technologies Ltd, Bhubaneswar, Programmer

Project: Information Management System (IMS), HR Management System (BSNL (Bharat Sanchar Nigam Ltd)

Technical Environment: VB.6.0, SQL Server 2000

Project: Tricon Service Pack

Technical Environment: VB 6.0, SQL Server 2000

**Personal Information**

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| **Birth Date** | : | 7th Oct 1976 |
| **Gender** | : | Male |
| **Marital status** | : | Married |
| **Passport No** | : | J4469400 |
| **Nationality** | : | Indian |
| **Language Known** | : | English, Hindi, Oriya |