

## Career Objective

Seeking opportunities to achieve high career growth through a continuous learning process and keep myself dynamic, visionary and competitive with the changing scenario of the world.

## Current Profile

- **Certified Salesforce Administrator & Developer**, offering over almost **12+ years of experience** in Development and **4+ years of experience** in **Salesforce Practices**, academically proficient, **M. Tech in Software Development & Management**, serving as **Associate Consultant** in **TCS**.
- Experience in Software Development using **Salesforce Admin**, **integration** using **REST Api**, building components using **LWC** and deployment using **COPADO** in **Community Partner** in **Service Cloud (LWR)**.
- Ability to work in Business environment, team handling, customer dealing abilities with knowledge of **SAFe Agile Methodologies** and **Sprint Planning**.

## Technical Skills

- **Technologies: LWC, LWR, Salesfore.com, Apex, SOQL, SOSL**
- **Programming Languages: Java, APEX, LWC**
- **Web Technologies:**
  - **Markup Languages: HTML, XML, JSON, YMAL, XACML**
  - **Scripting Language: JavaScript**
  - **J2EE (JSP, Servlets), RESTful Web Service**
  - **Framework: Struts, Spring Core, Spring MVC, Spring-boot, Microservices**
- **Query Language: Structured Query Language (SQL)**
- **Testing Tools: Junit, SOAP UI, Fit-Ness**
- **Database Tools: TOAD, SQL Plus**
- **Reporting tools: JIRA, Confluence**
- **CICD: COPADO, GIT (Stash, Bitbucket), Jenkins and TFS.**

## Certifications

- **Certified Platform Developer I**
- **Salesforce Certified Administrator (SU21)**
- **Sun Certified Java Programmer (SCJP1.6 with 93%).**

## Achievements

- Received **Rising Start Award** Feb 2016.
- Received **Innovator Award** Oct 2018.

## Professional Qualification

- **M. Tech (Software Development & Management)** from Vellore Institute of Technology, Vellore, Tamil Nadu (affiliated **VIT University Vellore**) with **Distinction** scoring **CGPA 8.39**.
- **B.E (Information Technology)** from **Govt. College of Engineering**, Karad, Dist-Satara (affiliated **Shivaji University**) in 2010 with **Distinction** scoring **68%**marks.

## Educational Qualification

- Passed Higher Secondary Education (HSC) from KBP College Pandharpur, Dist-Solapur (affiliated **Pune University**), in 2006 with **Distinction** scoring **80.83%** marks.
- Passed Secondary Education (SSC) from SNVJ High School Jamkhed, Dist-A.Nagar (affiliated **Pune University**) in 2004 with **Distinction** scoring **83.20%**marks.

## Professional Experience

### Tata Consultancy Services

May2021-Till Date

#### Associate Consultant

- Working as **Salesforce Admin** and **Salesforce Developer** in **RISE** (RETAILER INTEGRATED SERVICE EXPERIANCE) and initiative by **Jaguar and LAND ROVER**.
- Leading Team effectively for the development and implementation of RISE Features.
- Handling multiple Sprints Plannings, Sprint Retros, Sprint Demos for RISE features.
- Managing customer centric operations & ensuring client satisfaction by achieving delivery & service while maintaining adherence to quality standards and catering to client's specific technical needs.

### Fulcrum Worldwide Software Pvt. Ltd

Jan2017-Apr2021

#### Team Lead

- Technical BA for JW File Handler (**Salesforce Admin**) for CA to JWFH transition.
- Effective contribution in the development and implementation of Sapiens Reinsurance System. Restructuring and Upgrade of BIP System.
- Handling multiple sprints planning for **Claims Assure** features.
- Production Support for **Claims Assure & Sapiens** and by monthly releases using **Kanban Board**.

### Fulcrum Worldwide Software Pvt. Ltd

Nov2013-Apr2017

#### Sr. Developer

- Effective contribution in the development of Claims Assure and Sapiens, BIP and Submission. Lead Developer for reducing manual work like **ESB Console** Application.
- Developed a major part of Sapiens Reinsurance and integration of Reinsurance in CA. Contributed to monthly release for BIP and Claims Assure as per Agile methodology.

### Cognizant Technology Solutions

Jul2010-Nov2013

#### Programmer Analyst

- Effective contribution in the development of Client Service Profile (CSP) for handling complete life cycle of client to onboarding Organization's Client for Investment Banking.
- Effective contribution in the development of Client Onboarding Lifecycle Tool (COLT) For handling client to onboarding Organization's Client for Investment Banking.

## Projects in Tata Consultancy Services

### RETAILER INTEGRATED SERVICE EXPERIANCE (RISE)

May2021-Till Date

- **Responsibilities:** Understand Client requirement & discuss accordingly issues and solutions. Develop solutions in SFDC for enhancement.
- **Environment:** Apex, REST, LWC, COPADO

### Claim Assure Upgrade and Production Support

Nov2013-Apr2021

- **Responsibilities:** Successfully worked on the major releases of Claims Assure adding new features as per customer demand and supported production issues on existing functionality.
- **Environment:** Spring MVC, Hibernate, SQL, **Docker**

### Sapiens Reinsurance

Nov2013-Apr2021

- **Responsibilities:** Requirement analysis, designing, Development and Unit testing for the batch that enables carriers to manage their ceded programs efficiently and effectively.
- **Environment:** Core Java, SQL

### **Billing Integration Portal**

**Nov2013-Apr2021**

- **Responsibilities:** Developed an Integration application between Java WINS and Renaissance Application. It is mainly for redirecting Billing Inquiry request to respective application version.
- **Environment:** JSPs, Core Java, Spring Core

### **Projects in Cognizant Technology Solutions**

#### **Client Service Profile (CSP)**

**Nov2010-Jan2012**

- **Responsibilities:** Efficiently implemented CSP application which will be a central repository for the contacts and coverage of Organization's Client using Struts and JSPs.
- **Environment:** JSPs, Core Java, Struts.

#### **Client Onboarding Lifecycle Tool (COLT)**

**Feb2012-July2012**

- **Responsibilities:** Developed flex-based web application which will provide complete on boarding of a client in Organization's Client.
- **Environment:** Core Java, XACML, Drools.

#### **Common Entitlement Module (CEM)**

**Aug2012-Nov2013**

- **Responsibilities:** Developed an entitlement module named "Common Entitlements Module" Coupled with policy and execution logic.
- **Environment:** Core Java, XACML.

### **Personal Profile**

Date of Birth	: 27 <sup>th</sup> August	Gender	: Male
Nationality	: Indian	Languages Known	: English, Hindi and Marathi

### **DECLARATION**

I hereby declare that all of the details furnished above are true to the best of my knowledge and looking forward for an opportunity to work in your organization.

Date : Amrutkumar Rode

Place : Pune (MH)