PROFILE

Results-oriented and innovative software engineer. Easily communicates complex technical requirements to others. Looking to join a highly regarded firm in role leading proactive, dedicated teams. Also Promotes excellent communication and organizational skills. Seeking software engineering position that builds tools and services that make a positive impact in the daily environment.

PERSONAL PROFILE

Address:

Parathanath house,

Bisonvalley p.o,

Idukki, Kerala -685565

Date of birth :20/06/1993

Sex : Male

Marital Status :Married

Language Known :English, Malayalam ,Hindi

Father Name : Sreedharan K M

JISHNU P S

Email: Jishnups142@gmail.com

Phone: +91-9747931928

PROFESSIONAL EXPERIENCE

➢ Having 6+ year of experience in IT Industry and 2 years in salesforce.com in various stages of Software Development Life Cycle (SDLC) including development, enhancements, deployment and maintenance of standalone object-oriented enterprise application.
➢ Strong knowledge of **sales** and **service** cloud.
➢ Developed and worked on different Salesforce.com environments such as production and sandbox.
➢ Excellent work ethics, self-motivated, quick learner and team oriented. Continually provided value added services to the clients through thoughtful experience and excellent communication skills.

❖ **SFDC Development -**
➢ Proficient in creating triggers, Apex classes, Visual force Pages, App Exchange Package.
➢ Experience with Managing the complex data experience in Integrating C# application with Salesforce using Informatica.
➢ Experience in writing **Batch and Schedule** classes to automate the process.
➢ Ability to write **SOQL, SOSL** queries across multiple objects in SFDC database.

❖ **SFDC Configuration-**
➢ Have extensive experience in implementation of **Custom Objects, Custom Tabs, Workflow Rules,** and **Role** based **Page Layouts** and **Record Types, Approvals, Assignment Rules.**
➢ Implemented **Security** and **Sharing rules** at Object, Field and Record levels for different users in the organization.
➢ Experience in Data migration using Import Wizard, Workbench and **Apex Data Loader.**
➢ Have knowledge in implementing various advanced fields like Pick lists, Custom Formula Fields, **Many to Many Relationships**, **Lookups, Master-Details, Field Dependencies, Validation Rules, Workflows, and Approval Processes** for automated alerts, field updates and Email generation according to application requirements.
➢ Ability in creating Profiles, Roles, Users, Tasks and actions**, Dashboards** and **Reports**.

❖ **Peoplesoft Techno-Functional**

➢ 4 Years of experience in PeopleSoft FSCM development (People Tools). Worked for project International Monetary Fund and

Handled an application called Capacity Development Information Management System (CDIMS). This application mainly dealing with Budget formulation, Letters of understanding functionality, Bank of international settlements details.

➢ PeopleSoft Financial core modules: KK, GL, PO, AP, Expense/vouchers

WORK EXPERIENCE

➢ **Software Developer| IQVIA from August 2021 – present**

➢ **System Engineer| Tata Consultancy Services from April 2016 – August 2021**

TECHNICAL EXPERTISE

❖ PeopleSoft finance modules:
✓ commitment control, Requisition, Purchase order, Expense/Vouchers, Accounts payables
✓ Visual studio
✓ PeopleSoft Application Designer
✓ PeopleSoft Process Scheduler and PS Query
❖ Salesforce Technologies
✓ Salesforce CRM, APEX Language, Classes, Triggers, SOQL, SOSL, Visual force (Pages and Components), APEX Data Loader, Lightning Component, Dashboards, Workflow & Approvals and Custom Objects.
❖ Salesforce Tools
✓ Force.com Connect for Outlook, Force.com Platform (Sandbox and Production), Force.com Migration Tool (Data Loader, Workbench)
❖ Custom Integration
✓ Reports, Custom objects, Custom settings, Custom labels & tabs, Email Services, Role Hierarchy, Dashboards, Security controls, Custom Application and Sandbox data loading

CERTIFICATION

✓ Salesforce Certified Platform Developer 1 (Certificate ID # 2423679)
✓ Salesforce Administrator Certification (Certificate ID # 22610509)
✓ COPADO Certified Fundamentals I (Certificate ID # 019613)
✓ COPADO Certified Fundamentals II (Certificate ID # 020029)

EDUCATION

- ✓ **Graduation** : Completed B-Tech in Electronics and Communication Engineering with 75.51% from College of Engineering Poonjar under CUSAT university

- ✓ **Higher Secondary Education** : completed from Sree Narayana Vilasam higher secondary school NR city with 79%

  High School Education :completed SSLC from St Sebastian high school Pottankad with 91.11 %

ACHIEVEMENTS AND AWARDS

- ✓ Won spot awards 3 times for the effective work from Tata consultancy services.
- ✓ Won prizes for various athletic events and football at school level and college level.
- ✓ Participated and won prizes for various drama events at school and college levels
- ✓ Active member of ISTE, ESA and Mathematics club at college.

ADDITIONAL TRAININGS

- ✓ CISCO Certified Network Associate (CCNA)
- ✓ Microsoft Certified Network Associate (MCSA)

STRENGTHS

- ✓ Team Player
- ✓ Creative problem solving'
- ✓ Ability to Work under Pressure.
- ✓ Decision Making.
- ✓ Time Management Skills
- ✓ Planning and organizing.

REFERENCES

Mr. Ajith Vijayan
Team Lead
IQVIA
Phone: 8281800539

DECLARATION

I do hereby declare that all the information furnished above are true to the best of my knowledge and belief.

Kochi   **Jishnu P S**
20/07/2022