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SKILLS RATING

Scrum - PSM



Agile



API Testing



Release Management



Business Analyst



Kanban



Pre Sales



API Automation









Bug Life Cycle



Database Testing



SQL Server − My SQL

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Test & Project Plan



Linux



Jenkins





RESUME SUMMARY

- Experienced and PMP Trained Manager with track record of delivering high quality software, on-time and within budget.
- Professional Scrum Master and Agile Enthusiast proven history of understanding and building complex system, focusing on removing team's impediments and delivering customer-centric products and features
- Working knowledge as JIRA Administrator; Performed JIRA Integration with multiple Test Management and Reporting tools.
- Experience in working with analysts, developers and testers for complex projects during the full Software Development Life Cycle; SDLC & STLC
- Work towards deadlines and prioritizing workload closely with Development
 & Product team for Release Management, new features and bug fixes.
- Understanding of Testing Artifacts, Functional testing and maintaining an application for a fast development workflow.
- Working knowledge on SQL/NoSQL Database Servers and API Testing using POSTMAN on REST APIs.
- Automation of backend REST APIs using Postman, J-meter & Katalon Studio.
- Excellent interpersonal skills in conversing and presenting views while client/business Interaction in multiple Scrum Ceremonies.
- Extensive knowledge with Bug Triaging, Sprint Sizing and Reporting.
- Writing, Reviewing & Executing Test cases both Manual and Automation.
- Experienced in Mobile Application(Hybrib/Native/Web) Testing on iOS, Windows and Android devices.
- Part of hiring team, conducting telephonic interviews and technical round during walk-in drives and campus hiring.
- Good analytical and advanced critical thinking skills along with ability to work independently.

TECHINAL SKILLS

Functional Testing	Requirement Analysis, Verification & Validation, Writing Test Plans, Creating TestSuite and performing all types of checks like Boundary value analysis, Equivalence class & mobile compatible		
Other Testing	Game Testing, Accessibility Testing, Pixel Perfect Testing, UI/UX Testing, Usability Test and Performance Test		
Methodologies	Agile Scrum, Agile Kanban, Shift-Left, Waterfall and Iterative model		
Test Management Tools	TestRail, JIRA, Confluence, Rally, Zephyr, Bugzilla, Zendesk, Wiki, Kabana, Microsoft Azure Devops, Jenkins, GIT, Azure/AWS, Docker, Kubernetes		
API Test Tools	Postman, Apache JMeter and Katalon Studio		
Database	PostgreSQL, My SQL Workbench, MongoDB and Robo Mongo		
Other Tools	SAP BO, Zendesk, Putty, Tortoise SVN		
Operating Systems	Windows based operating systems, Linux Servers, Macintosh OS, Mobile operating systems – iOS, Android & mobile windows.		
Testing Techniques	Sanity, Smoke, Ad-hoc, Compatibility, Functional, UAT, Exploratory, Production Parallel & Regression Testing		

EXPERIENCE SUMMARY

> 8+ years of competitive experience in the IT industry into the field of **Functional**, **Mobile Application**, **API** and **Database** Projects.

Work History Details

Company:

ImpactQA - Software
Testing and QA Services

Location:

Noida

Duration:

March 2020 - Present

Domain:

Food Chain Retail, Auction, Gaming and Real State Domain

Clients:

KFC India, Tata Starbucks, WCI Inc. and Canadian Jurisdiction Worked on six projects, teams of 18-25 personnel - **KFC India, Home24 & Whenthen** as a **QA Manager** and **WCI Auction Project and Tata Starbucks** as **Scrum Master**.

- Oversaw various projects in related domain with respect to their quality, delivery to client on timely manner along with required deliverables w.r.t.
 SQE processes and Process Management.
- Working with Pre-Sales team on Functional testing pre-bidding alongside sales representatives to boost sales by enhancing product presentations.
- Complete feasibility analysis, creating RFP Document and project planning based on requirement of project.
- Evaluated and adopted new technologies to address changing industry needs; Support the Product Owner in managing customer expectations.
- Framing use cases with BRD & FRS documents and creating high level test scenarios accordingly.
- Daily interacting with client, taking inputs, providing solutions or debugging any post production issues by reviewing application logs and getting it resolved for team by doing RCA.
- Involved in Peer Review, Reporting Bugs and statuses on daily basis.
 Debugging Errors, Documentations of deliverables and monitoring till implementation.
- **Conflict Management** between team members and try to resolve them without hampering project deliverables.
- Performing API and Database Integration testing on the project to avoid any issue in above environments.
- Daily tracking of the task allocation and execution of work assigned to team members. Involved in giving KT session and mentoring new hires in the team

Company:

Pine Labs - A Merchant Platform

Location:

Noida

Duration:

February 2019 – March 2020

Domain:

Payment domain, UPI, Wallet, e-Commerce Domain

Clients:

ePOS, Pine Catalog, PineLabs

Worked as a **Sr. Software Testing Engineer** into multiple projects of **Payments Domain** and e-commerce application.

- Payment domain application which is an independent product of Pinelabs.
- Setting up all PVMs Debit & Credit cards of different banks and verify the successful payment flow.
- Managing and performing multiple payments using different POS machines.
- Integration testing of payments apps with other e-Commerce applications.
- Performing Root Cause Analysis of a problem by reviewing Server FTP logs.
- Deploying Backend & frontend builds on Apache Tomcat 8.5 using Putty and WinSCP
- Verify categorization of different product & brand listing along with testing of filter, sorting and search of different products.
- Involved in production release tasks and signoffs. Deploying the solutions,
 updated code and setting up the test environment.
- Performing Smoke/Installation testing on various platforms like Web iOS devices like iPAD/iPhone etc.
- Debugging Errors and documentation of deliverables.
- Logging and tracking bugs against new and existing functionalities/Modules.
- Experience in all payment integration (UPI, Wallets, Payment gateway and Integration of other banks TID/MID with payment gateway)

Started my career with QA Infotech and worked for **4.8 years** and left this job as a **Sr. Software Testing Engineer.**

- Worked with two Agile Scrum teams and one Kanban team.
- Contribute to a project's overall test strategy and test plan, reviewing all Epics
 and assigning user stories to the team members; select the best methods,
 techniques and evaluation criteria for testing.
- Client communication of daily basis which includes Daily Scrum Calls, Live
 Status Reporting, preparing sign off.
- Facilitated Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meetings.
- Responded to all incoming questions and inquiries related to JIRA and maintains all JIRA dashboards using JQuery filters.
- Responsible for reporting of test suites in TestRail and continuous integration of Test rail with JIRA
- Collaborated with members of the Product, Business, Engineering Teams and stakeholders to develop and maintain Product Backlogs.
- Clearly report and help prioritize issues found during testing.
- Improved team velocity by incorporating capacity planning into Sprint Planning sessions.
- Enabled improvement in team delivery commitments and Capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
- Coordinated and participated in Weekly Estimation meetings to provide highlevel estimates (Story Points) for backlog items.
- Contribute during design reviews and recommend product improvements.
- Experience in Internationalization and Localization Testing.
- Ensuring all the critical functionalities are covered by executing tests, reporting any flaw/bug in application using Watson.
- Involved in **requirement gathering** and analyzing and interacted with client regarding further clarification

Company:

QA Infotech - Your Software Testing Partner

Location:

Noida

Duration:

May 2014 - February 2019

Domain:

Retention Management System, e-Learning, Reporting Management System and Education Domain

Clients:

Harvard University, Skyfactor – Macmillan, Harvard Business Publication and American Chemical Society - acs.org

ACHIEVEMENTS & EXTRA-CURRICULAR

- > Successfully cleared examination of Professional Scrum Master PSM and become certified in Scrum.
- **PMP Trained -** Earned PDUs and preparing for Examination.
- Active Participation in Technical Fest and BUG Hunts.
- > Won two Bug Hunts, one on a mobile device (Hike Messenger), another on web app(Crowd Source).
- Many times awarded as Employee of the Month for taken initiatives and work done
- Participated in various debate and quiz competitions.
- **Event organizer** in all school and college annual day functions and other technical events.
- Worked part time with **Event Management** companies for clients such as Ministry of External Affairs, Ministry of Science and Technology, MTV, National Geographic etc..

EDUCATIONAL QUALIFICATION

Qualification	Year	Board/University	School
10 th	2004	C.B.S.E.	DAV, New Delhi
12 th	2006	C.B.S.E.	Columbia Foundation School, Delhi

PROFESSIONAL QUALIFICATION

> Post-Graduation:

- ✓ Masters of Computer Application from HMR Institute of Technology and Management, Guru Gobind Singh Indraprastha University, DELHI.
- ✓ Aggregate Percentage of MCA-67%

➤ Graduation:

- ✓ Bachelors of Computer Application from Institute of Management and Research, Bharati Vidyapeeth University, PUNE.
- ✓ Aggregate Percentage of BCA-55%

PERSONAL INFORMATION

Father's Name	Mr. Rajkumar Katara
Date Of Birth	06/May/1989
Languages Known	English & Hindi
Marital Status	Single
Sex	Male

ANSHUL KATARA