

Harshit Malik

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PROFESSIONAL PROFILE

3x Certified Salesforce developer and administrator with a strong record of client satisfaction. Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Experienced in full cycle implementations of SDLC such as design, configuration, custom development and configuration including documentation and Business Analysis. Looking for a challenging career which demands the best of my ability in terms of technical and analytical skills and helps me in broadening and enhancing my current skill and knowledge.

WORK EXPERIENCE

L&T Infotech. *(23 July 2018 to Present)*

Cloud Services & Software

TECHNICAL EXPERTISE

- ☐ Designed, developed and deployed the Custom fields, Custom objects, Page layouts, Custom tabs, Aura Components, Visual Force Pages, Apex classes & Triggers to suit to the needs of the application.
- ☐ Familiar with working on Communities – Page Variations, Assign Audience, Creating Home Pages and Record details pages.
- ☐ Knowledge on Salesforce Lightning Process Builder, Lightning UI, app builder, sites and creating Visual Workflows, and salesforce support communities.
- ☐ Worked on Apex Data Loader for insert, update, delete and bulk import or export of data.
- ☐ Good knowledge of HTML, CSS and JavaScript.
- ☐ Worked on customization of visual force to have lightning experience for desktop applications.
- ☐ Used Change set, Workbench to deploy metadata Experienced with Agile development practices.
- ☐ Created various Reports (Summary Reports, Matrix reports) and Report folders to assist managers to better utilize Salesforce as a sales tool and for different user profiles as per requirement.
- ☐ Worked on the Enhancement requests based on development.

TRAINING & CERTIFICATIONS

- ☐ Salesforce Certified Platform Developer 1.
- ☐ Salesforce Certified Administrator.
- ☐ Salesforce Community Cloud Consultant.
- ☐ Earned 100+ Trailhead Badges on Salesforce Trailheads.

SKILLS

- ☐ Force.com IDE, ApexClasses, TestClasses, SOQL, SOSL, VisualForce, Lightning Pages (Pages, Component & Controllers), Triggers, Custom objects, Validation Rules, Workflows, Dashboards, Reports, Sandbox development and testing, SandboxBerry, ApexDataLoader, Import Wizard, Workbench, Visual Studio Code, Basics of SOAP or REST based web services
- ☐ Apex, HTML, Java Scripts, CSS, Java, MySQL, MS Excel, MS Word, MS Power Point.

PROJECTS

Carrier

Role: Salesforce developer & admin.

Technology: Salesforce

Client Location: US & EMEA

From: July'2018 to current

Description: UTC Climate, Controls & Security is a global provider of building technologies offering fire safety, security, building automation, heating, ventilating, air-conditioning and refrigeration systems and services.

Hot Request Claims

(April 2020 to September 2020)

- └ Community form used for creating a Hot request claim created by distributor/user.
- └ Based on this, Approval Processes follows up leading to Case closure.
- └ On Case closure, email will be trigger defining the close case and requesting to re-open a case.

Sales Concession Claims

(September 2019 to March 2020)

- └ Community form used for creating a Sales Concession claim created by a distributor/user.
- └ Designed the Approval Process that will be triggered as per Requirement.
- └ Created and designed the Email template, Email Alert that will be triggered authorized owner of claim once the case is closed.

DLS/VRF Charts - Classic to Lightning Migration

(June 2019 to August 2019)

- └ Developed the lightning component merged with charts used for displaying charts on the lightning record page.
- └ Dynamic Charts are populating the variable values based on the Data table for each category.

Supra Onity Merge

(September 2018 to April 2019)

- └ Project to merge two different Applications in one Org.
- └ Perform the data loads on standard objects as well as custom objects and deployed the profile with their permissions containing custom fields and their related page layouts.

EDUCATION

- **Bachelors of Technology (B.Tech)** – with 75.8% from Pranveer Singh Institute of Technology, Kanpur in 2018.
- **HSC(12th)** with 63.5% from Sir Padampat Singhania Education Centre, Kanpur in 2014.
- **SSLC(10th)** with 72% from Sir Padampat Singhania Education Centre, Kanpur in 2014.

STRENGTHS

- ☐ Determined to learn with practical approach.
- ☐ Good communication skills verbal and written.
- ☐ Enthusiastic and can produce results under deadline constraints.
- ☐ Experienced with leading teams.

PERSONAL DETAILS

Date of Birth: 30th September 1996

Sex: Male

Marital Status: Single

Languages Known: English and Hindi