

# Raghav Sharma

## Salesforce Developer



Seeking an adjunct developing position in an organization to utilize my past experience to design and program applications.

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## WORK EXPERIENCE

### Analyst

JAN 2019 – CURRENT

Achievements/Tasks



- Involved in Requirement gathering, technical spec preparation, SFDC design documents and deployment planning.
- Experience in SFDC Development implementing the APEX Classes, APEX Triggers, Asynchronous APEX (Batch, Future, Queueable, Webservices, Platform Events, External Services, Salesforce Connect, Async Trigger), Visualforce, Lightning Components and AURA Framework
- Experience in working with E-commerce and Healthcare industries.
- Proficient in dealing with functionalities related to Community Cloud, Service cloud and Sales cloud
- Hands on experience in writing queries using SOQL and SOSL
- Good knowledge of providing security controllers to users by using Profiles, Roles, Permission Sets, Process Builder and sharing architecture.
- Experience designing data architecture and loading high volume of data in Salesforce through Data Loader.
- Experienced in performing deployments through ANT Metadata API, Azure Dev Ops and change sets.  
Knowledge on end to end Deployment process by setting up branching strategy, GIT Repository and creating CICD pipelines using Azure Dev Ops.
- Worked on developing Salesforce Web services, REST API and SOAP API classes for Integration with Mule soft and Azure.
- Experience in Agile Software Development Methodology.
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff

### Application Development Analyst

FEB 2017 – DEC 2018

Achievements/Tasks



- Experience in Administration, Configuration, Implementation and Customization with Salesforce platform.
- Hands on experience in SDLC of Salesforce development, Requirements analyzing, design, development, testing and deployment of the projects.
- Proficient in creating Objects, relationships, Page Layouts, Record Types, Formula fields, Rollup Summary fields, Validation Rules, Workflow, Process Builder, Flows and Approval Process
- Good knowledge on Refresh activities for Sandboxes.
- Ability to effectively work in a multi-location team environment
- Good knowledge of providing security controllers to users by using Profiles, Roles and Permission Sets, Sharing Rules and OWD settings
- Excellent and effective interpersonal and communication skills and the ability to interact professionally with a diverse group of clients and staff

## TECHNICAL SKILLS

**SKILLS:** Salesforce CRM, Apex Programming, Lightning, REST API,

**SOQL, Sharing Architecture, Community Cloud, Object Modelling**

**DEPLOYMENT:** ANT, AZURE DEVOPS, CHANGESET, SALESFORCEDX

**TOOLS :**Data Loader ,Workbench, POSTMAN, VSCODE, GIT, ECLIPSE

## EDUCATION

### B.TECH- Computer Science and Engineering

Maharaja Surajmal Institute Of Technology, New Delhi

2012 – 2016

Aggregate: 74.59%

### Class XII

DAV Public School

2011 – 2012

Aggregate: 86%

### Class X

DAV Public School

2009 – 2010

Aggregate: 79%

## HOBBIES

- Guitar
- Singing
- Table Tennis
- Socializing
- Travelling