# DHARM DEEP KUMAR
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**Targeting assignments in Project/Product Management with an organization of repute**
**Location Preference: Anywhere around the globe**

## CORE COMPETENCIES

*Project Management*

*Agile (Scrum) Methodology*

*Risk & Issue Management*

*Strategy & Thought Leadership*

*Delivery Management*

*Process Enhancements*

*Budgetary & Cost Control*

*Client Engagements*

*Team Building & Leadership*

*Change Management*

## PROFILE SUMMARY

- **Agile Certified Professional** with an experience of over **15 years** in Software product development of which **5 years** in **Project Management.**
- **Technical project manager with proficiency in Agile, Scaled Agile and Waterfall** project management methodologies.
- **Administered multimillion-dollar projects and managed teams upto 35 people**, aligning business goals with technology solutions to drive infrastructure improvements, competitive advantage and bottom-line gains.
- **Proficient in areas of end-to-end project delivery** namely: scope management, schedule/resource management, cost forecasting, risk analysis, change management, stakeholder management and procurement management.
- **Strong project management, implementation, analytical & training skills** that have resulted in repeated success guiding sizeable, cross-functional teams in the design and launch **through DevOps practices** of leading-edge solutions (on prem & SAAS applications) and best practices.

## NOTABLE ACCOMPLISHMENTS ACROSS THE CAREER

- Customer Delight in 2017 for delivering complex module within budget and time.
- Pat on Back in 2016 for effectively managing teams of size 15+.
- Achiever of the Year 2013 in delivery management
- Achiever of the year 2012

## ORGANISATIONAL EXPERIENCE

**Since August '2011 with Capgemini Technology Services India Ltd, Pune as Project Manager**

**April '2010 – August '2011 with AMDOCS, Pune as Senior Subject Matter Expert**

**March '2006 – April '2010 with Patni Computer Systems Ltd, Mumbai as Software Engineer**

**December '2005 – February '2006 with Patni Computer Systems Ltd, Pune as Software Trainee**

**Key Result Areas:**

- **Spearheading complete portfolio of projects including budgeting, planning, progress tracking, status reporting and deployment planning.**
- Formulating financial forecasts and employee allocations.
- Conducting kick-off meetings.
- Creating project baselines and presenting monthly dashboard to client.
- Supervising projects within triple constraints viz. time, scope & budget.
- Rendered services as Scrum Master and conducted coaching for the team in agile methodologies through Rally.
- Scheduling demos with BA and working on sprint planning & PI (release) planning.
- Participating in iteration review meetings, driving change management and conducting project closure meetings.
- Tracking the HW/SW procurement associated with projects globally.
- Identifying various development teams & preparing detailed project plan.
- Interfacing with top management for evolving strategic vision, driving change, infusing new ideas and taking enterprise system performance & productivity to the next level.

- Defining service standards and guidelines as per global best-practices, governance structures, best practices for software delivery life cycle (SDLC) and documentation that serve as benchmarks for excellent service delivery.
- Leading, mentoring & monitoring the performance of team members to ensure efficiency in process operations.

## PROJECTS

Key projects that can be highlighted are as follows:

**Title: Point Of Sale (POS) software development for Ingenico/Verifone devices**
**Description:** Added EMV PIN debit support to existing software. Esnured the development gets completed within time and budget to deploy the product to production.
**Methodology:** Scaled Agile (Scrum)
**Role:** Project Manager/Onsite co-ordinator [Canada]

**Title: Point Of Sale (POS) software development for Andoid devices**
**Description:** Complete implementation of POS software to support Castle S1000 Android device taregetted to Canadian Merchants
**Methodology:** Scaled Agile (Scrum)
**Role:** Project manager/Onshore Dial [Canada]

**Title: Batch file migration from SUSE to RHEL**
**Description:** Migrated a suite of around 1000 batch files that are running on SUSE linux machine to RHEL machine. This includes Shell Scripts, Perl scripts and Java script files.
**Methodology:** Agile
**Role:** Team Lead

**Title: GSAP online transaction processing**
**Description:** Card payment processing for VISA, Master Card, Discover, AMEX, China Union Pay (CUP) etc. The basic processing involves the transaction coming for processing from various means like POS Network, Internet, ATM Network and Phone Banking to GSAP processor which will authenticate the transaction by sending the transaction request to respective switch device.
**Methodology:** Waterfall
**Role:** Team Lead

## ACADEMIC DETAILS

- **B.E** in **Computer Science & Engineering** from **RGPV, Bhopal (India) in 2005.**

**Other Course / Certification / Trainings:**
- **PMI-PMP**
- **GCP-Professional Cloud Architect**
- **Certified Scrum Master (CSM)**
- **Scaled Agile Framework (SAFe)**
- **SAFe Program Consultant (SPC)**
- **Connected Manager internal certification in collaboration with Harvard Business Review(HBR).**

## TECHNICAL SKILLS

- **C++, C, Core Java, Shell scripting, Perl Script., Unix, Rally, Jira, MS Excel, PowerPoint/Project Timeline, Visual Studio 2013/2015, VI Editor, SVN, GitHub, Team Forge, CVS, Clarity, OWB(Open Work Bench), Android Studio, TeamCity for CI/CD.**

## INTERESTS AND HOBBIES

Meditation, Yoga, trekking, bowling and badminton

## PERSONAL DETAILS

**Date of birth:** 25 August, 1982
**Marital status :** Married
**Passport:** Yes
**Visa:** US H1B visa (valid until 2023)
**Nationality:** Indian
**Current address:** B703, Kalp Homes Soc, Near Bollywood Multiplex, Wadgaonsheri, Pune, Pin- 411014
**Languages known**: English & Hindi.