PRASHANT VILAYATKAR

CURRICULUM VITAE

L2 ENGINEER (SALESFORCE) AT HTC GLOBAL SERVICES
Client: YES BANK, MUMBAI

Cell: +91 7869833454

E: prashant.14sf@gmail.com

Educational Qualification
1) B.E. (Civil Engineering), VMIT, Nagpur University (2018), **CGPA- 6.86 First Class**

2) Diploma (Civil Engineering), Government Polytechnic, Nagpur (2013), **Secured 76.69% Distinction.**

3) SSC, Maharashtra State Board (2009), **Secured 87.23% Distinction.**

Personal Details

Date of Birth	:14/06/1994
Nationality	:Indian
Marital Status	:Unmarried

Languages Known: English
Marathi
Hindi

Residential Address

E-702, Silver Oak, Mira Road, Mumbai, Maharashtra, Country-India
Pin Code- 401107.

ABOUT

Enthusiastic Salesforce Consultant having 6+ years of Experience, eager to contribute to team success by providing optimized solutions for business growth, attention to detail and excellent organizational skills. Clear understanding of client requirement and executing according to it and training in Admin & development, Motivated to learn, grow and excel in Salesforce Industry. Excellent quick learner & problem solver. A lazy guy who finds easy methods to achieve things in faster ways.

PROFILE SUMMARY

- Experience in SFDC Configurations & project related enhancement.
- Working experience of Banking domain for retail assets, taking care of technical aspects, communicating with middleware teams, working experience of SQL & PLSQL, Kibana, Digital Agreement features, Various Automation of process to Fastrack loan application journey in SFDC, taking care of all the issues arise during the personal loan journey in SFDC etc.
- Working knowledge of SOAP and JSON APIs.
- Dealing with external service holders to streamline business flow.
- Experience in finding bugs and check for permanent fix for them.
- Part of team for creating ticketing tool in SFDC itself so that end users can directly log a ticket using internet instead of keeping dependencies on intranet.
- Hands on experience in Salesforce data modelling such as custom Objects and Tabs creation, designing Custom Fields, Formula fields, Field-Level Dependencies, Page layouts, Record types, Enhanced list view control & creating Validation Rules for enforcing users to enter the correct data before inserting or updating any record.
- Expertise in Administrative Tasks such as User Management, creating Profiles, Roles and Permission Sets, Maintaining security and data access – Role Hierarchy, Workflow, Tasks and Events, Email Notifications and Templates.
- Worked on Roll up summary field, Lookup & Master-detail relationship between Parent and Child objects, One to One relationship, Many to Many relationship, Standard junction objects, Track field history feature, Lead conversion process and Schema Builder.
- Used data migration tools such as Workbench, Salesforce Inspector, Apex Data Loader for SOSL & SOQL Queries for importing/ exporting records and performed various operations such as Insert, Update, Upsert, Mass delete.
- Having working experience of Sandbox, demonstration of performance & functional testing to business users in UAT sandbox, End user training in sandbox, taking care of UAT to Prod movement and Post deployment sanity.
- Understanding & experience of SFDC functionality with an emphasis on CPQ related objects of the Salesforce CPQ applications in the Sales Cloud.
- Experience in Creation of various Email Templates, Approval process as per the client requirement, Designing Workflow and Automation Process.
- Security Implementation and Sharing Rules at Object Level, Field Level, and Record Level for different Users at different levels of Organization
- Created Assignment Rules for Lead & Case Objects for automated transfer to Specific Queue as per the location requirement.
- Having Working Knowledge of Lead & Case Auto Response Rule, Web to Lead, Web to Case, Grant access Using Hierarchies and Security model.
- Worked on Territory Management, created different reports such as Tabular, Summary, Matrix, Joined Reports, Bucket field and represent the report data in different Dashboards as per the requirement.
- Working knowledge or understanding of Apex Class, Triggers, Batch Scheduler, collection methods, debug logs, developer console etc.

CERTIFICATION

- Salesforce Certified Administrator - SP21 (9th July 2021)
  (Credential ID - 22329032)

WORK EXPERIENCE

3rd Organization Name	HTC Global Services, Chennai CLIENT- YES BANK LTD. MUMBAI
Designation	L2 Engineer (Salesforce Consultant)
Duration	07th FEB 2022 – Present **(01 Year 11 Months)**

2nd Organization Name	Randstad India Pvt. Ltd. Client – ACC Ltd.
Designation	Engineer (Salesforce)
Duration	01ST FEB 2021 – 31st JAN 2022 **(1 Year, 0 months)**

1st Organization Name	Adecco India Pvt. Ltd. Client – L&T Smart World & Communication
Designation	Design Engineer (Salesforce)
Duration	01ST AUG 2017 – 15th DEC 2020 **(3 Years, 4 months)**

TRAILHEAD

- Link To Profile - https://trailblazer.me/id/prashantsf14
- Points Earned- 63,950 Points
- Badges –141 badges
- Super badge – 1 (Security Specialist)
- Trails - 16
- Active Ranger

TECHNICAL SKILLS

- Strong Multi-Tasking skills
- Strong Interpersonal and Communication Skills
- Time Management
- Systems Administration
- Quick Learner

HOBBIES & INTERESTS

- Playing, Swimming, Travelling and Binge Movies.