



Hema Kumar Reddy Komma

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OBJECTIVE:

Seeking a position to utilize my skills and abilities in the IT industries that offers professional growth while being resourceful, innovative and flexible.

Educational qualification:

- **B. Tech** in ECE from CVR College of Engineering , Hyderabad, **JNTU-HYD** with **66.25%**.
- Obtained **89.4%** in Intermediate Education conducted by **Andhra Pradesh State Board**.
- Obtained **83%** in Secondary School Examination conducted by **Andhra Pradesh State Board**.

Professional Summary:

- Having 2.9 years of experience in IT industry as Associate system engineer working development and unit testing with Tata consultancy services(TCS).
- Hands-on Experience of 1.8 years in salesforce.com application **Configuration, Customization** and development.
- Hands-on experience on Salesforce tools , JAVA, erlang and TestNG framework.
- Worked on Salesforce Lightning Design system, which is used for UI experience in project.
- Worked on Lightning Data Services like **record edit, record view, record delete and update**.
- Hands-on experience in creating Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Formula Fields, Custom Validation Rules and Relationships as per the business requirements.
- Implemented various **security settings** and sharing security models at the record level, object level, organizational level.
- Hands-on experience **Data Migration Tool using Apex Data Loader, Import Wizard**.
- Hands-on experience **Workflow Rules and Process Builder** to automate specific actions as per the business requirements.
- Have Experience in Salesforce Configuration, Reports & Dashboards, validation rules and workflows.
- Hands-on experience in developing Apex **Triggers, Apex Classes** to automate the functionalities when performing DML Operations on Database.
- Hands-on experience with **DML, SOQL queries** to retrieving the data
- Created **sharing rules, profiles, permission sets**.
- Understanding of LTE/5G Design and call flows
- Worked on grpc client protocols.

Technical Skills:

Salesforce.com	SOQL, SOSL, Apex Triggers, Apex Controllers, Salesforce.com, Workflows and Approvals, AppExchange, Email Templates, Formulas, Validation Rules, app exchange, Apex Data Loader, Force.com IDE
Web Technologies	XML, HTML, CSS, Rest API, JSON
Force.com tools	Apex Data Loader, Force.com Apex Explorer
Operating Systems	Windows Family, LINUX
Relational DB	SOQL, SOSL

Experience Summary:

January 2020 - Present

Client: Toyota NBM (Community Cloud)

Description : Toyota NBM is a community cloud project where it is used for service booking of the vehicles and exchange proposal to the new vehicles. It consists of total service history of customer in the community. This project is related to sales process where we dealt with opportunities, Accounts, Contacts.

Team size : 4

Responsibilities:

- Created configuration for community cloud like setting the login and registration.
- Created lightning data tables with filter conditions.
- Worked on lightning data services like record edit, record view, record delete and update.
- Worked on Salesforce Lightning Design system, which was used for UI experience in project.
- Worked on test classes.
- Involved in deployment activities through change sets.
- Worked on process builders.
- Worked on reports and dashboards.
- Created sharing rules, profiles, permission sets.
- Created formula fields.

April 2019 - December 2019

Client: Avaya Salesforce Implementation

Application Description: Avaya is a company providing contact center, unified communications, and networking products and services. It operates through three segments: Global Communications Solutions (GCS), Avaya Networking (Networking), and Avaya Global Services (AGS). The GCS segment offers video, conferencing, communications, and messaging platforms, infrastructure and phones, assisted and automated experience management, performance management, and cloud enablement products.

Responsibilities:

- Developed various custom pages to provide custom functionality to suite business need.
- Developed complex triggers which will create/modify/delete various object records based on certain condition.
- Created Email Alerts.
- Worked on Process Builders & Workflows
- Worked on Custom Settings
- Developed Lightning Reports & Dashboards.
- Responsible for all Bug Fixing.

April 2018 – March 2019

Client: Ericsson (5G Design And Development)

Project Description : Ericsson is the first company to launch live commercial 5G networks on four continents. This project relates to **Public warning systems** which provide an effective way to warn the public about serious natural calamities in a timely fashion. Implement public warning system feature in the UE simulator to get notification to the user handsets.

Responsibilities:

- Understanding the 3GPP standard protocols of requirement
- Development of simulation of public warning system in erlang.
- Creation of Java test cases to the test the feature.
- Overall test coverage within the 5G network.
- Handle the deployment dependencies with other teams.
- Deployment of the feature.
- Immediate bug fixes.