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Over 14 yrs. of industry experience on working with esteemed companies like T-Mobile, Symantec Corporation, General Electric, T-Mobile and ABN-AMRO Bank (now Royal Bank of Scotland) clients.

- Extensive Technical and Implementation experience of small, medium and large-scale, high availability hybrid architecture based integration projects using different middleware technologies on Agile model.
- Expertise in Cloud based (iPaaS), on-premises, Engineering Product Integrations and Enterprise Application Integrations involving Oracle ERP (11i, R12), WorkDay, Salesforce (SFDC), Amazon Webservices (AWS), Eloqua, Zuora, Sabrix, MDM, Flexera, Cloud Craze, FinancialForce, Anaplan.
- Contributed successfully for implementation of a Subscription based model Cloud based (iPaaS) subscription based model over REST API's, Microservices Architectures in Symantec. Implementation of API's for Order to Cash, Engineering Provisioning, Usage, Billing, Invoice/Credit Memo functionality, Partner integrations.
- Implementation experience for highly scalable, fault-tolerant and reliable architecture solutions based on SOA [SOAP/REST] Web Services.
- Proficient in client discussions, requirement gathering, analysis, providing high-level estimations and rough estimates.
- Contribution to the complete life cycle of projects and have rich experience in Integration requirements scoping and assessments, proposing system integration architectures, identifying interfaces, developing functional specifications, prototyping, developing monitoring strategies, solution deployment and client training.
- Experience in leading teams towards project implementation, Client & Vendor interaction, work allocation, monitoring team progress, mentoring, ensuring adherence to quality standards.

Tools and Technologies:

Middleware products suite	Mule 3.X, Mule 4, MuleSoft ESB, MuleSoft API manager, MuleSoft Anypoint MQ, Mule Connectors, TIBCO Active Matrix Business Works 5.12, Designer 5.9, Administrator, Rendezvous, EMS, Adapter for Active Database, File Adapter, SAP adapter, Salesforce [SFDC] Plugin, REST/JSON plug-in, Hawk, Tibco Business Event, Tibco Business Connect, Oracle SOA Suite
Web Technologies	Web Services [SOAP/REST], WSDL, XML and related technologies like XSD, X-path, XSLT and HTML
Languages	C, C++, Java, PL/SQL.
Operating System	Windows 7, XP, 2003, 2000, UNIX (SUN Solaris/ HP), MS DOS
Database	Oracle 10g/9i, SQL Server, MySQL, MS Access, TeraData
Tools	GitHub, Jenkins, Nexus, Artifactory, SOAP UI, Data Power, Putty, Toad, WinSCP, SQL Navigator, Eclipse.

Work Experience:

Symantec Corporation, Mountain View, CA

Jun'14-till date

Sr Principal IT Application Specialist

Symantec Corporation is market leader in cyber security and software business with customers and partners spread across the world.

Global Subscription Platform

Subscription platform being one of the most significant implementation in the company with the vision of selling the company products based on the subscription model across the entire world for direct Customers and channel partners/resellers via marketplaces.

Responsibilities:

- Led the architecture, design and development to implement the pilot release and later the full-fledged hybrid architecture based API's and microservices to integrate with Zuora, SFDC, CloudCraze, Oracle 11i/R12, Eloqua, MDM, Sabrix, AmberRoad, AWS, AppDirect Engineering Provision systems.
- API's for the Subscription, Amendment, Usage, Users, Provisioning, Invoicing/Credit Memo, Trade Compliance were implemented for the Partners integrations across different regions. Partners specific API's for AppDirect and Amazon marketplace were implemented as well.
- Coordinated with various teams across the enterprise along with the Engineering teams to understand the requirements. Worked on the designs with different architects, teams and business on the API designs and implementations.

- Worked with different Partners, Distributors like Ingram, SoftBank, British Telecom etc for POC, implementations and supporting issues.

Trade Compliance Integrations

Symantec decided to opt for the cloud based solution to deal with the Trade compliance checks, RPL, EPCI/GMP etc. AmberRoad was selected to provide the cloud based integrations to support the compliance checks across different applications.

Responsibilities:

- Led the design and implementation for the API's and micro-services to interface with SFDC, Cloud Craze, Oracle ERP for performing various checks like RPL, EPCI/GMP, Product Classification, Export Compliance checks etc.
- Integrated with different applications, portals via API's and microservices.

Symantec & BlueCoat M/A

Symantec acquired BlueCoat as one of the M/A initiatives which led to integration of various applications of the 2 companies. There was consolidation of the data, portals, applications, databases etc which led to various integrations between the two companies. Major effort was to migrate the BlueCoat Talend middleware integrations to Tibco/Mule middleware along with new integrations between SFDC, MDM, Oracle and Flexera.

Responsibilities:

- Led the architecture, design and development for the integrations for the product Licensing functionality between the applications used by BlueCoat and existing Symantec Licensing apps.
- Different Licensing Portals were merged and integrated to support the mergers of the 2 companies with challenges to integrate the existing solutions integrated with Tibco and Talend.
- Complex syncing interfaces between Oracle, SFDC and Flexera were re-designed and implemented.
- Contributed for end to end implementation of the critical Customer facing portal re-design and participated in various requirement meetings to scope, analyse, architect and implement the end to end flow.

Client: T-Mobile (Bothell, WA)

Nov'13– Jun'14

Middleware Consultant

T-Mobile USA, Inc. is the U.S. wireless operation of Deutsche Telekom AG. Deutsche Telekom is one of the largest telecommunications companies in the world, with nearly 130 million customers worldwide. T-Mobile is standing great in the best coverage and satisfying all the wireless customers.

Responsibilities:

- Attending BRD meetings, analysing the requirements and impact on the existing systems.
- Coordinate and work with different cross-functional teams and Architects to prepare the Impact Assessment doc (Design Doc), mapping docs for the impacted interfaces or new interfaces and reviewing it with the peers.
- Coordinate and work closely with the Dev team to drive the implementation, review and testing with different teams.
- Coordinate and provide support during the go-Live and participate in the deployment activities.

Mphasis An HP Company

**Client: Symantec Corporation – MountainView, CA
Pune, India**

**April '10 – Nov'13
Oct '08 – Mar'10**

Middleware Project Lead

Mountain View, CA: April 2010 – Till date

India: Oct 2008 – March 2010

Successfully delivered projects:

Quick Arrow Replacement

Worked as a lead to implement the replacement of the existing QuickArrow tool used by consulting to track time and billing for the consulting organization by SFDC cloud based Financial Force cloud system due to limited support and functionality constraints of the existing application. Financial Force being the new SFDC based application was integrated with the existing OPA (Oracle Project Accounting) through middleware. New integrations were designed and implemented successfully.

Customer Partner Online Enablement (CPOE)

Existing Java based Portal enabled the syncing of the Account/Contact data from the Portal to the various Partner downstream applications. Syncing involved integration of Portal to Downstream applications using multiple Tibco interfaces. The existing Java based portal was supposed to be migrated to the new SFDC based system [CPOE]. To successfully enable this integration new Tibco interfaces had to be implemented to integrate with SFDC. Existing Tibco interfaces and API's were modified to accommodate the sync the Account/Contact data with the downstream applications.

In Product Licensing (IPL)

To improve the Symantec customer experience by providing the ability for customers to interact with the licensing process from within their Symantec product(s) instead of the Symantec web portal a Tibco interface was implemented to expose the HTTPS WebServices operation through DataPower to perform the Licensing activities.

Partner Benefit Administration (PBA)

To automate the process of placing non-revenue Orders for Symantec partners to ERP system and to enable successful migration of existing manual ordering system to SFDC new interfaces were implemented to integrate with SFDC, fetch the Orders placed in the SFDC system and push the same to the centralized ERP Ordering process. Ordering statuses from ERP were also updated back to the SFDC system.

Environment: TIBCO BusinessWorks, Designer, Administrator, EMS, Adapters for ADB/File , SFDC plug-in, Java, UNIX, Windows 7, Oracle 10g, DataPower, SOAP UI, Putty, TOAD, WinSCP, SQL Navigator.

Responsibilities:

- In all this time, Involved in design and development of more than 35 interfaces using TIBCO Product Suite. Performed various roles of Tibco Lead/Architect in this span.
- Projects include use of Web Services and other related technologies like WSDL, SOAP, XML, XSD, and X-path. It also requires creation of numerous Java Custom Functions to extend the capability of TIBCO Designer.
- Responsible for establishing TIBCO development standards to be followed by all TIBCO developers.
- Trained Team members in very in-depth expertise in TIBCO BW development, BW administration, TIBCO EMS and the use of the TIBCO ADB Adapters. Also trained the team in SQL, XML, XML Schema, X-Path, XSLT, and Web Services.
- Helped in performing load testing to see how well the services performed under numerous circumstances. Also performed numerous performances tuning exercises to find the best optimal app settings and meet the SLA's.
- Involved in Cenxic scanning's of interfaces, in order to get security clearance. This helped in adhering with the security policies established by Info Sec department within Symantec.
- Requirement and Analysis Phase – Attended BRR meetings (Business requirement request) and Discussions based on BRD with the business teams. Preparation of FBTR (Functional Business and Technical Requirement) based upon the analysis.
- ✓ **Design Phase –**
 - Creation of Application Design docs, Technical design docs and review with the Technical Architect.
 - Preparation of RTM (Requirement traceability matrix), Creating Network Diagrams, Ports and Topology diagram, Creation of Data Mapping docs.
 - Ensuring the solution is SOX and PCI [Payment Card Industry] compliant.
 - Prepared the design documents using UML diagrams.
 - Involved in designing database schema using ER diagrams.
- ✓ **Development Phase –**
 - Developing and deploying the interfaces based on the approved design.

- Helped offshore team in the development of the interfaces and done code review from time to time.
- Worked with Windows operation and UNIX operation teams to get the ports open and ensure connectivity is established.
- Preparation and execution of Unit Tests. Fixing bugs when encountered.
- Preparation and execution of Integration Tests. Fixing bugs when encountered.
- ✓ **QA/UAT Testing phase -**
 - Migration of interfaces to QA after successful completion of Unit Test cycles.
 - Fixing defects/bugs encountered during QA tests.
 - Migration related standard doc preparation which includes Pre-implementation plan, Back out, plan, Implementation plan, Migration doc, Verification and validation plan
 - Fixing UAT test defects, when encountered.
 - Helping the Project Manager in creation of the Production Cut-Over plan.
 - Creation of KT documentation and Run books, Conducting KT and Q/A sessions.
- ✓ **Deployment to Prod -**
 - Moving interface to Prod and Post Production support. Helped release team as and when required.
 - Involved in enhancement of the solution using agile methodology.
 - Helped support teams from time to time in sustain activities.

Patni Computer Systems [now IGATE Patni]
Client: GE -Commercial Finance, Mumbai-India
Software Engineer

Apr'07 - Oct '08

Application SLA

GE Fleet Services [Commercial Finance Company] is a service provider for vehicles to all the corporate clients across US, Canada and other countries. More than 50 web - applications were used which requires maintenance, enhancement and rollout support.

Violation / PPT (Personal Property Tax)

The Violation application is one of the applications used to maintain the details of the Violations committed by the vehicle users across US/Canada. The PPT application is used for maintaining the tax related information for the vehicles. The Violation application is used to maintain the details of the Violations committed by the vehicle users across US, Canada.

Environment:TIBCO Business Works, TIBCO Administrator, TIBCO EMS, TIBCO ADB Adapter, Web logic , Oracle, and Java.

Insurance Tracking System (ITS)

The ITS applications is used to maintain all the Insurance Policy related details for the vehicle which are used by the GE Fleet services.

Environment:TIBCO Business Works, TIBCO Administrator, TIBCO EMS, Tibco BusinessConnect, TIBCO ADB Adapter, Web logic , Oracle, and Java.

Responsibilities:

- Understanding Business Requirements provided by client in the form of Requirement Definition Documents (RDD). Technical Design Document preparation for every requirement and estimate the same using work breakdown structure.
- Coding to be done as per the requirement design documents.
- Configure, deploy and migrate TIBCO projects across different lifecycle environments TIBCO Administrator GUI and scripted deployments.
- Provided the production support and Performance testing for all the deployed processes.

ABN AMRO CENTRAL ENTERPRISES SERVICES LTD

Client: ABN-AMRO Bank [now RBS], Mumbai-India

Sep'05 -Apr'07

Technical Analyst

BankStation

BankStation Application provides the facility for transferring the money across various locations all over the world. The BankStation client application is installed at client's place along with Smartcard for authentication. Client sends various types of transactions in encrypted packets. These packets get decrypted at ARPC and AAIN servers, which then gets uploaded and the cheques get printed through Cashin application and finally debits are made through Score. The Application consists of following modules (1) Trade (2) Cash Management, (3) Mail (4) Securities/Custody (5) Masters Admin.

Responsibilities:

- Monitoring the database and tracking the errors to ensure smooth flow of the E-Banking application.
- UAT Setup testing of the application interfaces with other products before implementing them in production environment.
- Escalation of problems to vendor and coordinating with them to resolve the issues to ensure smooth functioning of BankStation Software.
- Production support for the APAC system. Providing various kinds of MIS Reports as per the management requirements.
- Providing solution in terms of installation, up gradation, troubleshooting, database maintenance for optimal performance of E-Banking system of ABN-AMRO Bank.

Environment: TIBCO Business Works, TIBCO Administrator, TIBCO EMS, TIBCO ADB Adapter, Web logic , Oracle, and Java.

Education: Master's Degree in Computer Science
Bachelor's Degree in Computer Science