GODHA SANDADI

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OBJECTIVE:

Salesforce Certified Developer, experienced in working in cross-functional teams, identifying business requirements and supporting Sales / Marketing / Accounting HR efforts. Experienced in Salesforce processes.

SUMMARY:

Dedicated Salesforce professional with 9 years' experience providing outstanding support by understanding the business needs.

Salesforce Administrator with expertise in salesforce configuration and implementation and other salesforce tools.

CERTIFICATIONS:

** Salesforce.com Certified Administrator (ADM 201)

** Force.com Certified Developer (DEV 401)

EDUCATION:

Master of Science in Computer Science

Indiana State University, Graduated in May 2011

Bachelor in Information Technology and Engineering

Jawaharlal Nehru Technological University Graduated in May 2009

TECHNICAL STENGTHS:

Salesforce Technologies: Salesforce CRM, Salesforce SFA, Apex Language, SOQL, SOSL, Configuration and Set up.

Salesforce Tools: Force.com Eclipse IDE Plug-in, Force.com Explore, Force.com Data Loader, Force.com Excel, Tableau, Pardot, Marketo.

Languages: Apex, Java Script, UML, HTML, SQL environments.

PROFESSINAL STRENGTHS:

Excellent communication and multi-tasking skills developed from previous experiences. Good leadership skills, with the ability to take necessary actions in tasks when required. Good work ethics.

PROFESSINAL EXPERIENCE:

AFS Logistics: Current

Salesforce Senior Admin/Analyst

AFS is a multi-modal logistics solution provider, they provide services in freight bill audit, cost management, supply chain optimization and managed transportation services.

Responsibilities:

- Handle all basic administrative functions including user account maintenance, reports and dashboards, workflows and other routine tasks
- Complete regular internal system audits and prepare for upgrades
- Coordinate the evaluation, scope and completion of new development requests.
- Work with our institutional management team to establish suitable processes to support administrative, development, and change management activities
- Assist in training of new users, and grow the Salesforce.com skill set across the organization
- Work independently with members of the user community to define and document development requirements

Ashton Woods Homes: Sep 15 – June 17

Salesforce Admin/Analyst

Ashton Woods is a homebuilder, who builds new trails in design, personalization, possibilities, and build homes that reflect the unique people who live in them. The result is a truly personalized homebuilding experience.

Responsibilities:

- All Administrative responsibilities
- Maintaining all instances of Salesforce.com instances (Prod/Sandboxes (Test and Dev))
- Working closely with Marketing and Sales teams
- Integration: Dynamin Builder, Dialogtech, Pardot, Bizible, MatchMyEmail
- Providing documentation of new business models
- New hire training

Facebook CA: Nov 11 – Sep 15

Salesforce Admin/Production Support

Facebook, Inc. is an American multinational Internet corporation, which runs the social networking website Facebook. The company builds tools that enable users to connect, share, discover, and communicate with each other. Facebook enables developers to build social applications on Facebook website or to integrate their W ebsites with Facebook to engage with its users.

Responsibilities:

- Configuring, enhancing and maintaining Facebook's Salesforce.com instance.
- Working closely and coordinating with technical and business resources to gather and define requirements for existing and future projects.
- Providing consultation to other application developers and administrators.
- Supported HR Application

- Responsible for sandbox refreshes.
- Lead Projects SPEAR (Profile Reduction Project), Call Center Migration (Involved migration of two Salesforce instances with in sales application), Liverail Case Management Data Migration
- Created workflow rules, defined related tasks, email alerts, and field updates
- Created Custom Email Templates as part of sending Alerts to users based on the business requirement.
- Created custom report types and dashboards
- Designed Custom Apps, Approval Processes and Auto-Response Rules for automating business logic.
- Created field filters, formula fields, relationships and validation rules to the custom objects.
- Created and customized record types, managed Role hierarchy and Profiles

Hermitage Info Tech

Client: Lexmark, KS Aug 11 – Nov 11

Salesforce Developer

Perceptive Software joined Lexmark International as a stand-alone business unit where Perceptive software is a leading creator of enterprise content management and business process management software products and solutions. Perceptive software has therefore identified Salesforce.com as a key requirement in supporting cases, current and future sales / account management efforts.

Responsibilities:

- Developed APEX triggers, Classes, Test methods & Visual Force pages to implement the custom functionality.
- Developed apex classes to trigger the approval process, having approvers approve dynamically in approval steps.
- Modified the existing code to get data enhancements from rally (3rd party tool) to Salesforce.
- Migrated the code to the deployment instance after testing.
- W orked closely with the offshore team.
- W as responsible for updating the checklist for testing sandbox environment after the sandbox refresh is done, Performed the data validation to meet all test condition requirements.

Academic Projects

** Library management system in java
** Student information system in java
** Database connectivity in Java with MYSQL