

PARAS AGARWAL

Salesforce Developer – 360 Degree Cloud Technologies

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OBJECTIVE

Seeking a position to utilize my skills & abilities in the vast corporate world of information technology that offers professional growth as well as the escalation for the company while being resourceful, innovative & flexible.

WORK EXPERIENCE

- I have total 2 year's experience in IT Development. Currently working with 360 Degree Cloud Technologies and technology used Salesforce, Lightning, Apex Classes, Visualforce Pages, Apex Triggers, Soql - Sosl Query, Workflows, CRM Customization, Javascript, Web Service Integration.
- Experienced in CTI.
- Good Experienced in Batch Apex and Scheduled Class.
- Have good exposure to Product Development.
- Good experienced in Debugging the code.

SOFTWARE PROFICIENCY

- Salesforce, Lightning, Apex, Visualforce Pages, Lightning component.
- Scheduler and Batch Classes.
- Soql, Sosl Query, Triggers, Workflows, CRM Customization.
- Third party integration like (Open CTI Integration, Twilio).
- HTML, CSS, Java Script, JQuery, Xml, Twiml.

PROJECT EXPERIENCE

- **TITLE** : 360 CTI APP
IDE : Salesforce
Technology : Salesforce.com, Call Center, Web Service Integration (Rest API , Open CTI Integration, Twilio), Apex, Visualforce, JavaScript, Twiml, Xml, JavaScript.
Status : Running/Enhancement.
Team Size : 4
Description : It is a product based implementation project. Entire code is part of managed package and this app is a plugin of 360 SMS app. This app is used to Call, make a Call Conference, Transfer a Call to another No., Recording, Simultaneous Calling one after another, Tracking the user is online or not and also track the offline time, Multiple Incoming Calls, Multiple no. Assign to one user, and Introducing the IVR.
- **TITLE** : 360 SMS APP
IDE : Salesforce
Technology : Salesforce.com, Apex Language. VF, JavaScript, Lightning Component, Scheduler and batch class, Community.
Status : Running/Enhancement
Team Size : 20
Description : It is a product based implementation project. Entire code is part of managed package and the Application was configured using the Custom settings, Field sets, Record Types. This app is used to send SMS and MMS, Schedule the SMS and MMS and much more we can do from this app.

EDUCATIONAL QUALIFICATION

- Completed **B.Tech(Computer Science)** from **S.R. Group Of Institutions, Jhansi** and scored 72.67%.
- Completed **Intermediate** from **Christ The King College, Jhansi (ISC Board)** and scored 76.80%.
- Completed **High School** from **Christ The King College, Jhansi (ICSE Board)** and scored 70.14%.

PERSONAL SKILL SET

- Comprehensive problem solving abilities.
- Soft-Spoken.
- Willingness to learn new technology.
- Ability to work in challenging environment and learning from adverse situations.

CERTIFICATION AND ACHIVEMENTS

- I have successfully completed the **Salesforce Platform Development 1** Certification.
- I have completed 100+ batches with **Ranger** profile on **Trailhead**.
- I have Qualified the **GATE2018** exam with **AIR 8122**.
- Stood first in **Treasure Hunt** Event in **Panache 2015** a Culture fest at SRGI, Jhansi.

PERSONAL INFORMATION

Father's Name : Mr. Rakesh Kumar Agarwal
Date of Birth : 21 Mar 1996
Marital status : Unmarried
Language Known : English, Hindi
Current Address : 590/1A Verma colony, Jhansi(U.P.)

Date:

Place: Jhansi

Paras Agarwal