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Professional Summary:

- Having total 5+ years of IT professional experience Manual (Web/Mobile Application) Testing, and Salesforce Testing.
- Familiar with all aspects of Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC) and Bug Life Cycle.
- Good understanding of SFDC CRM application coupled with good understanding towards business processes (Sales, Service, Marketing, etc.)
- Good understanding of designing test cases & executions and reporting.
- Good exposure towards Agile Methodology.
- Well-versed in qTest and Xray Test Management applications which involves uploading, approving test cases with Jira releases.
- Worked on Salesforce Vlocity and Veeva (Functional Testing) over different modules of an application.
- Coordinating smooth implementation of test plans with the team.
- Good understanding on Integration Testing, Smoke Testing, Sanity Testing, Regression Testing, Retesting, etc.
- Having work experience on Force.com and Sales Cloud
- Have worked on Software as a Service (SaaS) and lead conversion process.
- Worked on Accelq to automate Salesforce functionality.
- Having knowledge on Custom Objects, Tabs, Fields, Validation Rules, Page Layouts, RecordTypes, Relationship and Workflow rules.
- Basic knowledge with Providing Security controllers to users by using Profiles, Roles, Permission sets and OWD Settings.
- Having basic knowledge on Reports and Dashboards
- Basic understanding of API Testing and CPQ.

Education:

- Bachelor of Computer Application from SunRise University, Alwar with 65% (2012-2015).
- HSC from NVBHSS (MP Board) with 54% (2006-2007)
- HSC from SSMHSS (MP Board) with 73% (2003-2004)

Technical Skills:

Testing	Manual Testing, Salesforce Testing
Tools	JIRA (Defect Management Tool), qTest, Xray, Apex Data Loader, Postman, MS-Office
SALESFORCE	CRM functionality, Vlocity Omni Script, Workflows, Approval Processes,Data migration using Data Loader
Operating system	Microsoft Windows, Android, iOS
Database	SQL

Work Experience:

- Worked as Senior QA in Ascendion since June 2022 to Mar 2023
- Worked as QA Engineer in Legato Health Technologies since November 2020 to Dec 2021
- Worked as Salesforce QA in IQVIA since January 2020 to March 2020
- Worked as Associate Software Engineer in Novellogic Systems since March 2016 to December 2019
- Worked as Sr. BDE in Home Works India Pvt Ltd since May 2008 to March 2012

Projects:

Project Title : Commercial Sales (Current Project) (Force.com CRM Custom Application)
Client : CrowdStrike (Ascendion)
Team size : 7
Role : Sr. QA Consultant
Environment : QA Environment, Production Environment
Description : CrowdStrike Holdings, Inc. is an American cybersecurity technology company based in Austin, Texas. It provides cloud workload and endpoint security, threat intelligence, and cyberattack response services.

Responsibilities:
- Involved in every phase of STLC i.e., from Requirement Analysis, Test Planning, Test design by analyzing the given requirement from functional as well as business perspective, Test Execution.
- Involved into analyzing stories, preparation of test cases, test data, test execution report in different environment
- Well-versed in JIRA application and had to involve in activities like Defect Reporting, Defect Tracking, Creating Tasks and Sub-tasks.
- Well-versed in **Xray** application which involve in activities like Test Case uploading, approving. Xray offers real-time integration with Jira releases, issues, and defects.
- Used ACCELQ for automation testing.
- Worked on Salesforce Sales Cloud and Salesforce CPQ.

Project Title : Commercial Sales (Force.com CRM Custom Application)
Client : Anthem (Legato Health Technologies)
Team size : 15
Role : Salesforce QA
Environment : QA Environment, E2EUAT Environment, Release Environment, Production Environment
Description : Legato Health Technologies is committed to transforming healthcare through operational excellence, innovation, and digital transformation. Legato is a full-featured softphone within Salesforce that gives your agents a complete view of customer data, interactions, and cases.

Responsibilities:
- Involved in every phase of STLC i.e., from Requirement Analysis, Test Planning, Test design by analyzing the given requirement from functional as well as business perspective, Test Execution.
- Involved in E2EUAT (User Acceptance Testing) phase to test the user stories in UAT environment.
- Involved into analyzing stories, preparation of test cases, test data, test execution report in different environment
- Well-versed in JIRA application and had to involve in activities like Defect reporting, Defect tracking, Creating Tasks and Sub-tasks.
- Well-versed in qTest application which involve in activities like Test Case uploading, approving qTest offers real-time integration with Jira releases, issues, and defects.
- Worked on ACCELQ for automation testing.
- Demoing the tested user stories to business and product owner for PO acceptance.
- Worked on Salesforce (Lightning) Vlocity

Project Title : OCE Sales (Force.com CRM Custom Application)
Client : Roche (IQVIA)
Team size : 13
Role : Software Engineer
Environment : QA Environment, UAT Environment
Description : The Human Data Science Company that is serving the combined industries of health information technology and clinical research.

Responsibilities:
- Worked with implementation team to understand end to end functionality and flow of the application.
- Performed happy path testing, functional testing, integration testing, sanity testing and regression testing.
- Preparation of test cases based on user stories.
- Worked on customized salesforce application which is developed on salesforce platform.
- Performed testing online in web-based salesforce application as well as tested same functionality on iPad application.
- Created test cases execution report after completion sprint.
- Worked on Salesforce (Lightning) Veeva.

Project Title : Meraqi (SFDC CRM Application)
Team size : 5
Role : Software Engineer
Environment : FCQA Environment, UAT Environment
Description : An advising company that provides services which include advisory, valuation, transactions, and asset management.

Responsibilities:
- Performed happy path testing, functional testing, integration testing and regression testing.
- Understand the Software Requirement specification document.
- Preparation of test cases based on user stories.
- Testing in Lead Conversion Process.
- Fixed defects and provided support during the warranty phase after production.
- Worked on Validation Rule, Workflows and Approval Process.
- Identifying defects and reporting issues.
- Worked on Salesforce Classic

Project Title : E Classroom (Web and Mobile Application)
Team size : 15
Role : Associate Software Engineer
Environment : QA Environment, UAT Environment
Description : It is a mobile and web application which provides both online education services for Engineering and School students along with features like Ask Question, View Expert answer, View Expert Notes, Question Bank, Notes, Forum etc.

Responsibilities:
- Have good understanding of analyzing the Software Requirement specification documents.
- Preparation of test cases based on user stories.
- Involved in executing Functional test cases for assigned modules on different platforms.
- Performed testing like Smoke, Sanity, Regression Testing, Retesting, Exploratory Testing and API Testing.
- Involved in daily stand-up meeting and handling client calls.
- Involved in all kind of testing activities.
- Identify defects and report those defects.
- Preparation of test reports.