PERSONAL INFORMATION

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PROFESSIONAL SUMMARY

Associate Siebel Consultant with 5 years of experience in Siebel Application development and Application Maintenance projects. Possess expertise in Configuration and proven ability to manage complex tasks.

PERSONAL SKILLS

Job-related skills

Applications : Siebel IP14, IP15, IP16 Siebel Call Center, Siebel eAutomotive, Siebel eDealer, Siebel eCommunication

Siebel Skills : Siebel Tools, Configuration, Siebel Workflow Processes, eScript, EAI, Open UI - Presentation Model, Physical Renderer, CSS, Data Validation Manager DVM, Iframe, Basic EIM, Basic Admin Tasks.

Programming Languages : HTML, SQL, Shell Script, Basic JS

Database : Oracle 11g, 12C

ETL Tools : SQL Loader

Others: SQL Developer, WinSCP, Putty, SoapUI, JIRA, SAP Solmon, HPQC

Key Skills

- Siebel CRM Modules Development
- Expertise in Siebel Workflows, E script, Integration, Configuration.
- Expertise in UAT/ Postproduction support.
- Experienced in Siebel CRM Basic Admin related tasks
- Experience in Release Management
- Effective Communication Skills
- Handling matters with Confident
- Team coordination and driving the team to achieve the tasks and deliverables.

WORK EXPERIENCE

Aug 2020–Present

Senior Project Engineer
WIPRO TECHNOLOGIES - OOREDOO, Chennai (India)

- Gained Experience in Telecom Functionalities.
- Experienced in EAI services, Data mapping, SOAP UI, scripting, SQL.
- Handled complex requirements &Configuration and successfully implemented the same without affecting the business.

Jun 2019–Jul 2020	**Senior Project Engineer**

WIPRO TECHNOLOGIES - DAIMLER, Chennai (India)

- Responsible for the Application Performance & Fine Tuning.
- Responsible for critical deliverables and providing the requirements on time.
- Experience in providing solution to complex requirements.
- Guiding the team in critical implementations and successfully deliver the requirements with quality and Responsible for complete Testing of requirements.
- Experience in Oracle Siebel CRM: Tools, Configuration, WFs.
- Experience in Siebel configuration, Personalization and DVMs.
- Experience in EAI services, Data mapping, SOAP UI, scripting, SQL.
- Experience in Order Management Post implementation defect Fixing.
- Proven ability to address, fix defects and bugs by meeting SLA time.
- Experience in Handling SR's, Incidents, Problems and CR.

Jun 2017–May 2019	**Senior Project Engineer**

WIPRO TECHNOLOGIES –Yamaha Motor Corporation, Chennai (India)

- Experience in Oracle Siebel CRM: Tools, Configuration, Integration, Siebel Basic admin Tasks, WFs & Scripting.
- Responsible for requirement gathering, documentation, and review of design & technical processes.
- Responsible for Coding and review of Objects.
- Experience in Job Automation using Shell Script.
- Experience in EAI, eservices, Datamaping, SOAP UI, WinSCP, Putty, scripting and SQL.
- Experience in Oracle SQL developer for updating and root cause analysis.

Jun 2015–May2017	**Project Engineer**

WIPRO TECHNOLOGIES – Yamaha Motor Corporation Chennai (India)

- Experience in Oracle Siebel CRM: Tools, Configuration, Basic Siebel admin Tasks, WFs.
- Responsible for Configuration of CR's.
- Handled mini Projects and POC's.
- Knowledge on Siebel tables, architecture.
- Proven ability to address, fix defects and bugs by meeting SLA time.

EDUCATION AND TRAINING

2012–2015	**Bachelor of Computer Applications**

Jamal Mohamed College, Tiruchirappalli

2016–2019	Master of Technology (Software Engineering)

BITS PILANI (Work integrated learning program), Chennai (India)

LANGUAGES

TAMIL, ENGLISH.