

# TARUN GUPTA

## Associate TA\Technical Lead\Salesforce Consultant

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Noida\Delhi NCR



## EXPERIENCE

### Solutions\Technical Architect

#### Aptumo AppExchange Product, Echo India Managed Services Pvt Ltd

2019 - Ongoing <https://www.echo-ms.com/>

- Responsible for the technical design of client solutions. This includes a driving role in the project discovery and definition workshops, validating solutions, feasibility, and development practices as well as ensuring the right implementation.
- Responsible for **security reviewing the AppExchange product**.
- Responsible for providing technical design for integration with other enterprise like **Heroku \ AWS**.

### Technical Consultant

#### Aptumo AppExchange Product, Coliban Water(ONSITE)

01/2020 - 07/2020 [Bendigo, Australia](#)

Water Utility company in Australia

- Supporting client in implementing the **AppExchange product**.
- UAT\production support during **GO-LIVE**.
- Product release and implementing **localization**.

### Technical Lead\Salesforce Consultant

#### Aptumo, Echo India Managed Services Pvt Ltd

2018 - 2020 <https://www.echo-ms.com/>

Echo helps utility companies deliver their end-to-end customer journeys. Our services improve customer contact, revenue protection, debt collection, and billing processes to drive excellent customer experiences whilst minimizing the cost to serve. Echo has been delivering IT billing software and end-to-end customer contact management services to the UK utility industry for over 25 years.

- Coordinated and jointly directed the 7 person development team.
- Implemented **ISO27001** data security assurance protocols.
- Handling package training and BPA session of the package with different clients and resolving queries.
- Working with Business Analyst and Design team and translating the functional requirement and also verifying feasibility and working closely with the Design team and contributing to design and develop the object structure.
- Working on **lightning framework, triggers framework, batch frameworks** classes. Apex classes and process builders. Managing APEX Controller and Helper function regularly making the Component Context-Aware as per business requirement.
- Created modern Enterprise Lightning Application combining Lightning Design System, Lightning App Builder, and Lightning Component features. I have a track record of building tools that automate and make processes reliable and scalable.
- Experience with **Agile development practices** with a strong record of excellent teamwork and successful coding and project handling and knowledge of Agile methodology and tools like **JIRA, GIT, CI/CD**.
- Experience in implementing best practices, and conducting design and code reviews.

## INDUSTRY EXPERTISE

### SaaS/PaaS

### Multi-Utility Billing, Financial Domain, Insurance Domain

### Salesforce CRM

### Integration

## SKILLS

### Technologies

Lightning Apex

Salesforce Managed Packaging

AppExchange Web Technologies

Cloud WSDL GitHub VS Code

JIRA Workbench Jenkins

SOAPUI JSON Triggers XML

ISO27001 ISO9001

## EXPERIENCE

### Senior Software Developer

**ATLAS Programme, Echo India Managed Services Pvt Ltd**

📅 2013 - 2018 📍 <https://www.echo-ms.com/>

Water Utility Billing Company

- Extensive experience using Salesforce Administration (SFA), Profiles, Creating Roles, Page Layouts, Validation Rules, Field Updates, Time-dependent actions, and Outbound API Messages. Org-Wide default, Sharing rules, Work Flows, Approval process, Reports/Graphs.
- Strong Implementation and Integration experience using Custom objects, Triggers, workflows/ workflow rules, approvals, Visual Force Pages, and Apex classes, Batch Apex, Queueable, apex, and Scheduled Apex.
- Experienced in integration of Salesforce.com with external applications by using Web Services API (SOAP and REST), Metadata API. Also have worked on Standard and Custom REST API to sync realtime response.
- Experience in data migration using Data Loader, Dataloader.io, and workbench.

### Technical Analyst

**ATLAS Programme, South Staffordshire Plc(Onsite)**

📅 01/2015 - 09/2015 📍 Walsall, UK

South Staffordshire Plc is an integrated services group that operates a regulated water company, with two separate supply regions, and provides a range of specialist services, predominantly in the UK water sector but also increasingly to other infrastructure owners.

- Requirement gathering and understanding the legacy product.
- Preparing detailed technical design documents.
- Arranging BPA sessions and demos to clients.
- Develop customized solutions within the Salesforce platform to support critical business needs.

### Software Developer

**Tata Consultancy Services**

📅 02/2013 - 11/2013 📍 Bangalore

<https://www.tcs.com/about-us>

- **Role:** Developer
- **Project:** Mortgage Express (GUI and Web) – JP Morgan Chase
- **Project description:** JP Morgan Chase is one of the oldest financial institutions in the United States. The project involves the development and support of Mortgage Express. ME cater to various areas like MORTGAGE APPLICATION EXPRESS(MAX), MORTGAGE PROCESSING EXPRESS (MPX), and MONEY MAKERS (MM), etc. It basically contains how to create a loan and how that loan is being processed.
- The application contains all front to end process of creating the loan and includes all the customer-related information.
- **Responsibilities :**
- Development and maintenance of the existing product.
- Daily interaction and calls with the client to showcase the system and get their reviews & feedback.
- **Environment:** Progress 4GL/ABL, Salesforce.

## CERTIFICATIONS



### Platform Developer I

Experience developing and deploying business logic and user interfaces using the programmatic capabilities of the Lightning Platform.



### Salesforce Platform App Builder

Skills and knowledge in designing, building, and implementing custom applications using the declarative customization capabilities of the Salesforce Platform.

## FIND ME ONLINE



### LinkedIn

<https://www.linkedin.com/in/tarun-gupta-79118447/>

## EDUCATION

### Bachelor of Engineering (B.E/B.Tech)

**Dronacharya College of Engineering, Gurgaon**

📅 2006 - 2010

GPA

8.0 / 10

# EXPERIENCE

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## Project Engineer

### Wipro Technologies

📅 01/2011 - 01/2013 📍 Hyderabad

<https://www.wipro.com/about-us/>

- **Role:** Developer.
- **Project:** iFast(GUI).
- **Project Description:** IFDS is Canada's fund transfer agency.
- iFAST caters to various mutual funds, Segregated Funds, RESP, and interfaces like Fundserv, NSCC, etc., across multiple currencies and languages and all other information in the Mutual Fund industry.
- It also addresses reporting to all the stakeholders like Investor, Mutual Fund Companies, broker, and transfer agency, Industry, etc.  
Responsibilities: - Development and maintenance of the existing product. - Daily interaction and calls with the client to showcase the system and get their reviews & feedback. Environment: Progress 4GL/ABL.