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Father's name Raja B
Gender Female
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Date of Birth 01stJuly 1997
Languages known English, Tamil

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No 2/119, U.S.Nagar,
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PINCODE: 635901

PROFESSIONAL EXPERIENCE

Organisation	Designation	From	To	Duration
Accenture Solutions Private Limited	Salesforce Developer	18 May 2018	Till Date	2.8 Years

EXPERIENCE SUMMARY

PROJECT 1 : RADISSON HOTEL GROUPS

- Experienced in working on JIRA tool during defect life cycle management from the creation of the defect till its closure.
- Daily support for resolving incidents and service requests raised by users in the Service Now Application.
- Deployed the components through CI/CD Process using ANT tool.
- Experienced in executing Selenium automation scripts using Eclipse IDE.
- Analyzing requests from customers and work with the team to present the most effective solutions within the given deadline and keeping them appropriately updated on status.
- Analyzing the user requirement and developed the same on time and delivered to Business based on Agile Methodology.

PROJECT 2 : SEERA GROUP

- Involved in the Application Maintenance and Development with Apex & Lightning Customization (Apex Controller, Lightning Component, Apex Test class, Apex Triggers) and Community cloud.
- Involved in configuration – Workflow, Validation Rules, Profiles, Roles, Permission set, Sharing rules, Email Template, Approval process, Process Builder, Reports and Dashboards, Lightning Flows.

- Developed a Service Cloud based application and have experience in Case Assignment rules, Omni Channel, Role and Skill based routing configuration, Entitlement process, Milestones.
- Worked with enhancements team to enhance the functionality of various modules/applications.

ACADEMIC RECORD

Course	Board/ University	Completion By	Marks (Percentage/CGPA)
X	Matriculation	2012	93.40%
XII	State Board	2014	97.75%
B.Tech. IT	PSG College of Technology, Coimbatore	2018	8.50

CERTIFICATION

- Certified as Salesforce Administrator (ADM-201).
- Certified as Salesforce Platform Developer 1 (DEX-450).

TECHNICAL SKILLS

Customization	Apex Classes, Apex Triggers, SOQL, VF Pages, Lightning Component
Salesforce Configuration	Custom Application Creation, Page Layouts, Workflows, Process Builder, Validation rules, Custom Settings, Users, Profiles and Permission sets, Roles, Reports & Dashboards, Chatter, Sales Cloud, Service Cloud, Approval Process and Outbound messages, Change Sets, Lightning Flows etc.
Tools	Apex Data Loader, Developer Console, Workbench, Eclipse IDE, VS Code IDE, ANT Migration Tool.

STRENGTHS

- Quick Learner of new technologies and apply them in the suitable areas in the project.
- Team player and ability to co-ordinate with the teams.
- Good Communication Skills with good problem-solving ability.

DECLARATION

I, Logeshwari Raja, do hereby confirm that the information given above is true to the best of my knowledge.

Place: Bangalore

(Logeshwari Raja)