JOHN BOONE

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EXPERIENCE

10/2020 – CURRENT
SR. SALESFORCE (RANGER) AND CISCO CONSULTANT, ELEARNING (LMS) LEARNING
MANAGEMENT SYSTEM

- Responsible for Vaccine Cloud development, including Contact tracing, patient programs which include permission sets, profiles, roles, page layouts, custom object, APEX, as it relates to Caregivers, Healthcare therapist and Coordinators for the Health care industry, using HealthCloud
- Responsible for Application/component design of COVID-19, Vaccine Cloud Platform and Contact Tracing, Quarantine rules with Salesforce/Lightning capabilities including integration scenarios.
- UI Experience, over 100+ pages, Lightning, Triggers, and page layout tools.
- Responsible for Hands-on Service Cloud and Health Cloud designing & configuring custom objects, custom fields, custom formula fields, validation rules, page layouts, custom reports and dashboards.
- Implementing Lightning automation requirements using Flows, Process Builder.
- Responsibilities include working in Lightning development projects
- Cisco Network Configuration and Maintenance, Salesforce Development Life Cycle (Agile Methodology) including Deployment/Packaging effectively using Metadata API.
- Responsible for creating Technical/Functional design documents, including JavaScript, MySQL, and Perl

10/2020 – 3/2021
HANDS-ON LEAD IT PROJECT MANAGER AND SR. SALESFORCE CONSULTANT
TANAGER GROUP

- Responsible for Software Application Development on the Salesforce platform using Object Oriented design methodologies and Salesforce technologies- Apex, Commerce Cloud, UI/UX, Visual Force, Apex Triggers, Salesforce Integrations and ensuring that Salesforce best practices are followed on my team projects.
- Great understanding of Salesforce governor limits
- Responsible for using hands-on experience in building components using Lightning Web Components (LWC).

10/2010 – 6/2019

LEAD IT PROJECT MANAGER (REMOTE) CYPRESS GROUP, SENIOR IT AND SALESFORCE HANDS ON PROJECT MANAGER JUNE '14- OCTOBER '20

- Maintained an IT and Cloud Base platform department through remote training efforts, keeping the unit appropriately staffed for all occasions.
- Developed IT and Technical Support staff by evaluating applicant resumes and ensuring personalities matched current corporate work environment, SalesForce, HTML, DNS, MySQL, web developers, cloud providers, LAMP, SalesForce, data center and SaaS providers.
- Maintained personal knowledge and expertise by attending seminars and educational workshops related to job responsibilities, data analytics, LMS

07/2008 – 01/2010

SENIOR SALESFORCE DEVELOPER

Citibank, San Francisco, CA

- Experience with web-based programing (Apex, Visual Force, Salesforce APIs, SOAP or REST based web services, JavaScript, jQuery, CSS, Bootstrap, HTML5, VBScript, XML, SQL)
- Experience using advanced SQL ORACLE, and Excel skills
- Experience integrating Salesforce.com with other applications via real-time, batch, sync/async
- Understanding of Enterprise Service bus/Service Oriented Architecture, especially via TIBCO, highly desirable
- Conduct market research to identify new solution areas
- Create business case for new solution
- Share business case with Senior Consultant / Team Lead for inputs
- Travel was required up to 40%

04/2004 – 02/2008

SALESFORCE DEVELOPER/ADMINISTRATOR

UCSF, San Francisco CA

- Provide global day-to-day end-user support (including system SalesForce and Cisco configuration, complex formulas, and system maintenance) and assist users with proactive best practices to enhance and increase their knowledge of Salesforce.com.
- Maintain user roles and profiles, security settings, access settings etc. (User Profiles, Role Hierarchy, Sharing Rules and Security)
- Hands-on experience in ORACLE, SAP, Mass Data Migrations using different data migration tools
- Experience in production deployment using ANT, DB2, Force.com IDE
- Experience to respond to production support requests and troubleshoot issues
- Experience integrating the 3rd party Apps with Salesforce
- Perform data integrity and manipulation tasks such as merging duplicate records and establishing proper ownership of existing accounts and contacts in accordance with sales territories
- Establish and implement best practices with regards to system maintenance, configuration, development, testing, data integrity, etc.
- Design, document, build, test and deploy enhancements to Salesforce custom objects, page layouts, workflows, alerts, reports and complex dashboards within Salesforce

EDUCATION

JUNE 1988

BS, BUSINESS ADMINISTRATION, MANAGEMENT INFORMATION SYSTEMS, SACRAMENTO STATE UNIVERSITY, SACRAMENTO CALIFORNIA

SKILLS

- SalesForce Service Cloud, CPQ, and Marketing Cloud
- Health and Vaccine Cloud
- Cisco Network Nexus, ASA
- Cisco INTERNET OF THINGS (IoT)
- Jira (CI/CL Jenkins)
- LAMP, MySQL
- Agile
- G-Suite
- Microsoft AZURE
- VMWare
- ORACLE
- AWS
- SaaS
- GitHub
- Java
- SalesForce Lightning
- Visual Force / FORCE