

## AMIT PRAKASH

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Noida, UP

### SUMMARY

MBA fresher from IIM Bangalore with 4 years of prior IT experience who is actively looking for a challenging job opportunity.

### SKILLS

Product Management • Corporate Strategy • Business Analytics • Data Modeling • Data Warehousing • ETL • Software Development • Oracle CPQ • SQL • Informatica • C++ • IBM SPSS

### EDUCATION

|   |  |                          |
|---|--|--------------------------|
| <b>Indian Institute of Management Bangalore</b> <ul style="list-style-type: none"><li>CGPA 2.23/4</li></ul> | <b>MBA</b>                               | <b>Jun '18 – Mar '20</b> |
| <b>Indian Institute of Technology Indore</b> <ul style="list-style-type: none"><li>CPI 7.43/10</li></ul>    | <b>B. Tech in Electrical Engineering</b> | <b>Jul '10 – Apr '14</b> |
| <b>Bal Bharati Public School, Bharuch</b> <ul style="list-style-type: none"><li>Percentage 87.8%</li></ul>  | <b>HSC in Science (CBSE)</b>             | <b>Apr '09 – Mar '10</b> |
| <b>Bal Bharati Public School, Bharuch</b> <ul style="list-style-type: none"><li>Percentage 86.5%</li></ul>  | <b>SSC (CBSE)</b>                        | <b>Apr '07 – Mar '08</b> |

### PROFESSIONAL EXPERIENCE

|   |  |                          |
|---|--|--------------------------|
| <b>IT Consultant</b>  | <b>Oracle India Pvt. Ltd, Hyderabad</b>                | <b>Jun '16 – May '18</b> |
| Provided IT support to sales representatives working on company's 3 quoting applications: -   |  |                          |
| <ul style="list-style-type: none"><li>Closed 590+ service requests, identified 50+ &amp; fixed 30+ RCA bugs. Followed DevOps model of software development to resolve all issues.</li><li>Subject matter expert of company's cloud quoting application, CPQ Cloud. Mentored team of 18 members on product update release &amp; 5 new hires on application codebase &amp; debugging.</li><li>Managed E2E upgrade to auto ticket logging tool. Achieved 10+/month reduction in erroneously logged tickets.</li></ul>  |  |                          |
| <b>Engineer - Technology</b>  | <b>Virtusa Consulting Services Pvt. Ltd, Hyderabad</b> | <b>Jun '14 – May '16</b> |
| Consulted 3 US clients spanning healthcare and book publishing domains: -   |  |                          |
| <ul style="list-style-type: none"><li>Client 1 (Healthcare) - Managed data migration of 50+ million user accounts enabling healthcare client to switch to new Pharmacy Benefit Manager. Translated business requirements &amp; documented technical specifications.</li><li>Client 2 (Publishing)- Upgraded decade-old publishing client's website to latest standards by revamping central database's design. Researched, designed, &amp; built 20+ business reports using data visualization tool QlikView.</li><li>Client 3 (Healthcare)- Upgraded healthcare client's provider enrolment system &amp; reduced TAT from 45 days to 21 days. Saved \$35k annually &amp; 640 person-hours in full-time employee reduction.</li></ul> |  |                          |

### AWARDS & ACHIEVEMENTS

- Awarded Oracle's Certificate of Appreciation from Vice President for providing 24x7 back end support.
- Consistently rated 9/10 for all 3 projects in client satisfaction survey conducted by virtusa.
- School topper for Mathematics in 11th National Science Olympiad conducted by Science Olympiad Foundation.
- Awarded 9/10 in B.Tech project titled 'Performance Evaluation of Cooperative Spectrum Sharing in Cognitive Radio'.

### EXTRA CURRICULARS

- Elected Sports Secretary of Student Gymkhana, IIT Indore. Conducted 24 inter & intra college sporting events.
- Badminton Team Captain, IIT Indore. Led team of 10 players to 48<sup>th</sup> inter IIT sports meet. Emerged quarterfinalists.