

# Nikita Joshi

Certified Salesforce Developer  
At BMC Software Pvt Ltd  
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## Profile Summary:

- 5 years, 5 months of experience in developing system solutions based on cloud platform Salesforce
- Experience in Salesforce.com features such as Force.com, Apex, Visualforce, Lightning, Data Loader, ANT, Jenkins etc. with end-to-end product development experience on Force.com platform
- Successfully completed Salesforce Platform Developer II, Salesforce Platform Developer I, Salesforce Administrator and Salesforce Platform App Builder certifications
- Worked on multiple Salesforce projects. Roles performed include analyzing requirements, designing, development and implementation, deployments, and demos
- Experienced in Agile Development

## Responsibilities:

- Analysis & requirement freezing with client BA. Creating design documents.
- Creating objects, validation rules, approval processes, layouts, email templates and object relationships
- Development of custom UI, custom business processes and system solutions as per client requirement
- Enforcing security model to enforce data accessibility bases on users, profiles, roles, and permission sets and suggesting data model modifications as per requirement
- Performing unit testing & peer code review activity to ensure that best practices are followed
- Deployment activity through ANT Jenkins and change sets, SVN, GIT, Perforce, Bitbucket and AutoRabbit
- Bug fixing & handling client demos
- Worked closely with internal security team and getting Security Clearance from Salesforce

## Skills:

- **Salesforce.com:** Apex, Batch Apex, Visualforce, Lightning Components Development, Triggers, Workflows, Approvals, Process, Flows, OWD, Sharing Rules, Profiles
- **Other:** JAVA, JavaScript, HTML, CSS, jQuery, MySQL
- **Tools:** Eclipse IDE, Force.com IDE, Data Loader SVN, GIT, BitBucket, ANT

## Academic Profile:

Name of Exam	University / Board	SGPA	CGPA / %	Year
B.E. VIII semester	RCOEM, Nagpur	8.22	7.59	2015
HSSC	MSBSHSE		80.00	2011
SSC	MSBSHSE		91.69	2009

## Projects:

### 1. BMC Remedyforce Product (Present)

Duration: 2 years 9 months

Team size: 5

Role: Staff Product Developer

- Remedyforce is an ITIL tool built on Salesforce App Cloud which enables users to deliver high-speed service management that empowers them and accelerates the business, with minimal capital investment
- Responsible for end to end development of User Stories and other tasks
- Performed tasks like posting product ideas on BMC communities, Requirement understanding, Design, Design documentation creation, Coding, Unit testing, Automation

## 2. RH, USA: Retail Domain

Duration: 5 Months (2017)

Team size: 5

Role: Developer

- Project for a leading Furniture provider in USA & Europe
- Implemented major requirement for sending Emails requirement
- Performed Object data storage analysis on Prod. Implemented object and record level access logic
- Wrote multiple Triggers, batches, scheduled apex used for major tasks
- Involved in Requirement analysis, Peer reviews, Development & Task assignments
- Worked on Configurations, Data Model analysis, Data Migration, Visualforce, Apex & Bitbucket

## 3. CKD Assessments & Care Coordination Phase 3, USA: Life Sciences and HealthCare (Lightning)

Duration: 3 Months (2016)

Team size: 15

Role: Developer

- Project for a leading Kidney Care provider
- Kidney patients and kidney health care specialists' interaction and management
- Implemented major requirement for provider (doctor) search and linking to patients
- Frontend development was in Lightning
  - Triggers, batches, scheduled apex used for major tasks
- Worked on Lightning, Salesforce, Visualforce, Apex, SVN, SLDS, JQuery ,Change Set deployment

## 4. Optum Complex Care Management for United Heath Group, USA: Healthcare

Duration: 1 year 8 Months (2015)

Team size: 25

Role: Developer

- Project for Complete healthcare management for Hospitals & Medical insurance companies
- Maintaining their past health history, tracking all tests and treatments to patients, health surveys to figure out their health status based on their score
- Provision for care team members to prescribe medicines, treatments, patient assignment and action plan, SLA for each engagement etc.
- Implemented major cloning logic for replication of templates into actual Action plans for patient
- Implemented batches, triggers, VF pages and controllers/extensions
- Implemented centralized TestDataFactory logic and wrote multiple test classes
- Worked on Configuration, Profiles & Roles, Workflows & Validations, Visualforce, Apex, Lightning design system, JQuery and performed deployments through SVN, ANT and Jenkins

## Academic Projects:

- **Support System for Smart Vehicle Administration (VIII semester):** Following applications based on the concept of Internet Of Things for the 'Smart City' concept with Raspberry Pi, IR Sensors and RF reader:
  1. *Parking Management System*
  2. *Toll booth Management System*
  3. *Traffic Management System*
- **Project C-Online coding platform (VII semester):** Web Application for data processing on grid computing framework
- **Web Log Analysis & Word Cloud Generation-Data Analysis using HADOOP (VI semester)** - Analysis and processing of data from various websites using Hadoop
- **AQG (V semester)** - Automatic Question Generator which generates gap-fill questions and three other distracters using Natural Language Processing (NLP)
- **Management lessons learnt (IV semester): Mumbai Dabbawala-** A survey and analysis project on the working methodologies used by Mumbai Dabbawala and management strategies to be learnt from them

## Participation and Achievements:

- Awarded performance awards in BMC
- Awarded 'High Five Award' for technical & leadership role in the project
- Awarded 'Most Innovative App' for 'Healthy-City' app developed in Salesforce at Appathon-2016, Nagpur
- Secured the position of 3<sup>rd</sup> Runner up of ELTP Technothon 15-16 at Persistent Systems, Nagpur
- Worked as Publicity Head for Technovision 9.0 at RCOEM
- Worked as Joint Secretary for CompuSys society 2014 at RCOEM
- Worked as Publicity Head for IEEE student branch at RCOEM
- Participated in many debates, GDs, JAMs, and other elocution events
- Participated as a member of RCOEM alumni association - Conclave and NSS volunteer in 2013
- Attended various camps in NCC like ATC