Vidushi Gupta

Salesforce Consultant

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Technical Skills:

Operating Systems	Linux (RedHat 6 & 7), Windows
Databases	Oracle: 11g & 12c
	Sybase ASE: 15.7 & 16
	Sybase IQ: 16
	MSSQL: SQL Server 2008 R2 & 2012
Cloud Platform	Salesforce.com, Force.com
Scripting Language	Shell Script
Tools	OEM, HPAM, SNOW, ITMS , ANT

Certifications:

- Apttus 201 CPQ Product
- Apttus 201 XAE Product(X-author)

Experience:

Wipro Technologies. Apttus CPQ/Salesforce Developer. Philips
Jan, 2020 - Present

Working as a Apttus CPQ/SFDC developer in CFD (client facing document) team in Philips from Wipro

Areas of Exposure & Expertise:

- Declarative work/ Configuration
- Workflows, process builders and validation rules
- Data security
- Data management (dataloader/workbench)
- Creating custom object/fields
- Standard/Custom page layouts
- Visual force page
- Apex Class/triggers
- Custom setting/Custom metadata

Roles and Responsibilities:

- Displaying the desired format in CFD using X-author word.
- Writing methods that can be call from VF to custom controller and extension
- Dealing with different types of product(bundles/standalone/optional), displaying them separately on document
- Writing validation rules/workflows/custom apex code/triggers with respect to achieve what is desired by client.

Wipro Technologies. ApttusCPQ/Salesforce Admin. Philips
July, 2019 - Jan, 2020

Worked as an Apttus CPQ/Salesforce Admin(UAT/PRODSupport) in Philips from Wipro

Areas of Exposure & Expertise:

- Setup the product
- Setup pricing
- Setup the constraint rules and validation rules for the products
- Configuring the Quotes/Proposal
- Looking into approval process
- Creating/Updating users profile/permission sets

Roles and Responsibilities:

- Dealing with direct users, helping them to understand the process
- Creating/updating users profile/ permission set
- Resolving the issues raised(INCs) by end users also creating the US to appropriate teams with respect to new changes
- Helping deployment team in release

Wipro Technologies. Salesforce Developer. Wipro
Oct, 2018 – June, 2019

Worked as a Salesforce developer internal for Wipro team, where we are working on the enhancement of an internal tool to provide good experience to our employees.

Areas of Exposure & Expertise:

- Declarative work/ Configuration
- Workflows, process builders and validation rules
- Data security
- Data management (Data import wizard)
- Visual force page and Public site
- Reports and dashboards
- Apex triggers

Roles and Responsibilities:

- Responsible for understanding requirements
- Development of custom VF pages and make them public
- Development according to client's requirement with the help of above area of expertise

Wipro Technologies. Database Administrator. Credit-Suisse
Mar, 2016 – Oct, 2018

Worked as a database administrator (Oracle/Sybase/SQL) for Credit-Suisse from Wipro.

Areas of Exposure & Expertise:

- Profound understanding of Oracle and Sybase ASE/IQ architecture
- Conceptual knowledge of RAC & its configuration
- Conceptual knowledge of Pacemaker, Multiplex/Simplex clustering
- Knowledge of ASM (Automatic Storage Management) storage
- Knowledge of Data Guard setup and SRDF (Symmetrix Remote Data Facility)
- Knowledge of RMAN backup, restore and recovery
- Basic knowledge of Oracle Enterprise Manager
- Basic knowledge of Oracle patching
- Knowledge of creating more than one Oracle home in RAC
- Troubleshooting of RAC: exposure of CRSCTL & SRVCTL commands and load balancing
- Knowledge of Shell scripting

Roles and Responsibilities:

- Creating databases for all type of environments PROD, DR, UAT, Dev and IT
- DR drill activities
- Creating additional Oracle home in RAC
- Creating scripts to automate manual process
- Giving support on large number of awaiting receipt (not in use) databases
- Managing team members and knowledge sharing

Education:

GLA University, Mathura
2012 – 2015

Bachelor in Computer Application (Specialization in Core Java)