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Career Summary

- As a professional, I have 6.5 years of experience in **Software Application Design, App Development, and Testing.** Also worked on **Application Support & Maintenance** during my tenure at Tata Consultancy Services.
- Tech Enthusiast and **Full Stack Developer** skilled in Software and Application Programming.
- Extensively worked on application development in different cloud platforms for the last 2.5 years. The cloud platforms include **Salesforce CRM, Oracle CPQ and Oracle Service Cloud.**
- Worked in the domain of **Customer and Marketing** in Deloitte which primarily focuses on building and customizing applications for handling **Quote to Cash** process.
- Adept in transforming the business requirements to implementation on **salesforce.com and Oracle Cloud** platform by designing the necessary entities and creating the appropriate relationships.
- Worked on **Salesforce B2B** platform and developed **Lightning Web Components** to implement client specific requirements.
- Worked on Complex UI customization, process flows, process builder, quote approval cycle, configuring and administering features available on Salesforce CPQ and B2B Cloud
- Expert in SFDC Development using **Lightning Application, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Custom Objects, Sharing rules** and **Workflows.**
- In Oracle CPQ, I Worked on Quote to Service Contract process of CPQ module. Gained expertise in the CPQ areas such as **Commerce, Single and Multi-Node Configuration, Document and Email Template Designer, Developer Tools, BML Script Library**, **Approval Life Cycle** and **Integration Centre**.
- Experienced in programming with Java. Worked on application development with **Java Struts** as development. framework**, Oracle PL/SQL** as database programming language**, and Java Script/jQuery** for client-side scripting.
- Competent in developing **Java Web Services** that use **SOAP** as well as **REST** mechanisms**.**
- Implemented **Java Business Services** in Siebel server that uses **multi-threading** for speeding up data import jobs
- Worked **on high performance Data Processing** in **Oracle DB**. Proficient in developing Complex Stored Procedures in Oracle PL/SQL and Oracle SQL Performance Tuning.
- Strong knowledge of **Object-Oriented Analysis and Design** Concepts and **Design Patterns**.
- Highly proficient in developing **Complex Stored Procedures** in Oracle PL/SQL and **Oracle SQL Performance Tuning**.
- Experienced in developing data base objects such as **Functions, Packages** and **Objects** using **SQL and PL/SQL.**
- Proficient in **Shell Scripting** to set up data load and data processing automation jobs.
- Experienced in scheduling data processing automation jobs using **CRON scheduler**.
- Well versed in Configuration and Enterprise Integration Management Modules of Oracle Siebel Technology.
- Adept in using **HTLM5** and **CSS3** Technologies. Worked on **Bootstrap, jQuery** and **Angular JS** libraries.
- Aware of **AGILE** software development methodologies such as **Scrum.**
- Expert in web application development using **MVC** model. Worked on **Apache Struts** and **ASP.NET MVC.**
- Aware of Version Control System practices such as GitHub, SVN and MS Visual Studio Safe.
- Received **ILP KUDOS Award** for demonstrating performance of highest order during training period at TCS.
- Received **Special Initiative Award** for my contribution to project during my tenure as Systems Engineer at TCS.
- Received **On the Spot Award** for demonstrating exceptional dedication and commitment towards work at TCS.

Professional Experience

- Working as Consultant in **Deloitte** Touché Tohmatsu Private Limited from **September 2018** to **Till Date**.
- Worked as Systems Engineer in **Tata Consultancy** Services from **August 2014** to **August 2018**.

Academic Qualifications

- **Master of Science** in Information Technology from **IIIT – Hyderabad** with 82% in June-2014
- **Bachelor of Technology** from Vignana Bharathi Institute of Technology (affiliated to **JNTU-H**) with **71%** in June-2011

Technical Skills

Cloud Platforms (SAAS):	Salesforce CRM, Salesforce CPQ, Oracle CPQ
Programming Languages:	Big Machines Language, Apex, Java, Python, Oracle PL/SQL, C, C++, C#, PHP, Shell Script
Databases:	Oracle 11g/12c, Microsoft SQL Server 2014
Operating Systems:	Unix (Sun Solaris), Linux (Ubuntu 20.x), Windows 10
Development Frameworks:	Apache Struts, ASP.NET MVC, Code Igniter
Web Technologies:	Java Server Pages (JSP), ASP.Net, HTML 5, CSS 3, jQuery, JavaScript
CRM Technologies:	Siebel Application Configuration, Siebel Enterprise Integration Management

Project Profile

MOTO CPQ – CURRENTLY WORKING

Technologies: Oracle CPQ Cloud

Description: Worked on Quote to Order Management Process and Quote to Service Contract process of CPQ Module.
Helped Client has seamlessly integrated more product lines to the existing product portfolio.

Role: My prime responsibilities in Motorola CPQ include.

- Interacting with client management in scrum calls to get necessary clarification and report work progress.
- Develop the Configuration and commerce rules so that the sales team can configure the products accurately and generate professional quotations.
- Debugging the production issues and formulation of production fixes in a very short time.

CAT INC. - LEAD TO LOYALTY

Technologies: Salesforce B2B, Salesforce CPQ, Salesforce Lightning

Description: Worked on Quote to Order Management Process. Helped Client to customize salesforce application by building custom lightening web components.

Role:

- Understanding the business requirements and translating them to technical specification.
- Deliver the user stories as planned in the sprint backlog.
- Worked on critical user stories such as: Creation of Wishlist from Web-cart and vice-versa, Creation of Web-cart from Quote, Dynamic Search field implementation, and Quote life cycle.
- Worked on custom UI Design in LWC and advanced concepts of Salesforce Lightening.

BROADCOM CPQ

Technologies: Oracle CPQ Cloud

Description: Worked on Quote to Order Management Process.

Role:

- Understanding the business requirements and translating them to technical specification.
- Worked on Quote Approval Process of commerce module.
- Helped client to seamlessly integrate more product lines to the existing application after subsequent mergers

E-FOUNDATION SYSTEMS

Technologies: Oracle PL/SQL, Java Struts, Java Hibernates, Java Spring, Java Server Pages,

Description: E-Foundation Systems is a java web application developed using JSP and web frameworks of java.

Role: My prime responsibilities in E-Foundation Systems include.

- Implementing the client approved change requests and enhancements.
- Debugging the production issues and formulation of production fixes with a turnaround time varying from six to 24 hours depending up on the criticality of the issue.
- Interacting with the various stake holders to perform production support and maintenance activities.

ALGORITHM

Technologies: Oracle PL/SQL, Unix Shell Script, Java

Description: Algorithm is an oracle PL/SQL driven data processing system that supplies data to downstream systems.

Role: My prime responsibilities in Algorithm include.

- Creation and modification of Shell Scripts based on the changes in project and client requirements.
- Creation of new database objects such as stored procedures, packages, functions
- Continuous enhancements development and deployment of production fixes and Performance improvement through Data Chunking, Multi-Threading, and Dynamic SQL.

DATA ARCHIVAL ENGINE

Technologies: Oracle PL/SQL, Java, Siebel Enterprise Integration Management, Siebel Application Configuration

Description: Archival Engine is a Siebel application that can be configured by the end-user to archive data present in Siebel tables.

Role: My prime responsibilities in Data Archival System include.

- Developing the Siebel Application so that the end-user can configure the archival sequence.
- Develop the java business service to invoke Siebel business service in the target system.
- Develop the stored procedures to be called by the java business service.

GLOBAL METERED SUPPLIES

Technologies: Oracle PL/SQL, Java, Siebel Enterprise Integration Management, Siebel Application Configuration

Description: GMS is a Siebel application that is used by the client to track orders and shipments.

Role:

- Configuring the Siebel Application as per the client approved design.
- Develop the stored procedures that are a part of daily/weekly CRON jobs as per the design.
- Worked on Sibel Data Jobs by using Enterprise Integration Management module.

TECHNICAL SUPPORT ESCALATION TRACKER

Technologies: Java Struts, Java Script, Bootstrap, Ajax using jQuery

Description: TSET is a java struts web application that is used by the call center executive to raise/track a service request.

Role:

- Developing the Java Struts web application in order to accommodate new requirements given by the client.
- Performing Unit Testing and End to End Testing and preparing respective documents.
- Enhancing the existing application to accommodate the change requests and production fixes as per the modified design.

EMPLOYEE RECRUITMENT SYSTEM

Technologies: ASP.Net MVC, C#.Net, ADO.Net, Team Foundation Server, SQL Server 2014

Description: Employee Recruitment System is an ASP.Net web application that helps job aspirants to apply for a job.

Role: As a trainee my responsibilities in this project included.

- Developing and Unit Testing the ASP.Net web Application.
- Coordinating with team to ensure that all the application meets the requirements specification.

RESOURCE SHARING REPOSITORY

Technologies: MySQL, Code Igniter PHP Framework, HTML5, AJAX, CSS3, Java Script

Description: It is a web application developed as a part of the practicum during graduation. It takes URL submitted by the user and saves the contents of website on to the server on which the web application is deployed.

Role:

- Design, Develop and Document the Message service and Admin panel modules for the application.