Aviral Jain
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SUMMARY:

- **4.5 years of rich experience** in providing best class quality, creative technology and business solution in areas of Software Services and data driven products.
- Good hold on **Business Analysis, Salesforce, Power BI, Tableau.**
- Strong understanding of **CRM, Finance BFSI Domain and Aviation Domain.**
- Complete understanding of **SDLC & DevOps processes** with substantial Software Development experience applying **Waterfall** and **Agile methodologies**.

EXPERIENCE SUMMARY:

- Worked with **BFL, Pune**, in capacity of **Manager IT (Business Technical Analyst)** since 3rd Sep 2019 to Present
- Worked with **Atos India, Pune**, in the capacity of **Software Developer** from 12th April 2016 to 14th August 2019.

SKILLS:

- Skilled at handling documentation, estimation, Interpersonal skills and team-work. Ability to effectively work in a multi-location team environment.

- Hands on experience in SDLC of development to Deployment Requirements analyzing, design, development, testing and deployment of the projects.

- Coordinate with multiple resources efficiently and effectively throughout the development lifecycle to ensure that the projects are completed on time, meet requirements are implemented accurately and with the full impact.

- Translate specifications to program codes, conforming to program guidelines and programming best practices.

- Handling QA, & UAT & Functional Testing, Regression Testing, Defect Life Cycle, I have also worked on testing part good understanding of STLC, Bug Lifecycle.

- Translate stakeholder requirements into over 10 different tangible deliverables such as functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams.

- Created BRD & FRD, DFD, User Story Features, EPIC for all type of project & also for Data Migration project. (Techniques SWOT, PESTLE, MOSCOW)

- Hands on Azure DevOps, Trello, Management tool, Visio, Lucid Chart, Excel, Word, Power BI, Tableau, Salesforce CRM tool.

- Skilled in Salesforce, SFDC, Salesforce.com, Workbench, Postman, Experience on Basic OOPS, APEX, Java, HTML5, CSS3, JSS, Bootstrap framework & SQL, SOQL.

PROJECT DETAILS:

BFL SME-HTS V2(2019– Present)

BFL is working for Various Product in Project SME-HTS is involved for all SME product which includes Business Loan & Professional Loan & Doctors Loan, Personal Loan.
Whole implementation is migrated to V2(Lightning) Previously all functionality was implemented in V1(Classic) which deals with **Loan Origination System** implemented in Salesforce.

- Direct interacting with clients to understand and deliver the requirements on time for Various Product Loans Provided by NBFC.

- Worked with Risk, RCU, Underwriter, Sales Operation team to Implement Fucntilaity in Salesforce and in Salesforce Lightening Environment for Full Lifecycle for Loan Origination System

- Hands on Implantation of User Requirement to Apex Classes, Batch Job, triggers, Aura Framework, Lightning Web Component, Visual Force, HTML, CSS, JavaScript, SOSL, SOQL.

- Integration with BRE and third-Party API (CIBIL, ECS, PAN, NSDL, SI, KYC, EMAIL API)

- Done Admin activity Object creation, Master Detail, lookup creation, Page Layout Setup, Record Type Creation, Validation rule, Workflows, Process Builder creation, Scheduling Jobs, Security Setting on Org Level, OWD, Profile Permission Set, FLS, Roles Maintenance.

- Reports Dashboard in Salesforce and Tableau Is used for Reports

- Deployment from sandbox to production using change set and Gearset in deployment cycle.

Atos India
AFKLM (July 2017- Aug 2019)

AF KLM is major Airlines in Netherlands which is Also having Business in France.
Project deals with Sales data for All marketing done in past Financial year and History of all Customer based on their Baggage details.
Project worked for migrating One Application to Salesforce and Support for .Net Application including SQL database, and VBA.

- AF KLM Netherlands Marketing Planning tool Application for which Migration done from .net to Salesforce

- Development done Apex class, Triggers, VF page.

- Used Standard objects like Accounts, Contacts, Leads, Cases, Opportunities, Campaigns, Reports and Dashboards. Creating the custom objects as per the need.

- Security level, Object Level, Field Level Automation (Workflow, Process Builder) duplication rules, validation rules, formula, Page Layout, Profile Permission Set All Setup activities.

- Project Application related baggage details of Flights for HUBPLA Netherlands, for which Reports, SQL (Scheduled Job).

- Understanding the business objectives by being an active member in discussions with business stake holders and operation team.

Atos India
HUBPLA (2016-2017)

As BackOffice Team we were working for HUBPLA Project to provide support for Application related to Flight Schedule and customer Baggage and all other planning activities Application used from Netherland.

- Application Built in VBA, VB6, .Net, SQL.
- Support Provided for Change management and Incident management
- Daily interaction with front Office team Netherland regarding any Change requirement and incident requirement.
- Estimation efforts RTM sheet and User Story Documentation done.
- Created Tableau/Power BI Dashboards and Story for developing Business Intelligence dashboards Using Power BI Service and Tableau Online & Server.
- Used Tableau/Power BI reporting functionalities such as Hierarchy, Grouping Used Sets, Bins, Parameters, Aggregate, Functions, Filters, Scheduling Dashboards Reports.

TOOLS USED PROJECT ACTIVITIES:

- Workbench
- Postman
- Power BI
- Tableau
- Lucid Chart
- Visio, Excel, Word
- SQL Server
- Microsoft Code, TFS
- Azure DevOps, Trello, JIRA

ACADEMIC PROFILE:

- **Bachelor of Engineering** in **EC** from **RGPV Bhopal**, with **75**% in 2015.
- **CDAC from MET IIT Mumbai (2015-2016) with 76%.**
- HSC (XII Std.) from MPBSE with **84 %** in 2010.
- SSC (X Std.) from CBSE with **76 %** in 2008

PERSONAL PROFILE:

Date of Birth   : 9th January 1993
Nationality   : Indian
Marital Status   : Un-Married
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PAN   : BBEPJ9997D
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