Contact No: 91 7893295396

Sayantan Chowdhury
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Experience Summary:

I have 8.2 years of experience as a business analyst. Including 3 years of experience as lead analyst. I am employed with TCS for the full tenure of my experience and have worked in Finance and Retail domains, I had joined TCS after completing my MBA in Marketing and Finance.

Skills:

Domain knowledge: US insurance, Pricing/Payment, licensing workflow, Retail Supply Chain.

Technical Skills: SQL, HIVE, Teradata, Excel & Macros, Python

Tools used: Microsoft Visio (for UML), Adobe XD (for prototyping), JIRA, Salesforce,

Work Experience:

Client: Walmart (current project)

Role: Business Analyst

Project Model: Agile

Duration – Jan 2020 to present

Project Description - iCan is a Supplier Negotiation tool which helps to create Data Analytics solutions that would aid business to gauge vendor negotiations across various geographies and to plan the optimal supply chain strategy for different markets.

Responsibilities:

- Have analyzed data received from markets in different geographies and identified the best possible way for implementation of business logic.

- Have created requirement documents for developing different metrices necessary for generating supplier score cards

- Also have investigated and rectified issues related to initial data or business logic.

- Have done comprehensive validation of all subject area metrices after development and have done data deep dive wherever necessary to identify the root cause for data inconsistencies or code /logic issues.

- Have worked closely with the dev team to clarify any gaps in requirement understanding.

- Have worked with market representatives to clarify and remove any possible gaps in requirement/business logic.

- Have worked to aid defect free end to end integration of all the subject area matrices and also the validation of final reports/table.

Client: John Wiley & Sons

Role: Business Analyst / Lead

Project Model: Agile

Duration – Sep 2015 to Dec 2019

Project Description - CWS Pricing-tool is a web-based application which aids business to take pricing decisions of different products and product segments throughout its life cycle in the market across various geographies

Responsibilities:

- Worked to analyze data from different sources to implement pricing logic to project product valuation.
- Worked on the requirements for both pricing and payment tools related to various segments of products.
- Have worked on requirements related to Licensing tools, which can process submission, review and typewriting writing workflow of manuscripts and can determine relevant royalties.
- Have created UML diagrams and wireframes to support implementation of requirements
- Have set up BDD sessions (Business Driven Development) to enrich requirements and create acceptance criteria.
- Monitored/tracked the progress of different user stories assigned to the team in a sprint with help of burndown charts in JIRA .
- Have planned backlog for different sprints after discussing the priorities with product owner.
- Have performed validation of requirements before UAT testing
- Worked on RFP documents and conducted ideation sessions
- Have also acted as a backup Scrum master when needed by team and have conducted all scrum functions

Client: State farm USA

Role: Business Analyst

Project model – Waterfall

Duration – Aug 2012 to July 2015

Project description – State-firm Account is a web-based application which incorporates and automates all the process of an insurance lifecycle from policy creation and premium collection to final disbursement/closure, giving end users a seamless experience and allows business to have a consolidated portal to monitor the performance of their products.

Responsibilities:

- Have worked on BRD documents and have interacted with the client representatives to clarify the requirements, Business Rules, Data Elements etc.

- Have created Use Cases and UML diagrams for every Property & Casualty insurance workflow.
- Used prototyping to identify issues/gaps in provided business logic.
- Have worked on requirements related to policy claim and disbursement, policy initiation channels, different transaction processes (cards, ACH etc.)
- Also worked with the testing team to create test cases for QA.
- Also worked in collaboration with third party analyst teams for requirement elicitation.

Academic Qualifications:

➢ **Post - Graduation – MBA in Marketing and Finance (from Institute of Public Enterprise, Hyderabad)**

➢ **Graduation – Blech in Biotechnology (West Bengal University of Technology)**

Personal Details:

Name	:	**Sayantan Chowdhury**
Father's Name	:	**Abhyuday Chowdhury**
Mother's Name	:	**Chitra Chowdhury**
Date of Birth	:	**17/02/1987**
Gender	:	**Male**
Marital Status	:	**Single**
Nationality	:	**India**
Languages Known	:	**English, Bengali, Hindi**