

Mohit Jain  
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Profile Synopsis			
<b>Experience Summary</b>	<ul style="list-style-type: none"> <li>• Having 9+ years of extensive experience in development of large-scale enterprise-wide applications using Salesforce.com as Developer and Administrator</li> <li>• Salesforce certified Admin ,PD1,PD2 and java certified Associate</li> <li>• Worked on LWC, Lightning community builder, Lightning Applications</li> <li>• Worked on Sales cloud , service cloud , CPQ, omnichannel,Health Cloud</li> <li>• Worked on Responsive UI, Lightning Design System</li> <li>• Worked on salesforce.com to third party application Real Time Integration using REST API</li> <li>• Worked on Data Migration using Apex Data Loader as well as scheduling batch jobs.</li> <li>• Experience in Deploying Salesforce.com applications using IDE/Force.com , flosom , Copado , github,Changeset,bitbucket</li> </ul>		
<b>Educational Qualification</b>	<b>B.Tech (7.01)</b>	Year-2014	Sir Padampat Singhania Unviersity,Udaipur
	<b>H.S.C (77%)</b>	Year-2010	Jaipur School , Jaipur
	<b>S.S.C (70.33%)</b>	Year-2008	Jaipur School , Jaipur

Technical Exposure	
<ul style="list-style-type: none"> <li>• Prime exposure and experience in Administration, Configuration and Customization in Salesforce.</li> <li>• Extensively worked in Salesforce.com application customization using platform features like Salesforce lightning, Apex Classes/Triggers, Visualforce pages, Approval Processes, Validation Rules, Assignment Rules, Workflows, Auto Response Rules, Entitlement Processes, Milestones, Knowledge Management, Forecasting, Visual workflow, Process builder, Salesforce Sites, Reports and Dashboards (Standard as well as custom),Apttus CPQ</li> <li>• Proficient in MVC architecture (User Interface, Business Logic and Data Management).</li> <li>• Good in communication skills and Client interactions as well as Business users.</li> </ul>	
<b>CRM Packages</b>	Salesforce.com, Force.com
<b>Salesforce Technical Areas</b>	<ul style="list-style-type: none"> <li>- Salesforce lightning web components and Applications</li> <li>- Visualforce Pages, Apex Triggers, Apex classes</li> <li>- Web to lead, web to case, email to case</li> <li>- Workflow Rules, Approval Processes, Validation Rule, Assignment Rules, Auto Response Rules, Visual workflow, Process builder</li> <li>- Chatter</li> <li>- Entitlement Processes, Milestones, Knowledge management</li> <li>- Salesforce Sites, Custom report types, Reports and Dashboards</li> </ul>
<b>Programming Languages</b>	Visual Force and Apex
<b>Web Technologies</b>	HTML, CSS, and Java Script

**Project Descriptions:**

<b>May 2020 - Till Date</b>	
<b>Salorix consulting</b>	
	<p>During this tenure I worked on multiple projects where I was a part of design team, implemented, and deployed Salesforce.com sales and service applications. Modified the existing logic to optimize the performance and enhance usability. I have also played a role of devops engineer in one of the project .</p> <p>Some of the Clients with whom I have worked till now are mentioned below :</p> <p><b>Eversana</b> - Project was based on Health cloud for the pharmaceutical companies .My role is to develop and design community sites for the health care provider , field agents using LWC .Also responsible to do the deployments from sandbox to higher environment and to production using Git.</p> <p><b>CDW</b> - Project was to bring legacy system into Salesforce . My role was to implement the legacy system functionality into salesforce using LWC , apex and configuration wherever possible. Along with this I was responsible to do the migration of code using Copado .</p> <p><b>Citrix</b> - Project was based on sales , Apttus CPQ configuration and customization. Below are my engagements which were successfully delivered.            Quoting            DOTI - Salesforce Sync            Omnichannel            WaterFall Discounting            Auto Renewal            Network Subscription            Auto- Tag Opportunity            Quote Transaction            Along with the developer role I was able responsible to do the deployments from sandbox to the higher environment.</p>
<b>Clients</b>	Cloud software group
<b>Role</b>	Developer/Lead
<b>Responsibilities</b>	<p>Create and maintain the force.com environment including but not limited to configuration, apex programming, lightning components, installed packages and data.</p> <p>Worked on Platform Events, Batch Jobs, Data Migrations</p> <p>Manage system changes without interruption to the user.</p> <p>Support end users and serve as an escalation point.</p> <p>Work on release activities</p> <p>Owning aspects of environment monitoring and support</p> <p>Owning releases from technical aspect</p> <p>Interacting with other application teams to help troubleshoot existing integrations and offer input on new integration designs</p>

<b>Jan 2019 - May 2020</b>	
<b>Project Name</b>	Micro-Focus
	In Micro-Focus they work on creating software according to the industry needs . As part of the project we have to customize the service cloud implementation . Along with this we have to create a customer community where partners / external users will access the portal and buy the products or raise the query for their purchase.
<b>Client</b>	MicroFocus Internal Project
<b>Role</b>	Salesforce.com Developer
<b>Responsibilities</b>	Interacting with the onsite to discuss the status of the project, clarify any queries regarding the functionality. Developing Lightning components, Lightning Applications, Application Events, Component Events, Apex Classes, Triggers, Visualforce Pages, Building Responsive UI, Salesforce Sites etc. Configuring Lightning communities, Service Cloud Mentoring/Assisting Junior team members

<b>August -2016 - Dec 2018</b>	
<b>Project Name</b>	Lead Management
	Sobha Realty is a Real Estate company based out of Dubai . They deal in creating multi story and all categories of building and apartments .They use Sobha Realty
<b>Client</b>	Sobha Realty
<b>Role</b>	Salesforce.com Developer
<b>Responsibilities</b>	Worked on creating a lead management design and to implement the same . Developing Apex Classes, Triggers, Visualforce Pages, Validation Rules, Reports and Dashboards , lead assignment rules ,approval process etc. Interacting with the Business stake holders to work on the requirement and provide demo to them once the functionality is developed.

<b>August 2014 - Aug 2016</b>	
<b>Project Name</b>	Demand Side management
	This project was based on Java application using different framework . I was working as a java developer and along side I was also working on a stretch assignment which were based on salesforce .I was getting small task related to Salesforce admin/ development as I was doing stretch assignment.
<b>Client</b>	National Grid - US
<b>Role</b>	Salesforce.com Trainee , Java developer
<b>Responsibilities</b>	Interacting with the team lead for the stories and work on the assigned task. Preparing Techno-functional Design Documentation of the project Developing Apex Classes, Triggers, Visualforce Pages, Validation Rules and approval process, flows etc.