



Business Analyst with 2.7 years of rich experience in IT industry with commendable experience in Agile Methodology. I am a responsible and confident professional with, quick learning, responsive interpersonal, highly adaptive, creative, organized and elevated motivational skills.

### Skills

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- Requirement life cycle management
- Documentation, mock-ups and process flow diagrams
- Agile and Waterfall implementation Methodology
- API based Analysis
- Test cases and User Acceptance Testing
- Scrum management
  - Sprint Planning
  - Review
  - Retrospective
  - Demo
- Product analysis and Business operations

### Work History

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	<b>Business Analyst</b>
Jun 2018- Current <b>IBS Software</b>	<ul style="list-style-type: none"><li>• Working as a Business Analyst in an Agile model for an airline cargo giant – Portal Development and Project Maintenance</li><li>• Web portal and mobile application development</li><li>• CMS system and Admin Back office Portal development and support</li></ul>

### Project Experiences

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	<b>Services</b>
Jun 2018- Apr 2019 Airline Cargo Web Portal	API based Portal to replace legacy system. International Cargo Management, Flight Schedule Search, Cargo Operations & Accounting, WCAG 2.0 level AA compliant.
Apr 2019- Sept 2019 Airline Cargo Mobile App	End to end Android & iOS Mobile application development.
Sept 2019- Current Cargo Portal Maintenance	Airline Cargo Portal Maintenance Project. (Web & Mobile)

### Individual Contribution & Responsibilities

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<b>Requirement Management</b>	Documentation - Epic, User Stories, BRD, FRD, ICD, SRS. Creation of Release Notes, Business Flow Diagrams, Use case Diagrams, User guides/ user manuals, UI Specifications, Project Road map, RTM, Milestone, Product Review, Analysis and Brainstorming, Test Cases, Training Material and API Project documentation.
<b>Project Management</b>	Requirement Elicitation from clients and stakeholders, Research & Analysis, Scrum, Requirement Grooming, Product Backlog Refinement & Management Sprint Planning, Client Communication, Retrospective, Release Planning, Prioritization, Demo, Brainstorming, Training and user acceptance testing to ensure system integrity before releasing to production, Cutover Activity, Efforts Estimations for New CRs.

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**Contributions**

- Acquired new major revenue leads from Airline Cargo Clients via consultation, ideation and co-working with sales proposals.
- Served considerable time onsite (South Korea) during the development and UAT phase, ensured strong and healthy customer relation
- Ensured 0 revenue loss & 0 efforts variance without any requirement gap.

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**Tools Knowledge & Experience**

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**Requirement Management Tools** Jira, MS Word, Excel, Power Point

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**Designing Tools** Star UML, Tableau(Beginner's Level)

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**Other Supportive Tools** SOAP UI, Postman, SVN, WebEx, Outlook, Teams, Skype

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**Certifications**

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**Agile Framework**

- Internal Certification by IBS
- **Skills:** Product Backlog, Sprint Planning, Sprint Review & Retrospective, Agile Estimation, Planning & monitoring.

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**Scrum Product Owner**

- Internal Certification by IBS
- **Skills:** Prioritization, User Story Mapping, Release Planning, Estimation

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**UML-Design Basics**

- Internal Certification by IBS
- **Skills:** UML Models & Diagrams.

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**Education**

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**Aug 2014 – May  
2018**

Bachelor of Technology: Computer Science Engineering  
Institute of Technical Education and Research – Bhubaneswar

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**Additional Information**

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**Co-Curricular Activities**

- Served as the head coordinator of Music Club, and member of Student Council during Annual Fests.
- An enthusiast singer, dancer and actor. Performed in various Cultural Fests across IITs and NITs.

I hereby declare that all the details mentioned above are in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the aforementioned.

**Date:** 9<sup>th</sup> Dec, 2020

**Place:** Odisha

SN PURBA

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**Signature**