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## ANURAG SINGH

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**Email:** anuragsingh2016synt@gmail.com

**Contact:** 7737252704

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### **Objective**

To obtain a responsible and challenging position where I could do justice to my potential and capabilities by utilizing my educational and professional skills.

### **Career Brief (UiPath, Blue Prism Accredited RPA Developer)**

- Currently working in **KPMG** (Consulting- Tax technology Hub)
- **Experience in RPA Development** using latest tools & Technologies with Data Manipulations & Visualization .
  - **UiPath (Certified)**
  - **Blue Prism-BP (Certified)**
  - **Win Automation**
  - **Alteryx**
  - **Power BI**
- **Worked in all the phases of RPA and deployed nearly more than 20 bots.**
- **Understanding the Requirements, Solution designing, Process flow Design based on SOP provided, Developing End-to-End Process & Supporting till the Production.**
- **Involvement in Setting up Environments , Requirement gatherings , Business analysis, Development , Testing process & Hiring new talents .**

### **Professional Experience**

- **Total 6 years of dynamic IT Experience & 5+ years of experience in RPA Development.**
- Experience in developing the process using the different applications like **Web, Windows Desktop, Mainframes ,SAP & Citrix**
- **Nearly 1 year of experience in Performance Engineering** in Banking , Retail & e-commerce domain.
- Worked in **Syntel International Pvt. Ltd.** and **Mphasis- An HP Company**

### **TECHNICAL BACKGROUND**

**Technologies:** Robotic Process Automation (RPA) Development , Performance Engineering

**Process Development Tools:** **Blue Prism , UiPath, WinAutomaton , Alteryx , Power BI**

**Languages:** Python, VB script , Core Java , C# , SQL

## PROJECTS

<b>Project Title # 1</b>	<b>GoRS Bots (Partnership, Corporate, federal, CA, NY-forms)</b>
<b>Technologies</b>	RPA (UiPath) , Data Manipulation (Alteryx) ,
<b>Role</b>	Developer + Lead

### Project Description

GoRS BOTS deals with all the states with Income tax filing requirement and district of Columbia .prepare extensions/payment vouchers and XMLs (if efilng) in GoRS for return 1065 and 1120 . Upload PDF extensions and XMLs to Orion.

<b>Project Title # 2</b>	<b>Sync-App (Reports, Billing Anlysis, Auto-T&amp;E)</b>
<b>Technologies</b>	RPA (UiPath) , Data Visualization (Power BI)
<b>Role</b>	Developer + Lead

### Project Description

Sync is the internal app which deals with all the management activities of time and expense. It has reports, billing analysis and sync- Auto T&E . Here bots download the reports from the portal with respect to details provided and do all sort of calculations with Alteryx and finally publish it to the dashboard for the management.

<b>Project Title # 3</b>	<b>Emergency Card Replacement</b>
<b>Technologies</b>	RPA (Blue Prism)
<b>Role</b>	Developer

### Project Description

Emergency Card Replacement system Application deals with customers lost , stolen or broken credit cards . Where SLA for new Card issue is 1 day . Customer needs to give proper details and according to their details after validation their old card get cancelled and new card number get generates. Mainframes application needs for the business logics and web CRM application deals with details validation.

<b>Project Title # 4</b>	<b>IAF-Zurich North America</b>
<b>Technologies</b>	RPA (UiPath)
<b>Role</b>	Developer

### Project Description

IAF deals with the production data where ticket has been raised on the Service Now according to the ticket demand resolution needs to be done within the SLA period .This process involve the Processor, CPU, Memory alerts of the Servers. Resolution is directly based on the Criticality of the Servers and alerts .This process deals with java application where live alerts are being recorded and SNOW which is web application tool.

## **Responsibilities**

As a Lead and Developer involved in

- Based on the SOP understanding, creating the BRD, WBS ,PDI, ODI documents.
- Designing end to end Process flow based on SOP.
- Development & Testing of complete end to end process.
- Actively attending the PIV calls to rectify or modify the process flow according to the clients need.
- Monitoring the Queue and raising the incidents if required.
- Supporting till the successful handover to Production and Operation Team.

<b>Project Title # 1</b>	<b>RDC Upgrade (Ware House)-Supply Chain</b>
<b>Technologies</b>	Performance Testing(Load Runner, Neoload, Jmeter)
<b>Role</b>	Performance Engineer

## **Responsibilities**

- Performed Load, Stress & Endurance testing.
- Analysis of CPU, Memory matrices.
- Performance analysis using tools like Load runner, Neoload, Jmeter.
- Involvement in the System Test Plan Preparation and Requirements Streamlining.
- Involvement in Test Execution, Results Analyzing and Defect Reporting.

## **Recognitions**

- Winner of the KPMG Value awards
- Winner of the Syntel best fresher new joiner of the year award (Kudos)
- Syntel values awards winner (Quarterly)

## **Personal**

**D.O.B** 10 July 1992  
**Father's Name** Mr. Prem Shankar Singh  
**Address** Flat No.-A-410,Vars Parkwood, Bellandur, Bangalore