Sreemukhi S

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7 year of total IT experience working as multiple roles & technologies. 2 years of SRE/DevOps. 5 years of production support and Release Manager.



###### PROFILE

* Technically competent with an experience of 6 years in managing each and every responsibility of gathering project information from clients, **configuring the Infrastructure and deploying** of different Web-based, Stand-alone and SOA applications.
* 6 years of high-level experience in **Environment management** across Production and non-production environments.
* Experience in using **Nexus** for artifact storage and for downloading artifacts for testing and deploying to applications.
* Expertise in Configuration Management Tool like **Ansible, writing playbooks, creating Roles**.
* Good knowledge over creating and maintaining the infrastructure on AWS services such as **EC2-Instances,AMI, IAM, ELB, EBS, RDS, S3.**
* Experience in **Agile methodologies** & Lean Principles. Effective in handling Sprint Planning, Retrospectives, Backlog Refinement.
* High-level experience as **Deployment& Release manager** handling Preproduction and
* Production environments.
* Experience in CI/CD using tools like **GitHub, Bit Bucket, Terraform, Bamboo** etc.,
* 5 experience in Atlassian Tolls like **JIRA, CONFLUENCE and their metrics**.
* Having Experience in creating **Custom Docker images** using **Dockerfile**
* Good Interpersonal skills, commitment, result oriented, hard working with a quest and zeal to learn new technologies.
* **Travelled Onshore to Copenhagen and Poland to handle critical project activities during 2016, 2017 for CoreBankingPlatforms for the client Nordea**.
* **Release and Deploy Manager across environments, ensuring and adhering to compliance and release cycles**.



**TRAININGS & CERTIFICATION**

• Scrum Alliance - CSM certified.

• Accenture certified “Agile in the New” practitioner and Devops certified.



######  PROFESSIONAL EXPERIENCE

• Working as Application with production support, Middleware administrator, Release manager& DevOps engineer in Accenture services pvt.ltd , Bangalore from January 2014 – till date.



**EDUCATIONAL QUALIFICATION**

Electrical&Electronic Engineering (EEE) Graduate from JNTUA from 2009-13



###### TECHNOLOGY STACK

|  |  |  |
| --- | --- | --- |
| **System Monitoring** | **:** | **Geneos, Splunk** |
| **Scripting Languages** | **:** | **Bash**  |
| **Continuous Integration** | **:** | **Jenkins, TeamCity**  |
| **Orchestration tools** | **:** | **Ansible** |
| **Version Control** | **:** | **Git, Bitbucket, Gerrit** |
| **Operating System**  | **:** | **Linux** |
| **Build Tool**  | **:** | **Maven** |
| **Containerization** | **:** | **Docker**  |
| **Artifactory** | **:** | **Nexus, JFrog** |
| **Code Analysis**  | **:** | **SonarQube**  |
| **ITIL Tools** | **:** | **ServiceNow, Remedy, JIRA** |



######  PROJECT SUMMARY

**Project 1 : SRE Tools**

**Client**: NWM - till date

**Role : Release Manager**

* Drive Agile ceremonies like Daily Scrum, Retrospective and PI plannings.
* Conduct knowledge sessions on Agile and Scrum across different teams in the team for effective project implementation.
* Plan and schedule releases as per PI by coordinating across multiple teams.
* Drive deployments from QA, UAT till Preprod and Prod environments. Lead the releases as per schedule and communicate stakeholders.
* Document runbooks and conduct Release coordination calls.
* Managing GO/No-GO meetings and following up for CAB approvals especially for Production Releases.
* Manage the Platform/Product Release Calendar in working closely with the Product providing a centralized view of all releases across all portfolios.
* Prioritize requirements, assign/raise CR's to customer and prioritize bugs for a successful go live.
* Drive teams towards CI/CD pipeline implementation that helps in smooth release and deploy cycles.
* On boarded new tools as Teamcity, BitBucket and Artifactory.
* Headed SVN to BitBucket Migration for almost 1000+ repositories successfully.

**Project 2 : NCS CBP**

**Client :** Nordea ( April 2016 – July 2019)

**Role** : **Scrum Master & Deployment Manager**

**Responsibilities:**

• Deployment of web-based (UI), stand-alone (utility/Talend) and SOA (OSB/BPEL) deployments.

• Being an Environment Provider, handled alignment across different Infrastructure and development teams to build and configure environments.

• Handled Quality Gate meetings and reviewed MTR reports as a part of release sign-off.

• Application access management with SSO, AD groups across environments.

• Experience in Database upgrade along with Migration Utility activities.

• Experience in both weblogic& service bus console administration.

• Responsible to handle a 4 member team of Environment Engineers.

• Continuous deployments through Ninjago using **Bamboo Process Automation**.

• As a Deployment manager responsible to develop **Playbooks for Preprod and Production**

**deployments.**

• Effective knowledge of **Agile Methodology using Lean Principles**.

• High-level exposure in conducting **Sprint Planning & Project planning**.

• **Create complex JIRA workflows including project workflows, field configurations, screen**

**schemes, permission schemes and notification schemes. Designed project specific KANBAN**

**boards.**

**Project 3 :** Capital Markets

**Client :** Credit Suisse (April 2014 – March 2016)

**Role** : **Application Support Analyst**

**Responsibilities:**

• Performed the role of Environment support Analyst.

• Experience in performing deployments across UAT, Staging environments.

• Troubleshooting and Configuring of JMS and OMB queues on JAP.

• Experienced in working on Support activities including ticket handling and Monitoring activities using ServiceNow.

• Trained junior resources regarding the project development.

• Experience in automation scripts for LEP health checks.

• Primary resource for weblogic deployments and Team city code builds.

I hereby declare that all the above mentioned information given by me is true and correct to the best of my knowledge and belief.

Gurgaon. Sreemukhi S.