

SUMEDHA DAS

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SUMMARY

Business Analyst professional (3+ Yrs. Exp, Tableau certified) adept in storytelling, automating, analytical thinking, developing and compiling reports and dashboards using BI Tools. Skilled in process flows, documentation, requirement gathering and data visualization. Proficient in SQL, Tableau, R, Python, AWS Services, Excel, PowerPoint, TFS, VSTS, JIRA.

EDUCATION

Master of Science, Management of Information Science – University at Buffalo, SUNY: GPA: 3.89/4.0 June 2020

- Relevant Coursework – Database Management Systems, Predictive Analytics, Spreadsheet Programming, Healthcare Analytics, Statistics, Salesforce Consulting, Systems Analysis and Design, Enterprise Models

Bachelor in Technology (Computer Science) – KIIT, Bhubaneswar, India GPA: 3.69/4.0 Apr 2016

WORK EXPERIENCE

Deloitte USI Tax LLP | Business Technology Analyst | GESTC Hyderabad, India | Sep 2018 – Jul 2019

- Created and managed interactive dashboard for a custom-built client application pool consisting of 5 applications along with third party integration and MS-SQL server as a database service for data mapping and transformation.
- Extracted data using Oracle SQL from various databases as a pre-requisite to analyze data and create appropriate visualizations data using Tableau functions to determine the roadmap of the initiatives in Business.
- Partnered with Business owners of compliance practice offices across 57 countries; customized tax client experience tool to onboard 500 client Organizations, each having 10,000 end users on average.
- Reduced volume of work of support team by two hours by giving effective presentations, organizing workshops and providing concise, effective high-level documentation of application to end users.
- Saved 66% time of clients by analyzing bottleneck APIs and providing design assessments with third party software team (25+ members of the development team).

Accenture Solutions Private Ltd | Business Data Analyst | AT&T Mumbai, India | May 2016 – Sep 2018

- Assisted Business Owners with a holistic view of AT&T technician activities using reports exclusively for C-Suite executives derived from advanced functions in MS Excel such as VLOOKUP, Pivot Tables and INDEX/MATCH.
- Efficiently maximized revenue growth by 11% by creating solution-driven dashboards; used appropriate Tableau visualizations to represent data.
- Implemented automation of workflow of several screens using struts framework to save 17.3% user time.

ACADEMIC PROJECTS

NISHHA Medical | Tableau Analyst Jan 2020 – May 2020

- Identified key problem areas in On Time Delivery (OTD) by analyzing market trends using Tableau, resulting in 11% increase in client base.
- Analyzed bulk medical orders to estimate upcoming month's warehouse requirements that decreased average order delivery time by 2.5 days.

BlueCross BlueShield of Western New York | Healthcare | R | Tableau | Data Analyst Aug 2019 – Dec 2019

- Understood trends amongst patients, providers and diseases by performing patient risk stratification by cost, patient resource utilization, facility value analysis, and provider value analysis.
- Analyzed historic data to identify high-liability patients likely to develop a new disease or having high future health costs. Presented analysis and preventative education suggestions to senior management.

Empower Camp | Agile | Salesforce | Tech Consultant Aug 2019 – Dec 2019

- Led implementation of Salesforce NPSP (Nonprofit Success Pack) including donor, donation and volunteer management catering to a user group of 300.

SUNY Buffalo | Python | Data Visualization | Folium | Excel | Data Analyst Spring 2020

- Used Folium Library in Python to create visualization representing Coronavirus (COVID-19) cases worldwide.

SKILLS

- **Analytics** – SQL, Tableau, MS Excel, SAS Enterprise Miner, Python, R, Matplotlib, Folium, Plotly, AWS Quick Sight.
- **Databases** – Oracle SQL, MySQL, MS SQL Server, MS Access.
- **Project Management** – TFS, VSTS, ServiceNow, Microsoft Office Suite, MS Visio, JIRA.
- **Methodologies** – Agile, SDLC, UML, Waterfall, Kanban, iterative, SCRUM.
- **Programming / Scripting Languages** – Java, Python, C, C++, HTML, XML, JSP, JavaScript, VBA.
- **Business Analysis Techniques** – Use Case, User Story, Feature, Epic, UML, Activity Diagram, Data Flow Diagram.
- **Certifications** – Professional Scrum Master, April 2020; Foundation Certificate in Business Analysis by BCS, The Chartered Institute for IT, March 2017; Tableau Analyst, April 2020.