**ATCHAYA GUNASEKARAN**

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**CAREER OBJECTIVE**

Seeking a respectable position in a reputable organization, to work in a learning and challenging environment, upgrade my skills and knowledge to the best of my abilities and contribute to my organization growth as well as my personal growth.

**WORK EXPERIENCE**

**Designation**: Systems Engineer at Tata Consultancy Services June 2015 – October 2018

* Worked in Commercial Lines of Business for an Insurance company as a QA Analyst.
* Played major roles in different testing activities which includes test analysis, test
planning, reviews, execution and test reporting.

**Designation**: Consultant at Capgemini Technology Services November 2018 – March 2021

* Worked as an Guidewire Tester for an Insurance company in U.S

**RESPONSIBILITY**

* Understand the testing effort by analyzing the requirements of project.
* Preparing the Estimation/User Points on basis of requirement complexity and ensuring justifiable billing from client during the Sprint planning.
* Involved in creation of test scenarios to ensure applications are tested for
conformance to specifications
* Worked in Agile Methodology and responsible for Agile sprint ceremonies such as Sprint Planning, User stories Grooming, Daily standups and Retrospective calls
* Worked with development, third parties and business teams to fix defects as per the
agreed timeliness and get ETA for open issues
* Responsible to track the daily status and weekly updates of Script development activities to client
* On boarded and trained new joiners to enable them to understand the Team’s culture and knowledge Transfer on Guidewire Application
* Hands on experience in Policy Center – Guide wire application for past 3.6 years.
* Ensuring the timely delivery of different testing milestones over interaction with
customer in person.

**STRENGTH AND DECLARATION**

* Good interpersonal and communication skills
* Ability to work under competing deadlines
* Good team player
* Willingness to learn and share knowledge, with the ability to work independently

**APPLICATION EXPERTISE**

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| --- | --- |
| Application | Policy Center – Guidewire V 9.0, Claim Center - Guidewire V 9.0, Billing Center – Guidewire V 9.0 |
| Tools | CA Lisa, SOAP UI, SQL Developer,POSTMAN |
| Language | Basics of C, C++, Java |
| Test Management Tools | HP - ALM, JIRA, Zephyr, JAMA |
| Test Methodologies | Agile methodology |
| Domain Experience | Healthcare and Insurance |
| Business Development | I take up initiative to provide meaningful contribution to the team that helps in building up the customer confidence and handing over more projects to the team. |

**CERTIFICATION AND CREDITS**

* TCS BDA: Certificate in Commercial Insurance
* TCS BDA: Certificate in Insurance Concepts
* TCS BDA: Agile Delivery
* Certified on Guidewire and General Insurance
* Awarded twice as “Star of the Month” at Account level for dedication and commitment
* Actively contributed to various ideation events - by TCS
* An active member of FIT 4 LIFE and Safety champion in TCS

**RELEVANT PROJECT EXPERIENCE**

**Project # 1**

Client: Leading Insurance Company in U.S

Project Title: FrontLine Insurance

Duration: June ‘21 – Current

**Roles & Responsibilities:**

* Currently working in Homeowners LOB for Frontline Insurance
* Responsibilities included were designing Functional Test Cases and Maintain Test Data, Verify the Test Cases and log and follow-up defects in JIRA
* Have experience on using qtest for requirements and JIRA for executing test case, defect creation etc

**Project # 2**

Client: Leading Insurance Company in U.S

Project Title: StateAuto Insurance

Duration: October ‘19 – March '21

**Role & Responsibilities:**

* Worked in Workers' Compensation LOB for StateAuto Insurance.
* Lead the team of 5 people
* Majority working on the Integration module and testing that Input provided is hitting the third party service and getting the response using POSTMAN and SOAP UI
* Have good knowledge on Policy center and Billing center
* Have experience on using JAMA for requirements and JIRA for executing test case,defect creation etc
* Worked on the Project using agile methodology and experienced practical Benefits of implementing agile methodology.
* Responsibilities included were designing Functional Test Cases and Maintain Test Data, Verify the Test Cases and log and follow-up defects, Generate Test Scripts using the Automation tools, Run and validate the results and report Test Execution Results.

**Project # 3**

Client: Leading Insurance Company in U.S

Project Title: SafeAuto Insurance

Duration: October ‘18 – October '19

**Role & Responsibilities:**

* Worked in Personal Auto and Commercial for SafeAuto Insurance.
* Hands on experience in Policy Center – Guide wire application for past 3 years.
* Worked on the Project using agile methodology and experienced practical Benefits of implementing agile methodology.
* Responsibilities included were designing Functional Test Cases and Maintain Test Data, Verify the Test Cases and log and follow-up defects, Generate Test Scripts using the Automation tools, Run and validate the results and report Test Execution Results.

**Project # 4**

Customer: Insurance Company in U.S

Project Title: Nationwide Insurance

Duration: June ’16 – Oct ‘18

**Role & Responsibilities**:

* Worked in Commercial Lines of Business for Nationwide Insurance as a QA Analyst.
* Successfully delivered the Business owners product for Nationwide Insurance.
* Testing the migration of policies from the legacy system to the new system (Policy center) with help of SQL queries.
* Created web portal in Shared network which allows testers to fetch the updated test data from the portal
* Tested both SOAP and REST protocol implemented Web Service
* Responsibilities included were Generate the comparison reports by the Automation tools using CA LISA, validate the results and log and follow-up defects and report Test Results

**Project # 5**

Customer: Healthcare Insurance Company in U.K

Project Title: Vitality Health

Duration: August ’15 – May ‘16

**Role & Responsibilities**:

* Develops requirement traceability matrix, test scenarios and test cases for the release based on SRS document during Test design phase
* Involved in creation of test scenarios to ensure applications are tested for
conformance to specifications
* Work with development, third parties and business teams to fix defects as per the
agreed timeliness and get ETA for open issues
* Experienced in Functional testing, Regression testing, GUI based testing, Sanity and smoke Testing

**EDUCATION**

* Bachelor of Engineering in Computer science and Engineering during 2011-2015 with 80% aggregate from Rajalakshmi Engineering College, India.
* Higher secondary education from State board of Examinations during 2009-2011 with an aggregate of 93.4%
* SSLC from Anglo Indian board of Examinations during 2008- 2009 with an aggregate of 87.2%

**PERSONAL PROFILE**

Date of Birth : 25th June 1994

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