SHALINI SATI
Email Address: shalinisati06@gmail.com
LinkedIn id: linkedin.com/in/Shalini-sati-b78171111
Mobile Number: +919729232206

OBJECTIVE

To succeed in an environment of growth and excellence and earn a job which provides me satisfaction, self-development and help me to achieve organizational goals.
My motive is to do my work with all my hard work, honesty and my level best to server the company better.

SUMMARY

Professionally Software engineer working in Salesforce Technology having 4+ years of experience in Wipro with PG degree (MTech) from Bits pilani.

Good exposure in Salesforce configuration, customization, admin and Application Builder activities.
Worked on Salesforce lightning, Classic, all point and click activities, development, communities, translations, Apex, components, controllers.

Always ready to take risk and face all the challenges in my work and life, I believe to do mistake in your life but always try to learn from your every mistake with the never give up attitude. Always Active in all the play events.

PRIMARY SKILLS

- Salesforce Lightning, Classic
- Salesforce customization
- Lightning Component, Controllers
- Process builders, Workflow Rules
- Organization, Object, field, record level security
- Apex Triggers, Apex programming
- Validation Rules, Profiles
- Permission Sets, Flow builders
- Sharing Rules, Apex Controllers
- Custom/Standard Objects, VF Pages
- Record types, Page Layout
- Communities, Integrations
- CTI, Translations

WORK EXPERIENCE

Project Details:

Project: **As a part of thrive team**	Required development, Technical Support, customization, configurations	Oct 2018 – Nov 2019

- I was responsible for case I got from various type of accounts and according to the acceptance criteria I try our best to investigate the case and solve as soon I we can do.
- Worked on different types of areas like: Salesforce classic/apex classes/process builders/workflow rules objects/flows/profiles/permission sets/validation rules and so on according to the case requirements.
- According to the case requirement, I was responsible for create issue and create manifest item for the changes we have done in the respective environment, deploy the changes and close the case on time.
- weekly meetings and Daily standup calls shand whenever is required take calls with the customers regarding issue resolutions.
- Attended all the training provided by the Appirio folks.

Project Details:

Project: **As a part of dedicated team**	Salesforce__lightning, Communities, Lightning components, customization, configurations	Nov 2019 – Sep 2020

- Worked on High priority (P1) cases and handled all type of cases.
- Worked on more on salesforce lightning components /Visualforce pages/custom and apex controllers/apex triggers /workflow rules /custom objects/custom labels/ /integration/Translations/communities/ Portal related issues and so on according to the requirements.
- As a part of dedicated team, I was the only person who is responsible for all kind of High priority (P1) cases needs to be completed on time with High-Quality deliverable.
- Worked with salesforce support team whenever it is required and trying to find the best solution for the customer.
- Attended all the Stand-Up Meetings, Internal Discussions, Customer Meetings.
- Prepared report documents for P1 cases and whatever comes or learn new according to the cases.

Project Details:

Project: **EMT project**	Salesforce__lightning development, Lightning components, customization, configurations, development,	dec 2019 – Till now

- I am responsible for working on any type of stories created by client according to their requirement.
- Develop the story requirement in Sandbox, test the requirement twice and then deploy it into the other Sandbox environment through VS Code.
- After completion of story, we have to give the demo to the clint and answer their question if they have.
- Working on Lightning aura components bundle, Salesforce Lightning out of the box functionalities, every kind of enhancements related to the salesforce.
- Attend All the standup calls regarding stories update.
- Attend the grooming calls for new sprint discussion and decide the working points for every story.
- If there is any bug in the development, we have to fix it.

COMPANY TRAINING

Time interval	Training Description
Sep 2016 to Dec 2016	Wipro Technologies at Bhubaneshwar (Internal Training)

POJECT TRAINING

Attended various Webinars and trainings like:

- Salesforce Administrator
- Salesforce Development
- Salesforce CPQ
- SFDC Lightning Components
- Lightning Web Components
- Service Cloud, Community Cloud
- Enterprise E-commerce – Postman
- Salesforce- Security shield
- Release Management
- Marketing cloud
- Field service lightning

ACHIEVEMENTS

- I have got " PAT on the BACK" certificate award for outstanding excellence in work from ACS Practice.
- Got the second prize on "Abnitio" grouped technical event conducted by practice.
- Completed "Salesforce Certified Administrator" certificate.
- Completed "Salesforce Certified Platform App Builder" certificate.
- Completed "Salesforce Certified Platform Developer 1" certificate.
- Completed "Salesforce Certified Service Cloud Consultant" certificate.
- Completed "Salesforce Certified Community Cloud Consultant" certificate.

EDUCATION

Course	Institution	Percentage/Grade	Duration
MTech	Bits Pilani University	7.3 Grade	2016 - 2020
BCA	Kurukshetra University, Kurukshetra	69%	2013 - 2016
12th	State board	76%	2012 – 2013
10th	State board	72%	2010 - 2011

EXTRA ACTIVITIES

Apart from project work:

- Actively participated in all practice level activities and fun activities happened on floor.
- I participated in all the co-curricular activities like Football, Fun games (Anthakshari), Nukkad, Dance, poster making, Fashion show, best out of waste, ball pen sketching, badminton. I have also got the certificate for "Nukkad Natak".
- Lead a team of around 35 members as a Vice-Captain in Apprise 2.0 and team stood the 1st place (Winners) among 6 teams.
- I have participated in "Dream Force" event (Drawing) and Got the 1st price.
- Lead a team of around 350 members as a Vice-Captain in Supernova 2k19.
- Got 500 points in Wipro winner circle for my good performance.
- Attended MULESOFT PARTNER DAY and got the t-shirt.

PERSONAL DETAILS

Date of Birth   : August 6, 1995
Father's Name   : Chandra Mohan Sati
Mother's Name   : Sunita Sati
Current Company   : Wipro Technologies
Local Address   : Hinjewadi-wakad, phase-2, Pune - 411057
Permanent Address   : Naveen Nagar A1 colony, Saharanpur, Uttar Pradesh - 247001

I hereby declare that the information given above is correct to the best of my knowledge & belief.

SHALINI SATI